



PHANTOM-XL SERIES

INSTALLATION, OPERATION, AND MAINTENANCE MANUAL

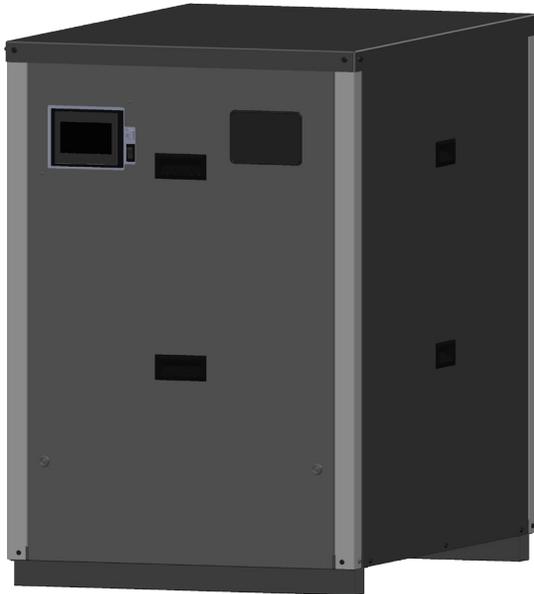
399-999 MBH Water Heater Indoor/Outdoor



Intertek



Intertek



Water Heater Models
PHX400V
PHX500V
PHX650V
PHX800V
PHX1000V

⚠ WARNING

WARNING: If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

⚠ DANGER

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

Installation and service must be performed by a qualified installer, service agency or the gas supplier.

Model:	Serial Number:
Installation Date:	System Type:
Heating Contractor:	Phone/Email:
Address:	

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I. Hazard Definitions

The following terms are used throughout this manual to bring attention to the presence of hazards of various risk levels, or to important information concerning product life.

It is critical all personnel read and adhere to all information contained in DANGER, WARNING, and CAUTIONS. All DANGERS, WARNINGS, and CAUTIONS are for reference and guidance purpose, and, therefore, do not substitute for strict adherence to applicable jurisdictional and professional codes and regulations.

⚠ DANGER

Indicates a hazardous situation that, if not avoided, will result in death or serious injury.

⚠ CAUTION

Indicates a hazardous situation that, if not avoided, could result in minor or moderate injury.

⚠ WARNING

Indicates a hazardous situation that, if not avoided, could result in death or serious injury.

NOTICE:

Indicates special instructions on installation, operation, or maintenance which are important but not related to personal injury hazards.

II. Read Before Proceeding

A. Local Codes

1. This unit shall be installed in accordance with those installation regulations enforced in the area where the installation is to be made. These regulations shall be carefully followed in all cases. Authorities having jurisdiction shall be consulted prior to installation.
2. This unit must be installed and serviced by a licensed electrician or certified gas supplier.
3. The City of New York requires a Licensed Master Plumber to supervise the installation of this product.
4. The Commonwealth of Massachusetts requires this product to be installed by a Licensed Plumber or Gas Fitter.

B. Warranty

1. This product has a limited warranty, a copy of which is shipped with the unit. It is the responsibility of the installing contractor to ensure all controls are correctly installed and are operating properly.
2. Factory warranty does not apply to units improperly installed or improperly operated.

3. Heat exchanger failure due to lime (scale) build-up in the heat exchanger is not covered under the manufacturer's warranty.
4. It is the responsibility of the customer to ensure water hardness level and flow rate conform to the levels listed in the water quality section.

C. Shipment Damage

1. Upon receiving the unit, inspect for signs of shipping damages. If the unit has been hit or otherwise mishandled, immediately notify the carrier.
2. Verify total number of factory supplied items as per the packing slip with received parts.

D. Connecting Gas Supply Line

1. Connect supply gas line to the appliance gas train at the rear of the appliance.

⚠ WARNING

Failure to prevent the gas line from turning could damage the gas train components on the appliance (gas valve, blower, etc.).

II. Read Before Proceeding (continued)

⚠ DANGER

This appliance **MUST NOT** be installed in any location where gasoline or flammable vapors are likely to be present or, in an environment that contains corrosive contaminants (see Table 4).

Do not block or restrict in any way the flow of combustion or ventilation air from or to the appliance.

Do not use this appliance if any part has been under water. Any appliance that has been under water must be replaced. Water damage to the unit can be extensive and present numerous safety hazards.

E. Gas Leakage (If you detect or smell gas...)

⚠ DANGER

1. Do not try to light any appliance.
2. Do not touch any electrical switch; do not use any phone in the building.
3. Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instruction.
4. If you cannot reach your gas supplier, call the fire department.

F. Maintenance

1. To avoid electrical shock, ensure all electrical connections are disconnected before attempting installation or service of electrical components or connections.
2. Lockout all electrical boxes with padlock once power is turned off.
3. To prevent severe burns, allow the appliance to cool before performing maintenance.

G. Product Identification Label

1. A nameplate, in accordance with the ASME code Section IV, is permanently attached to the heat exchanger.
2. To access the nameplate, remove front jacket panel from the appliance.

⚠ DANGER

Should overheating occur or the gas supply fail to shut off, turn off the manual gas control valve to the appliance.

H. Factory Test and Inspections

1. Prior to shipment, final air-fuel adjustments are performed by factory trained service personnel on each appliance. The factory emissions report is posted on the back of the front jacket panel as a reference for troubleshooting and maintenance.
2. In addition, the following tests and inspections are performed to ensure the appliance meets our highest safety and performance standards:
 - Operating test
 - Construction inspection
 - Electrical components inspection
 - Crating inspection.

I. Disclaimers and Local Codes

1. Installation must conform to the requirements of the authority having jurisdiction. In the absence of such requirements, installation must conform to the *National Fuel Gas Code, NFPA 54/ANSI Z223.1, and/or CSA B149.1 Natural Gas and Propane Code*. Where required by the authority having jurisdiction, the installation must conform to the *Standard for Controls and Safety Devices for Automatically Fired Boilers, ANSI/ ASME CSD-1*.
2. Installation, start-up, and maintenance of this equipment can be hazardous and requires trained, qualified installers and service personnel. Do not install, operate, service or repair any components of this equipment unless you are qualified and fully understand all requirements and procedures.
3. This instruction manual is an integral part of the product and must be retained by the person in charge of the appliance operation, service, and maintenance.

⚠ WARNING

This product can expose you to chemicals, including chromium, which are known to the state of California to cause cancer and birth defects or other reproductive harm. For more information go to: www.P65Warnings.ca.gov.

III. Product Rating, Specifications, and Dimensional Data

These Water Heaters are condensing, high-efficiency, gas-fired appliances designed for use in direct domestic hot water heating systems where supply water temperature does not exceed 190°F. These water heaters have special coil type stainless steel heat exchangers, constructed, tested and stamped per Section IV of the ASME Boiler and Pressure Vessel Code, which provide maximum heat transfer and simultaneous protection against flue gas product corrosion. These water heaters are **not** designed for use in space heating systems or swimming pool heating systems.

Table 1: Input and Output Ratings

Water Heater Model	Input (MBH)		Gross Output (MBH)	Recovery Rate (GPH)	 Thermal Efficiency (%)
	Min.	Max.			
400	40	399	391	474	98
500	50	500	490	594	98
650	65	650	637	772	98
800	80	800	784	950	98
1000L	100	999	979	1187	98

Ratings shown are for installations at sea level and elevations up to 2000 ft. at minimum vent length. For high altitude installations above 2000 ft. see APPENDIX C.

