



















Warranty Information Guide (Parts/Heat Exchanger)


RESIDENTIAL									
WATER					STEAM				
OIL					GAS				
TOBAGO TWB	FREEPORT FWZ	FREEPORT FSZ	KINGSTON KSB	BERMUDA					
									
Input (GPH): .65, .75, 1.00, 1.25, 1.50, 1.75, 2.00		Input (GPH): .60, .80, 81, 1.00, 1.30, 1.60		Input (GPH): .80, 1.00, 1.30, 1.60		Input (GPH): .65, .75, 1.00, 1.25, 1.50, 1.75, 2.00		Input (MBH): 69, 103, 138, 172, 207, 241, 276	
Warranty (Heat Exchanger)	20 years*	Warranty (Heat Exchanger)	20 years*	Warranty (Heat Exchanger)	12 years*	Warranty (Heat Exchanger)	12 years*	Warranty (Heat Exchanger)	12 years*
Warranty (Parts)	1 year	Warranty (Parts)	1 year	Warranty (Parts)	1 year	Warranty (Parts)	1 year	Warranty (Parts)	1 year

RESIDENTIAL							
WATER							
GAS							
CONDENSING							
PHANTOM II COMBI	PHANTOM II HEAT ONLY	PHANTOM-X	RAPTOR				
							
Input (MBH): 136, 200 10:1 Turndown		Input (MBH): 120, 150, 180 10:1 Turndown		Input (MBH): 210, 285 5:1 Turndown		Input (MBH): 85, 110, 155, 205, 270 10:1 Turndown.	
Warranty (Heat Exchanger)	7 years*	Warranty (Heat Exchanger)	7 years*	Warranty (Heat Exchanger)	7 years*	Warranty (Heat Exchanger)	7 years*
Warranty (Parts)	5 years	Warranty (Parts)	5 years	Warranty (Parts)	5 years	Warranty (Parts)	5 years

COMMERCIAL									
WATER			STEAM		WATER/STEAM		WATER		
NON-CONDENSING						GAS			
						CONDENSING			
FW		SERIES 49		SERIES 24		RAPTOR-X		PHANTOM-X	
									
Nat. Gas Input (MBH): 433-1,299 Oil Input (GPH): 3.0 - 9.0		Nat. Gas Input (MBH): 299, 350, 399, 450, 500, 550		Nat. Gas Input (MBH): 440 - 2320 Oil Input (GPH): 3.05 - 16.0		Input (MBH): 320, 399 10:1 Turndown		Input (MBH): 399, 500, 625, 725, 800 5:1 Turndown	
Warranty (Heat Exchanger)	10 years*	Warranty (Heat Exchanger)	10 years*	Warranty (Heat Exchanger)	10 years*	Warranty (Heat Exchanger)	5 years*	Warranty (Heat Exchanger)	5 years*
Warranty (Parts)	1 year	Warranty (Parts)	1 year	Warranty (Parts)	1 year	Warranty (Parts)	1 year	Warranty (Parts)	1 year

RESIDENTIAL			
WATER			
GAS			
NON-CONDENSING			
ARUBA 5	BALI 2		
			
Input (MBH): 38, 70, 105, 140, 175, 210, 245, 280		Nat. Gas Input (MBH): 70-245 Propane Input (MBH): 63-220	
Warranty (Heat Exchanger)	20 years*	Warranty (Heat Exchanger)	20 years*
Warranty (Parts)	1 year	Warranty (Parts)	1 year

RESIDENTIAL/COMMERCIAL			
INDIRECT WATER HEATERS			
MEGA-STOR II	BUFFER TANK		
			
Size: 30, 40, 50, 75, 119		Size: 30, 50, 75	
Warranty (Heat Exchanger and Tank)	8 years**	Warranty (Tank)	5 years
Warranty (Parts)	1 year	Warranty (Parts)	1 year


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* Boiler Heat Exchanger warranty covers manufacturing defects to the original owner only. A proof of original purchase will be required. For full and pro-rated terms, please go to; <https://www.velocityboilerworks.com/support/product-warranties/>

** Limited Lifetime Warranty for Residential Installations for the Heat Exchanger and Tank cover manufacturing defects to the original owner only. A proof of original purchase will be required. For complete details please go to; <https://www.velocityboilerworks.com/support/product-warranties/>