Table 2: General Specifications

Specification	Water Heater Models				
	400	500	650	800	1000L
Fuel	NG or LP	NG or LP	NG or LP	NG or LP	NG or LP
Max. Water Temp. (°F) ¹	210	210	210	210	210
Max. Working Pres. (psi)	160	160	160	160	160
Standard Pressure Relief Valve (psi)	150	150	150	150	150
Water Vol. (gal)	3.8	4.3	5.6	6.6	8.1
Heat Transfer Area (sq. ft.)	34.8	39.1	52.2	60.9	75.4
Approx. Shipping Weight (lb)	460	470	530	560	600

¹Appliance will go into hard lockout if temperature exceeds 200 °F.

Table 3: Appliance Connection Sizes

Dimensions (in.)	Model				
	400	500	650	800	1000
Gas Inlet	3/4	3/4	1	1	1
Water Outlet Pipe (FNPT)	2	2	2	2	2
Water Inlet Pipe (MNPT)	2	2	2	2	2
Air Intake	4	4	6	6	6
Vent Outlet	4	4	6	6	6
Condensate Drain (PVC)	1	1	1	1	1
Drain Line (FNPT)	3/4	3/4	3/4	3/4	3/4
Electrical Conduit Holes	7/8	7/8	7/8	7/8	7/8

III. Product Rating, Specifications, and Dimensional Data (continued)

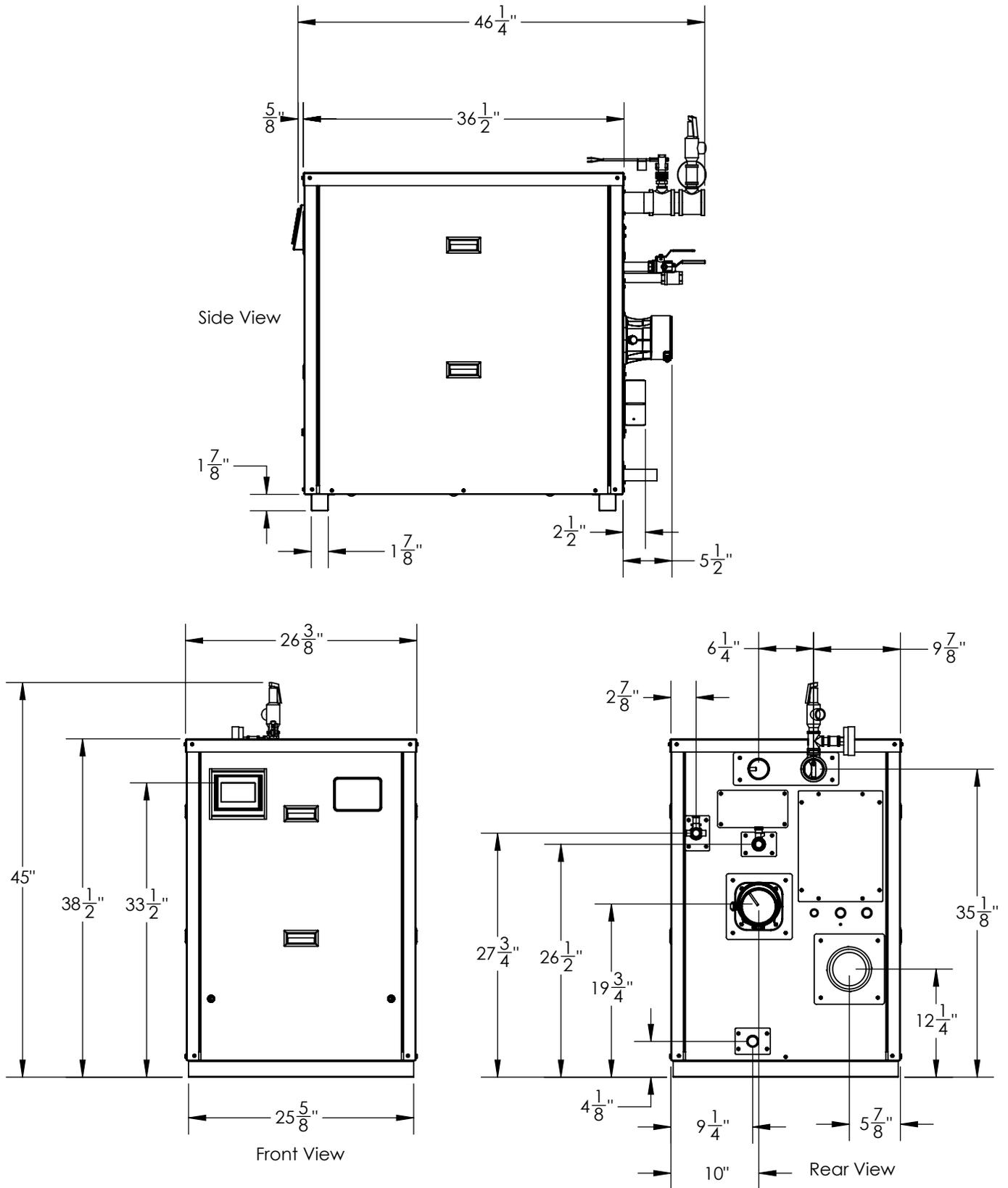


Figure 1: 400-500 Dimensions

III. Product Rating, Specifications, and Dimensional Data (continued)

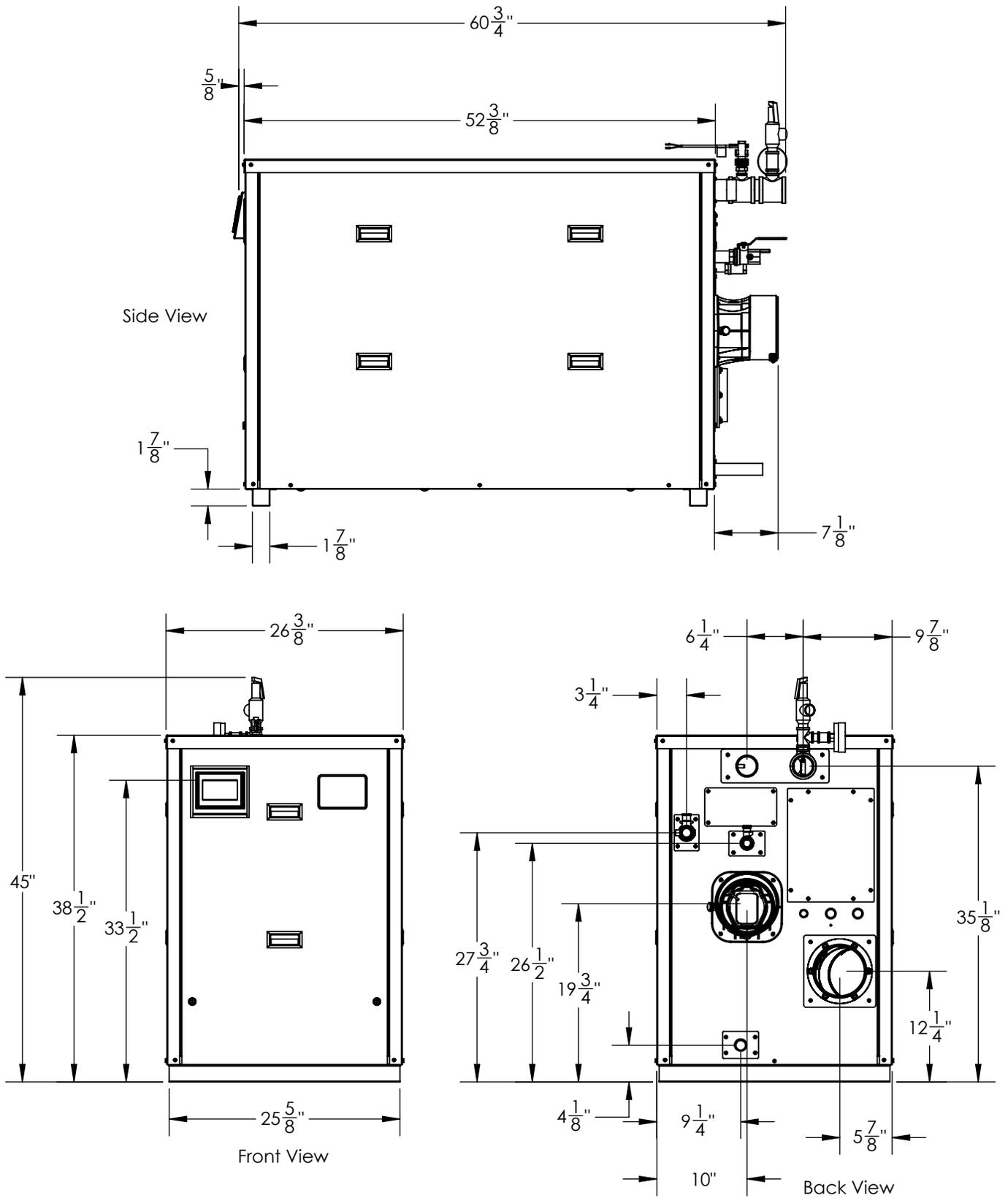


Figure 2: 650-1000 Dimensions

IV. Unpacking The Shipping Crate

A. Unpacking and Inspection

1. Move appliance to approximate installation location.
2. Remove all crate fasteners.
3. Lift and remove outside container.
4. Remove lag screws securing base to the pallet.
5. Account for all loose shipped items.
6. The appliance can be moved to its permanent location via a fork lift, pallet jack, or dolly.
7. The appliance can be lifted from the base using a fork lift inserted from the side.

B. Check Equipment

1. Upon receiving the equipment, check for signs of shipment damage.
2. Pay particular attention to parts accompanying the appliance which may show signs of being hit or otherwise mishandled.
3. Verify total number of pieces shown on packing slip with those actually received. In case there is damage or a shortage, immediately notify the carrier.
4. Verify model size and type (Boiler/Water heater, C/V)
 - a. Model number and rating label is on the front control panel door.
5. Some parts are shipped loosely with the appliance. Some of these parts are required to install before operation.
 - a. Required to install: Manual gas shutoff valve, water flow switch, relief valve, temperature and pressure gage, and outlet water piping as shown in Figure 17.
 - b. Optional to install Loose parts: Outdoor intake panel and cover, stacking brackets.
6. Ensure the included polypropylene vent adapter is installed in the proper orientation. The clamp screw faces down, and the test port faces right (Gas train side). See Figure 1 and Figure 2.

C. Installation and Operation Manual

1. The instruction manual enclosed with the unit is an integral part of the product and must be retained by the person in charge of the appliance. Please read the instructions contained in this manual carefully as they provide important information regarding the safe installation, use and servicing of this appliance.

⚠ WARNING

Failure to assure the lifting forks are long enough to extend at least half way through the base will result in the appliance tipping and potentially falling. This could result in personal injury, death, or substantial property damage.

Do not operate this appliance if any part has been underwater. The possible damage to a flooded appliance can be extensive and present numerous safety hazards. Any appliance that has been underwater must be replaced.

NOTICE:

Do not drop, bump, or lean an object against the appliance. This could damaging the heat exchanger or other critical components.

Figure 3: Loosely shipped parts locations

V. Component Identification

- 1. Communication Interface (Concert™ Control)**
Digital User interface for operational control of the appliance.
- 2. Main appliance control**
Receives and processes input signals from safety switches and sensors to control the appliance.
- 3. Front control box**
Slide out control box designed to allow easy access to the main controls for service.
- 4. Rear control box**
Houses Field connection PCBs.
- 5. ON/OFF switch**
Initiates or interrupts the power to the burner.
- 6. Main gas valve**
Combination air/fuel ratio and automatic safety shutoff gas valve.
- 7. Gas and Air Mixer/Venturi**
High Turn-down venturi that mixes air and gas before entering the blower.
- 8. Blower**
Modulating blower supplying combustion air to the appliance.
- 9. Burner**
The high efficiency, low NOx Burner is mounted on the burner door. Secured by blower adapter.
- 10. Ignition electrode**
Provides electrical spark for direct ignition of the main burner.
- 11. High gas pressure switch**
Monitors supply gas pressure and shuts off the electrical control circuit when pressure rises above the setpoint (see Table 24).
- 12. Low gas pressure switch**
Monitors supply gas pressure and shuts off the electrical control circuit in the event a low gas pressure condition occurs (see Table 24).
- 13. Outlet/Hot water connection**
2" Female NPT connection for hot water supply.
- 14. Water flow switch**
Paddle activated switch that monitors water flow.
- 15. Gas supply connection**
Connection to appliance gas train. See Table 24 for model specific pipe sizes.
- 16. Inlet/Cold water connection**
2" Male NPT inlet water connection to the appliance.
- 17. Hot/outlet water temperature sensor**
Dual element temperature sensor for high limit control.
- 18. Cold/Inlet water temperature sensor**
Used for monitoring the inlet water temperature and temperature rise across the appliance.
- 19. Low water cut off (LWCO)**
The LWCO safeguards the heat exchanger from inadequate water level. The LWCO has a manual reset button.
- 20. Temperature and pressure gauge**
Provides real time outlet water temperature and pressure readings.
- 21. Temperature and pressure relief valve**
Protects the heat exchanger from over pressure and over temperature conditions.
- 22. Condensate drain trap**
Drains condensate from the heat exchanger while preventing flue gases from escaping through the drain line.
- 23. Minimum combustion air proving switch**
Ensures adequate combustion air is supplied to the combustion chamber for ignition.
- 24. Blocked vent switch**
Interrupts the control circuit if there is a blockage in the venting system.
- 25. Combustion air filter box**
Houses the washable combustion air filter.
- 26. Heat Exchanger**
HLW stamped, 316L Stainless Steel, Condensing, water tube type heat exchanger.
- 27. Heat Exchanger Drain**
3/4" NPT ball valve is provided for draining the heat exchanger.
- 28. Exhaust Vent Connection**
Polypropylene adapter for connection to stainless steel, Polypropylene, or CPVC venting systems. Refer to Table 6 for model specific vent connection sizes.
- 29. Condensate Drain Connection**
1" PVC pipe for condensate drain.
- 30. Combustion Air Intake Connection**
4" female PVC slip provided for 400-500 models.
6" aluminum ring provided for 650-1000L models.

V. Component Identification (continued)

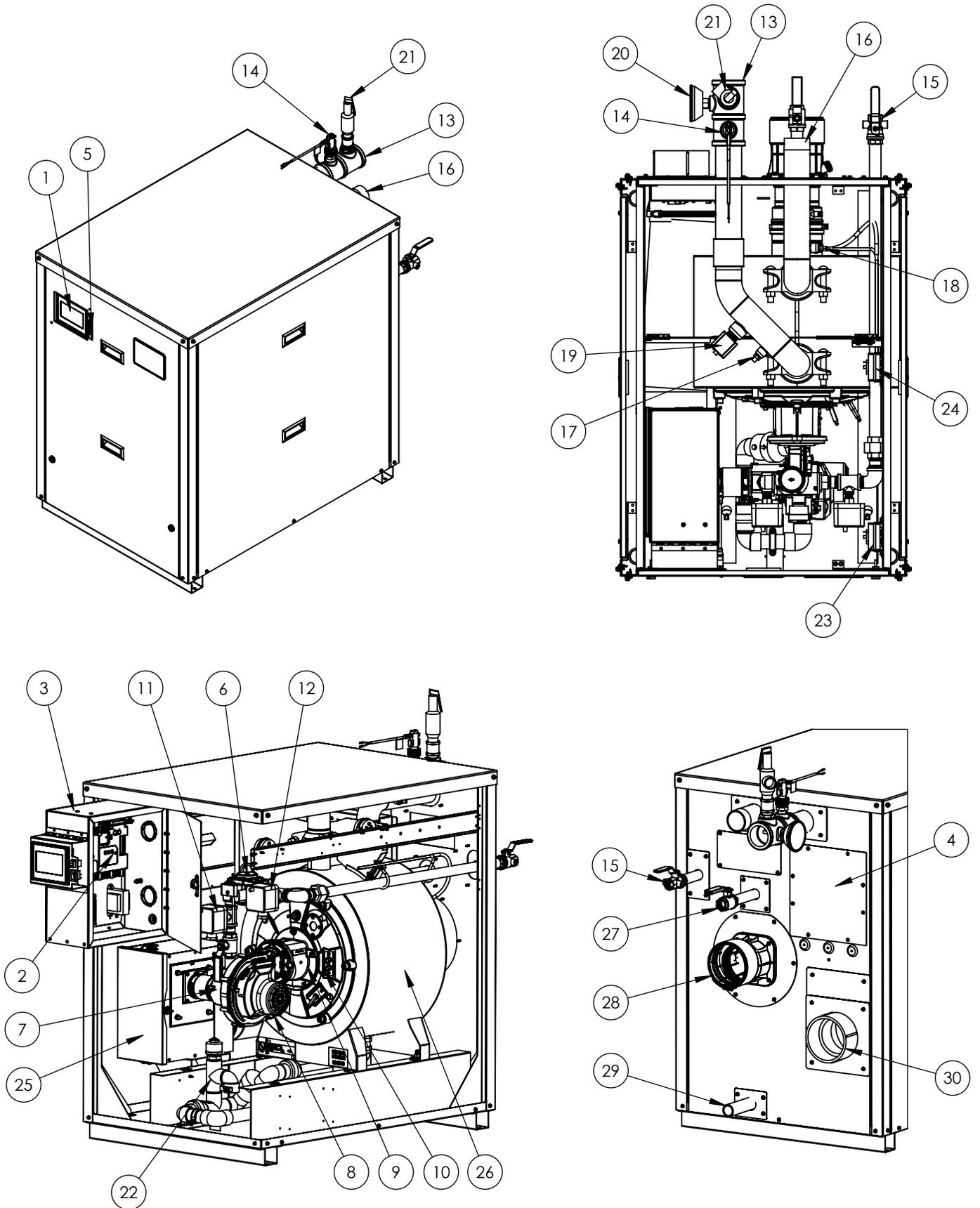


Figure 4: Component Identification

VI. Pre-Installation and Mounting

A. General

1. Installation must conform to the requirements of the authority having jurisdiction or, in the absence of such requirements, to the *National Fuel Gas Code, ANSI Z223.1/NFPA 54, and/or Natural Gas and Propane Installation Code, CAN/CSA B149.1*. Where required by the authority having jurisdiction, the installation must conform to the *Standard for Controls and Safety Devices for Automatically Fired Boilers, ANSI/ASME CSD-1*.
2. Provide clearance between appliance jacket panels and combustible material in accordance with local fire ordinance. Refer to Table 5 for recommended service clearances. Recommended service clearances may be reduced but should not be less than the clearance to combustibles.
3. Protect gas ignition system components from water (dripping, spraying, rain, etc.) during operation and service (circulator replacement, condensate trap, control replacement, etc.).
4. Provide combustion and ventilation air in accordance with applicable provisions of local building codes, or: USA - National Fuel Gas Code, ANSI Z223.1/NFPA 54, Air for Combustion and Ventilation; Canada - Natural Gas and Propane Installation Code, CAN/CSA-B149.1, Venting Systems and Air Supply for Appliances.
5. The appliance should be located so as to minimize the length of the vent system. Ensure air intake pipe termination is away from areas that may contaminate the combustion air (see Table 4). In particular, avoid areas near chemical products containing chlorines, chlorofluorocarbons, paint removers, cleaning solvents, and detergents. Avoid areas containing saw dust, loose insulation fibers, dry wall dust etc.
6. This appliance must not be installed in a room under negative pressure. An equipment room under negative pressure conditions could deplete the combustion air supply to the appliance and cause leakage of flue gas from the venting system.

⚠ WARNING

Apply supplied silicone lubricant to the gasket inside the vent connector. Failure to apply lubricant could result in flue gas leaks or gasket deterioration.

Adequate combustion and ventilation air must be provided to assure proper combustion. Install combustion air intake using the methods in this manual.

Installation of this appliance should be undertaken only by trained and skilled personnel from a qualified service agency. Follow these instructions exactly. Improper installation, adjustment, service, or maintenance can cause personal injury, death, or substantial property damage.

Do not change or modify any accessories or parts or jump-out any safety limit devices.

⚠ DANGER

This appliance includes a combustion air filter. Ensure filter is installed at all times of operation. Inspect and clean filter according to the maintenance section of this manual.

Avoid operating this appliance in an environment where sawdust, loose insulation fibers, dry wall dust, etc. are present. If operated under these conditions, The burner must be inspected for clogged ports, and replaced if needed.

The installer must verify that at least one carbon monoxide alarm has been installed within a residential living space or home following the alarm manufacturer's instructions and applicable local codes before putting the appliance into operation.

NOTICE:

Due to the low water content of the appliance, mis-sizing with regard to the heating or hot water system load will result in excessive cycling and accelerated component failure.

The manufacturer DOES NOT warrant failures caused by mis-sized appliance applications. DO NOT oversize the appliance to the system. Multiple unit installations greatly reduce the likelihood of oversizing.

Ensure all labels on the product are fully visible at all times for the purpose of maintenance and inspections.

VI. Pre-Installation and Mounting (continued)

Table 4: Corrosive Combustion Air Contaminants

Contaminants to Avoid:
Spray cans containing chlorofluorocarbons (CFC's)
Permanent wave solutions
Chlorinated waxes/cleaners
Chlorine-based swimming pool chemicals
Calcium chloride used for thawing
Sodium chloride used for water softening
Refrigerant leaks
Paint or varnish removers
Hydrochloric acid/muriatic acid
Cements and glues
Anti-static fabric softeners used in clothes dryers
Chlorine-type bleaches, detergents, and cleaning solvents found in household laundry rooms.
Adhesives used to fasten building products and other similar products
Excessive dust and dirt
Areas likely to have contaminants:
Dry cleaning/laundry areas and establishments
Swimming pools
Metal fabrication plants
Beauty shops
Refrigeration repair shops
Photo processing plants
Auto body shops
Plastic manufacturing plants
Furniture refinishing areas and establishments
New building construction
Remodeling areas
Garages with workshops

B. Appliance Mounting

1. Intended for installation in an area with a floor drain, or in a suitable drain pan to prevent any leaks or temperature and pressure relief valve discharge resulting in property damage.
2. This appliance is not intended to support external piping or venting. All external piping and venting must be supported independently of the appliance.
3. This appliance must be installed on a level surface to prevent condensate from backing up inside the heat exchanger.
4. Provide adequate space for condensate piping, condensate pump, or neutralizer kit.

5. An elevated base/pad is required when the floor is not level or in areas where water could accumulate around the appliance. The base must be able to support the weight of the appliance, water, and all additional system components.
 - a. This appliance is listed for installation on combustible flooring. Acceptable flooring includes a level metal or wooden base capable of holding the weight of the appliance, water, and additional components. The base shall extend beyond the edges of the appliance by at least 3 inches (76.2 mm) in any direction. Never install directly on carpeted flooring.
 - b. For closet or alcove installation, the base shall cover the entire floor of the closet/alcove.
6. Secure the appliance to its location using the 5/8" anchoring holes on the feet of the base

⚠ CAUTION

For installation and operation only in climates where the ambient temperature will not be less than 32 °F (0 °C). Do not install in climates where condensate can freeze.

Appliance must be protected from standing water. Install on a level platform.

Never install directly on carpeted flooring.

Areas subject to earthquakes may have special requirements that take precedence over requirements in these instructions.

VI. Pre-Installation and Mounting (continued)

C. Outdoor Conversion and Installation

1. Outdoor installations of this appliance is intended for warm climates only.
2. Install on a level permanent platform that keeps the appliance free from standing water.
3. Three sides around the appliance must be open.
4. When installing under an overhang, conform to local codes.
5. All parts required to convert the appliance for outdoor installation are included.
 - a. Outdoor intake panel and hood come in a box inside the shipping crate.
6. Instructions for converting for outdoor installation.
 - a. Remove left side panel for access to flexible air duct.
 - b. Remove flexible air duct by loosening hose clamps on both ends.
 - c. Remove Intake connection assembly. (4 hex head screws on the rear panel)
 - d. Replace intake connection with outdoor mesh panel and hood.
 - e. Re-install left side panel.
 - f. Fill out outdoor conversion label and affix to a conspicuous location.
7. Ensure to leave display cover mounted to front panel for outdoor installation

D. Display Cover and Ergonomic Control

1. When installing indoors, the display cover can be removed for access to the control without taking off front panel.
 - a. Display cover is mounted with two screws and adhesive. Remove screws and pry off using plastic trim tool.
2. Hinged display bracket is for ergonomic operation of the controls.
 - a. Display bracket screw secures display during shipping and can be removed upon installation.

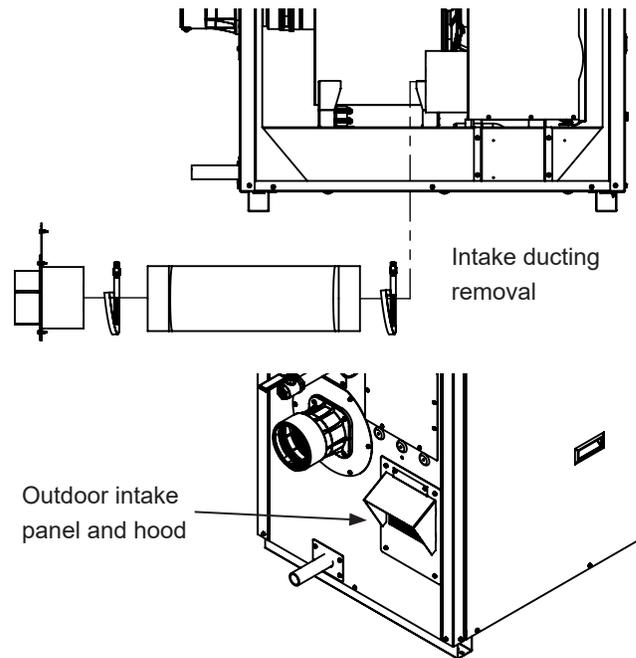


Figure 5: Outdoor Conversion Parts

⚠ CAUTION

For installation and operation only in climates where the ambient temperature will not be less than 32 °F (0 °C). Do not install in climates where condensate can freeze. Appliance must be protected from standing water. Install on a level platform. Do not install this appliance under an overhang less than 3 feet from its top. The area under the overhang must be open on 3 sides.

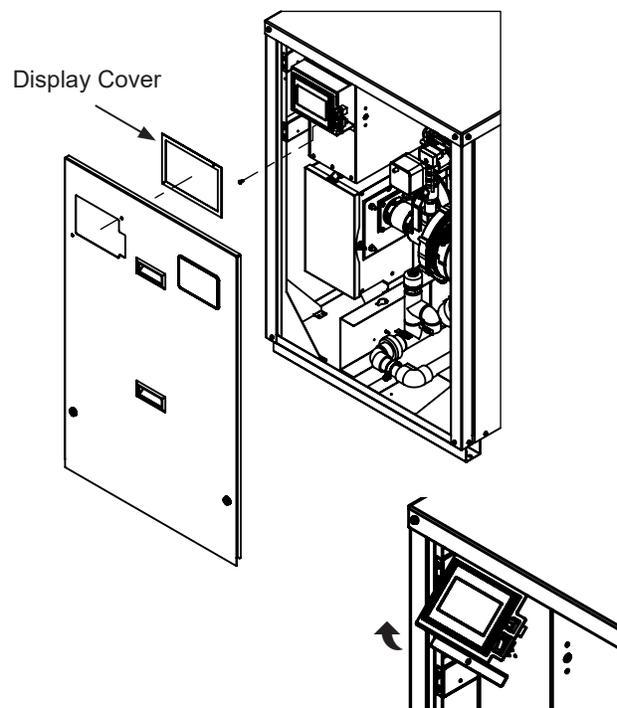


Figure 6: Display Cover and Bracket

VI. Pre-Installation and Mounting (continued)

E. 400-1000 Stacking

1. The 400-1000 models may be installed in a stacked configuration.
 - a. One 400 or 500 model can be mounted on the top of another 400 or 500 model.
 - b. One 650, 800, or 1000 model can be mounted on the top of another 650, 800, or 1000 model.
2. Lifting the appliance for stacking.
 - a. Lifting with a forklift: Place forks center of the base from the side.
 - b. Use the included screws to secure the brace as shown in Figure 7.
4. Optional outdoor venting kit will not work in a stacked configuration. It is the installers responsibility to provide adequate venting for stacked outdoor models.

⚠ WARNING

Failure to center the lifting forks under the base of the appliance could result in personal injury, death, or substantial property damage.

- b. Lifting with a crane: Remove top panel to access the lifting lugs of the heat exchanger.
3. Each appliance is shipped with a brace and screws for stacking. If needed, order stacking brace kit (PN: 111405-01)
 - a. Follow all previous instructions for mounting the bottom appliance.

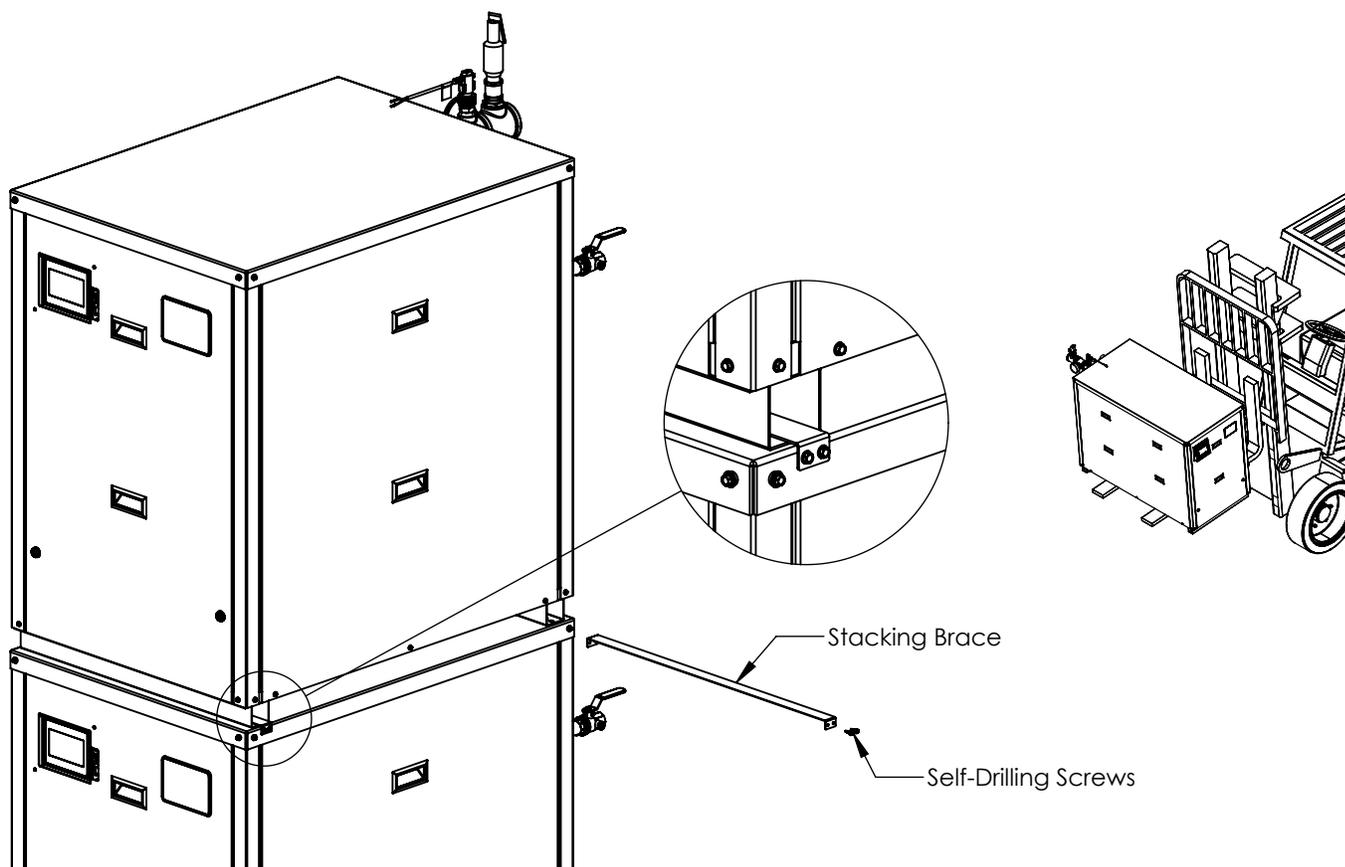


Figure 7: Lifting and Stacked Mounting

VI. Pre-Installation and Mounting (continued)

F. Clearances

1. This appliance is listed for 0" clearance to combustible materials. The clearances for serviceability are found in Table 5.
2. Minimum clearances from combustible or noncombustible construction, 0" sides, 0" back, 0" top.
3. It is the installers responsibility to provide enough clearance for servicing the appliance in the installed location.

G. Clearances (French)

1. Dégagements minimaux à assurer entre les parois de l'appareil et les constructions combustibles ou incombustibles : 0 po (côtés), 0 po (arrière) et 0 po (dessus).
2. Installation dans une garde-robe : assurer un dégagement de 24 po devant l'appareil.

H. Closet and Alcove Installation

1. Include ventilation air openings in closet installations.
2. Provide a 1" minimum clearance around water pipes.
3. Follow vent material manufacturer for vent clearances.
4. Clearances for closet or alcove installation:
 - Front - 24"
 - Sides - 24"
 - Rear - 22"
 - Top - 20"

Table 5: 400-1000 Clearances

Minimum Clearance	Front (In.)	Rear (In.)	Right (In.)	Left (In.)	Top (In.)
Serviceability (Indoor Installation)	24	24	0*	0*	0
Serviceability (Outdoor Installation)	24	36	0*	0*	0**
To Combustible Construction	0	0	0	0	0

* Leave 24" clearance on at least one side.

** When installing under an overhang, conform to local codes.

NOTICE:

This appliance is listed for zero inch clearance to combustible or noncombustible material, but installing the appliance with smaller than the clearances for serviceability will limit access for maintenance.

Consult local codes and inspectors before installing multiple appliances adjacent to each other with zero clearance.

⚠ WARNING

Closet and alcove installation can cause elevated temperatures. Follow the required clearances and use only stainless steel, CPVC, or polypropylene vent material.

Include ventilation air openings in closet installations.

Do not install directly on carpeted flooring.

I. Side by Side and 0" Clearance Installation

1. It is recommended to Install multiple units in pairs with at least 24 inches inbetween to maintain full access for servicing.

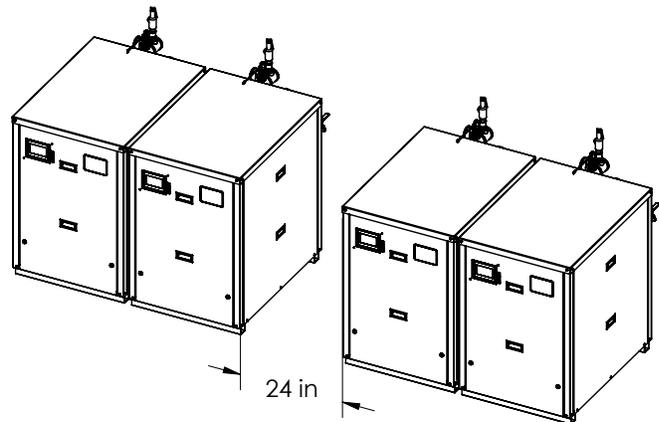


Figure 8: Side by Side installation

⚠ WARNING

Installing one appliance inbetween two others with 0" clearance may require disconnection from the system when servicing.

Outdoor appliances can only be installed side by side in pairs. Ensure louvered panels are installed on outer sides of the pair.

VII. Venting

A. General Venting Guidelines

1. Install vent system in accordance with *National Fuel Gas Code, ANSI Z223.1/NFPA 54* or *Natural Gas and Propane Installation Code, CAN/CSA B149.1 Installation Code for Canada*, or, applicable provisions of local building codes.
2. This is a direct vent appliance but can also be used with indoor air for combustion.
 - a. Venting kits are available for outdoor installation.
3. Vent/combustion system materials that are approved for use with this appliance are listed in Table 9. Venting manufacturers not listed in this manual may be acceptable. It is the responsibility of the installer or vent supplier to use compatible adapters and materials.
 - a. It is recommended to consult with venting professionals and designers when determining the vent system for this appliance.
4. Enclose vent passing through occupied or unoccupied spaces above the appliance with material having a fire resistance rating at least equal to the rating of adjoining floor or ceiling.
5. For flue gas venting, have horizontal runs sloping upwards not less than ¼ inch per foot (21 mm/m) from the appliance to the vent terminal.
6. This appliance operates under conditions that permit condensation in the heat exchanger and the flue gas venting. This appliance shall be installed so as to prevent accumulation of condensate, and where necessary, have means provided for drainage of condensate.
7. If possible, slope horizontal combustion air pipe minimum 1/4 in/ft (21 mm/m) downward towards terminal. If not, slope towards the appliance.
8. It is recommended that a Carbon Monoxide detector be installed and interlocked to the appliance. Consult your local jurisdiction for additional requirements.

B. Venting Design Requirements

At the discretion of the installing contractor, the venting system can be designed by consulting with approved venting engineers or by using the equivalent length method in this manual. This appliance uses category II or IV venting.

1. Engineered Venting Method

Using the operating characteristics and required conditions, an individual or common venting system can be designed to ensure the reliability of the appliance(s).

⚠ WARNING

This appliance must not be installed in a room under negative pressure. These direct vent gas fired appliances are allowed a maximum leakage of 2% from the venting/combustion chamber and 8% from the air inlet portion when pressurized to operating conditions in a neutral pressure room. An equipment room under negative pressure could deplete the combustion air supply to the appliance and cause leakage of flue gas from the venting system.

Exhaust fans installed in equipment rooms can create negative pressure conditions strong enough to cause nuisance shutdowns of the appliance.

Improper Installation of a Category II vent system resulting in positive pressure in the vent system can result in flue gas spillage and carbon monoxide emissions, causing personal injury, death or substantial property damage.

NOTICE:

Common venting with other manufacturers' appliances or different models from the same manufacturer is prohibited.

It is the Responsibility of the installing contractor or venting designers to comply with national and local codes and follow best industry practices for installing vent support, drainage, and pitch.

Do not exceed maximum vent/combustion air system length.

- a. Flue gas temperatures and flow rates can be found in Table 12.
- b. The combustion CO₂ and O₂ ranges are shown in Table 26.
- c. The pressure at the flue outlet of the appliance at any given firing rate must be within the range of negative 0.25" W.C. to positive 0.5" W.C.
- d. The pressure at the intake of the appliance at any given firing rate must be within the range of negative 0.3" WC to positive 0.1" WC.
- e. **Manifolded venting** without backflow prevention can allow flue gas from one appliance to interact with the other appliances in the system. Common venting systems must be designed with backflow protection.

2. **Equivalent length method:** Do not exceed maximum vent/combustion air lengths listed in Table 6. Equivalent lengths of fittings are given in Table 7.

VII. Venting (continued)

C. Field Installation

1. A factory installed 4" PVC slip or 6" cast aluminum collar provides a means for air intake connection.
2. A factory installed Polypropylene vent adapter provides a means for vent connection.
3. Vent and combustion air intake pipe must be supported to allow uniform flow of combustion air and flue gas.
4. Plan venting system to avoid possible contact with plumbing or electrical wires. Start at the vent connector and work towards the vent termination.
5. Design the air intake system to allow 3/8" (9.5mm) of thermal expansion per 10 ft. (3m) of CPVC/PVC pipe. Runs of 20 ft. (6.1m) or longer that are restrained at both ends must have an offset.
6. Size and cut wall opening such that a minimal clearance is obtained and to allow easy insertion of vent pipe.

Table 6: Vent and Combustion Air Pipe Diameters and Maximum Lengths

Model	Combustion Air Length			Vent Length			Derate with Max Venting
	Pipe Dia. in. (mm)	Minimum eq. ft. (m)	Maximum eq. ft. (m)	Pipe Dia. in. (mm)	Minimum eq. ft. (m)	Maximum eq. ft. (m)	
400	4 (100)	0	100 (30)	4 (100)	5 (1.5)	100 (30)	4.8%
500	4 (100)	0	100 (30)	4 (100)	5 (1.5)	100 (30)	
650	6 (150)	0	100 (30)	6 (150)	5 (1.5)	100 (30)	
800	6 (150)	0	100 (30)	6 (150)	5 (1.5)	100 (30)	
1000	6 (150)	0	100 (30)	6 (150)	5 (1.5)	100 (30)	

NOTE:
 Contact factory for assistance on maximum vent length applications.
 This table applies to all listed vent/combustion air system options.
 Max vent derate should be applied after altitude derate.

Table 7: Equivalent lengths of Vent and Combustion Air Components

Diameter	4 in. (100 mm)	6 in. (150 mm)
90° Elbow (short radius, R/D<1)	12 ft. (3.7 m)	17 ft. (5.2 m)
90° Elbow (long sweep, R/D>1)	5 ft. (1.5 m)	8 ft. (2.4 m)
45° Elbow	2 ft. (0.6 m)	3 ft. (1 m)

Table 8: Vent and Combustion Air Equivalent Length Calculation Worksheet

Component	Combustion Air					Vent				
	Equivalent Length Per Piece	x	Quantity	=	Subtotal Equivalent Length	Equivalent Length Per Piece	x	Quantity	=	Subtotal Equivalent Length
Straight Pipe		x		=	A		x		=	D
90° Elbow		x		=	B		x		=	E
45° Elbow		x		=	C		x		=	F
	Combustion Air Total Equivalent Length			=		Vent Total Equivalent Length			=	

Notes:
 1. Total equivalent length cannot exceed maximum equivalent length shown in Table 6.
 2. Combustion air and vent terminations do not count towards total equivalent length.

VII. Venting (continued)

Table 9: Listed Vent Manufacturers and Materials

Make	Stainless Steel Brand	Polypropylene Brand
DuraVent	FasNSeal	PolyPro
Heat Fab	Saf-T Vent EZ Seal*	-
Z-Flex (Nova Flex Group)	Z-Vent	Z-DENS
Centrotherm	-	InnoFlue SW Rigid
Jeremias	SWGCV	

Note: Included appliance connection is a 3-in-1 adapter that permits Stainless Steel, Polypropylene, or CPVC. Adapting to Z-DENS requires 4" increaser 2ZDI44 or 6" adapter 2ZDCPVC6. Adapting to InnoFlue requires 4" adapter ISAAL0404 or 6" adapter ISAAL0606. Adapting to Jeremias SWGV requires 4" adapter SWGV4-RCIS or 6" adapter SWGV6-RCIS

Table 10: Stainless Steel Vent Terminations

Model	Vent Diameter (in.)	Style	Heat Fab Part # Saf-T Vent	DuraVent Part # FasNSeal
400 500	4	Tee	9490TEE	FSTT4
		90° Elbow	9414TERM	-
		Straight	9492	-
		23° Elbow	-	FSBS4
650 800 1000	6	Tee	9690TEE	FSTT6
		90° Elbow	9614TERM	-
		Straight	9692	-
		23° Elbow	-	FSBS6

Table 11: Polypropylene Vent Terminations

Model	Vent Diameter (in.)	Style	DuraVent Part # PolyPro	Centrotherm Part # InnoFlue	Z-Flex Part # Z-DENS
400 500	4	Tee	4PPS-TTBL	ISTT0420	2ZDTT4
		Elbow	4PPS-E90BC	-	2ZDE487UV
		Straight	4PPS-12BC	ISEP04	2ZDES4
		Screen	4PPS-BG	IASPP04	2ZDES4
650 800 1000	6	Tee	6PPS-TTBC	ISTT0620	2ZDTT6
		Elbow	6PPS-E90BC	-	2ZDE687
		Straight	6PPS-12BC	-	2ZDES6
		Screen	6PPS-BG	IASPP06	2ZDES6

Table 12: Combustion Air and Flue Gas Flow Rates

Model	At Maximum Input Rate		At Minimum Input Rate	
	Flue Gas Flow, ACFM @ 35% Excess Air, 180 °F	Combustion Air, SCFM @ 35% Excess Air, 60 °F	Flue Gas Flow, ACFM @ 35% Excess Air, 180 °F	Combustion Air, SCFM @ 35% Excess Air, 60 °F
400	113	85	11	9
500	141	106	14	11
650	183	138	18	14
800	226	170	23	17
1000	282	212	28	21

Note: Flow rates are based on the combustion of natural gas.

⚠ WARNING

Use of cellular core PVC (ASTM F891), cellular core CPVC, or Radel® (polyphenylsulfone) in non-metallic venting systems is prohibited.
Covering non-metallic vent pipe and fittings with thermal insulation is prohibited.

VII. Venting (continued)

D. Room Air for Combustion

1. If using room air for combustion (intake), install the included screen to the intake opening of the appliance.
 - a. Sizes 400-500: The included circular rodent screen can be pushed into the 4 in. PVC slip on the rear panel.
 - b. Sizes 650-1000: Remove the 6 screws holding the 6 in. aluminum collar and gasket to the rear panel. Use the same screws to install the included mesh screen covering the intake opening.

E. CPVC/PVC Venting Systems

1. When venting with PVC material, the CPVC vent kit must be connected to the vent adapter of the appliance. PVC can be installed downstream all the CPVC vent kit material. The CPVC vent kit includes a 30 in. long Sch. 40 pipe and a 90° Sch. 80 elbow.
 - a. 4 in. CPVC vent kit, sizes 400-500: 111569-01
 - b. 6 in. CPVC vent kit, sizes 650-1000: 111569-02
2. Apply supplied silicone lubricant to gasket inside vent connector to prevent damage or deterioration from condensate exposure.
3. The 30 in. long CPVC straight pipe may be cut to accommodate desired vent configuration provided both pieces are used in conjunction with the CPVC 90° Elbow before any PVC components are used. Ensure that the CPVC 90° Elbow is the first elbow used in the vent system as it exits the appliance.
4. Apply appropriate primer to all CPVC and PVC components before cementing. Cement the vent system together, starting at the boiler and following the instructions provided on the cans of cement and primer. Use a field supplied cement and primer that is listed for use with the materials being joined (CPVC and/or PVC). The following, or its equivalent, may be used to join CPVC to PVC:
 - a. Oatey Purple Primer and Oatey Medium Orange CPVC Cement
5. Always use primer on both the pipe and fitting before applying the cement. Assemble the pipe in accordance with the instructions on the cans of primer and cement.

F. Venting for Outdoor Installation

1. Recommended venting configuration for outdoor installation is shown in Figure 9
 - a. Install minimum of 3 ft straight venting with one elbow and termination tee.
2. Optional outdoor vent kit can be ordered.

⚠ CAUTION

Use all CPVC vent kit components for vent piping near the appliance before transitioning to Schedule 40 PVC pipe (ASTM D2665 or ASTM D1785) components for remainder of vent system.

⚠ WARNING

Asphyxiation Hazard. All CPVC/PVC vent joints must be glued. Failure to comply could cause products of combustion and/or carbon monoxide to enter the building, resulting in severe personal injury, death or substantial property damage.

- a. 4" outdoor vent kit: 110644-01
 - b. 6" outdoor vent kit: 110645-01
3. Keep intake panel clear from obstructions.
 4. Condensate from the drain cap should be routed with the condensate drain of the appliance.

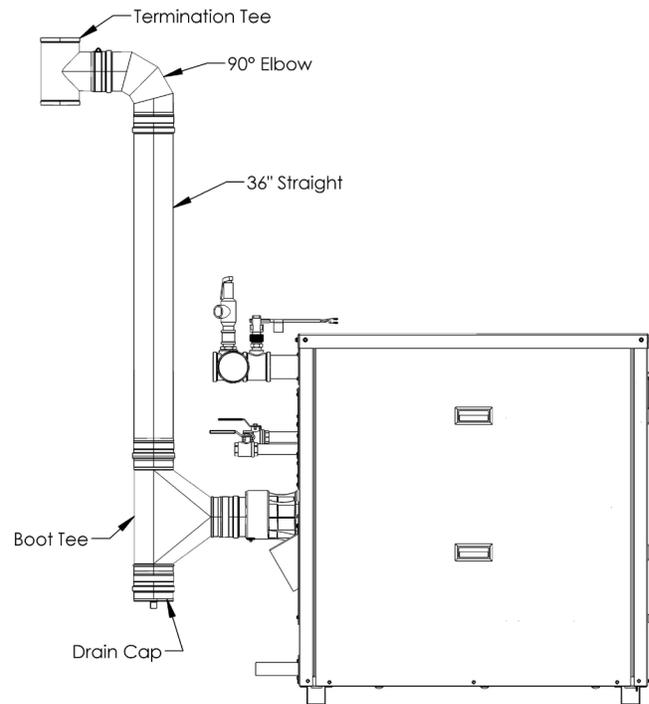


Figure 9: Outdoor Venting Installation

NOTICE:

Outdoor vent system requires field installed support. Do not rely on the vent adapter of the appliance to hold the vent material

VII. Venting (continued)

G. General Termination

1. Use only listed vent/combustion air terminals.
2. Follow the termination configurations shown in Table 13, and see Table 16 for acceptable termination components.
3. Maintain correct clearance and orientation between vent and combustion air terminals.
 - a. The required spacing between vent and combustion air terminals is to prevent flue gas recirculation. Recirculation of flue gas products into the combustion air supply can cause damage to property or the appliance.
 - b. When installed on the same wall, locate vent terminal 4 vent pipe diameters above the combustion air terminal. The snorkel configuration can be used when penetrations are at the same height.
4. Locate bottom of vent and combustion air terminals at least 12 in. (300 mm) [18 in. (460 mm) in Canada] above the normal snow line and at least 12 in. (300 mm) above grade level.
5. Do not install vent terminal directly above windows or doors.
6. Locate bottom of vent terminal at least 3 ft. (900 mm) above any forced air inlet located within 10 ft. (3.0 m).

Table 13: Recommended Venting Configurations and Material Options

Vent & Intake Materials	Vent Option		Penetration Through Structure	Termination	Parts Table	Reference Figure	
Two Pipe Stainless Steel vent Galvanized Steel or PVC intake	1	Intake	Horizontal Sidewall	90° elbow	Table 10	Figure 11	
		Vent	Horizontal Sidewall	Tee or 45° elbow			
	2	Intake	Horizontal Sidewall	90° elbow		Tee or straight	-
		Vent	Vertical Roof	Tee or straight			
	3	Intake	Vertical Roof	Tee or 2 90° elbows		Tee or straight	Figure 12 Figure 13
		Vent	Vertical Roof	Tee or straight			
Two Pipe Polypropylene vent Galvanized Steel or PVC intake	4	Intake	Horizontal Sidewall	90° elbow	Table 11	Figure 11	
		Vent	Horizontal Sidewall	Tee or 45° elbow			
	5	Intake	Horizontal Sidewall	90° elbow		Tee or straight	-
		Vent	Vertical Roof	Tee or straight			
	6	Intake	Vertical Roof	Tee or 2 90° elbows		Tee or straight	Figure 12 Figure 13
		Vent	Vertical Roof	Tee or straight			
Two Pipe CPVC vent Galvanized Steel or PVC intake	7	Intake	Horizontal Sidewall	90° elbow	-	Figure 11	
		Vent	Horizontal Sidewall	Tee or 45° elbow			
	8	Intake	Horizontal Sidewall	90° elbow		Tee or straight	-
		Vent	Vertical Roof	Tee or straight			
	9	Intake	Vertical Roof	Tee or 2 90° elbows		Tee or straight	Figure 12 Figure 13
		Vent	Vertical Roof	Tee or straight			
SS, PP, or CPVC vent Room air intake	10	Vent	Horizontal Sidewall	Tee or 45° Elbow	Table 10 Table 11	-	
	11	Vent	Vertical Roof	Tee or straight			
NOTICE:	<ol style="list-style-type: none"> 1. It is recommended to use tees for both intake and vent terminations in extra windy locations. 2. All terminations shall have bird screens. 3. All non-metallic venting exposed to sunlight shall be UV resistant. 						

VII. Venting (continued)

7. If window and/or air inlet is within 4 ft. (1.2 m) of an inside corner, maintain at least 6 ft. (1.8 m) spacing between terminal and adjoining wall of inside corner.
8. Locate bottom of vent terminal at least 7 ft. (2.1 m) above a public walkway.
9. Maintain minimum clearance of at least 4 ft. (1.2 m) [3 ft. (900 mm) in Canada] horizontally between vent terminal and gas meters, electric meters, regulators, and relief equipment. Do not install vent terminal above or below this equipment.
10. Do not locate the vent terminal under decks or similar structures.
11. Top of terminal must be at least 24 in. (600 mm) below ventilated eaves, soffits, and other overhangs. In no case may the overhang exceed 48 in. (1200 mm). Where permitted by the authority having jurisdiction and local experience, the terminal may be located closer to unventilated soffits. The minimum vertical separation depends upon the depth of the soffit.
12. For multiple appliance installations with vertical roof terminals, separate vent pipes may be piped through a common conduit or chase so that one roof penetration may be made. Maintain recommended separations of terminations after penetration.
13. Maintain minimum 24 in. (610 mm) horizontal spacing between vent terminal and a building corner.
14. Under certain conditions, water in the flue gas may condense, and possibly freeze, on objects around the terminal including on the structure itself. If these objects are subject to damage by flue gas condensate, they should be moved or protected.
15. If possible, install the vent and combustion air terminals on a wall away from the prevailing wind. Reliable operation of this product cannot be guaranteed if terminals are subjected to winds in excess of 40 mph (64 km/hr).
16. Do not locate combustion air terminal in areas that might contain combustion air contaminants, such as near swimming pools.

⚠ WARNING

Use of cellular core PVC (ASTM F891), cellular core CPVC, or Radel® (polyphenylsulfone) in non-metallic venting systems is prohibited.

Covering non-metallic vent pipe and fittings with thermal insulation is prohibited.

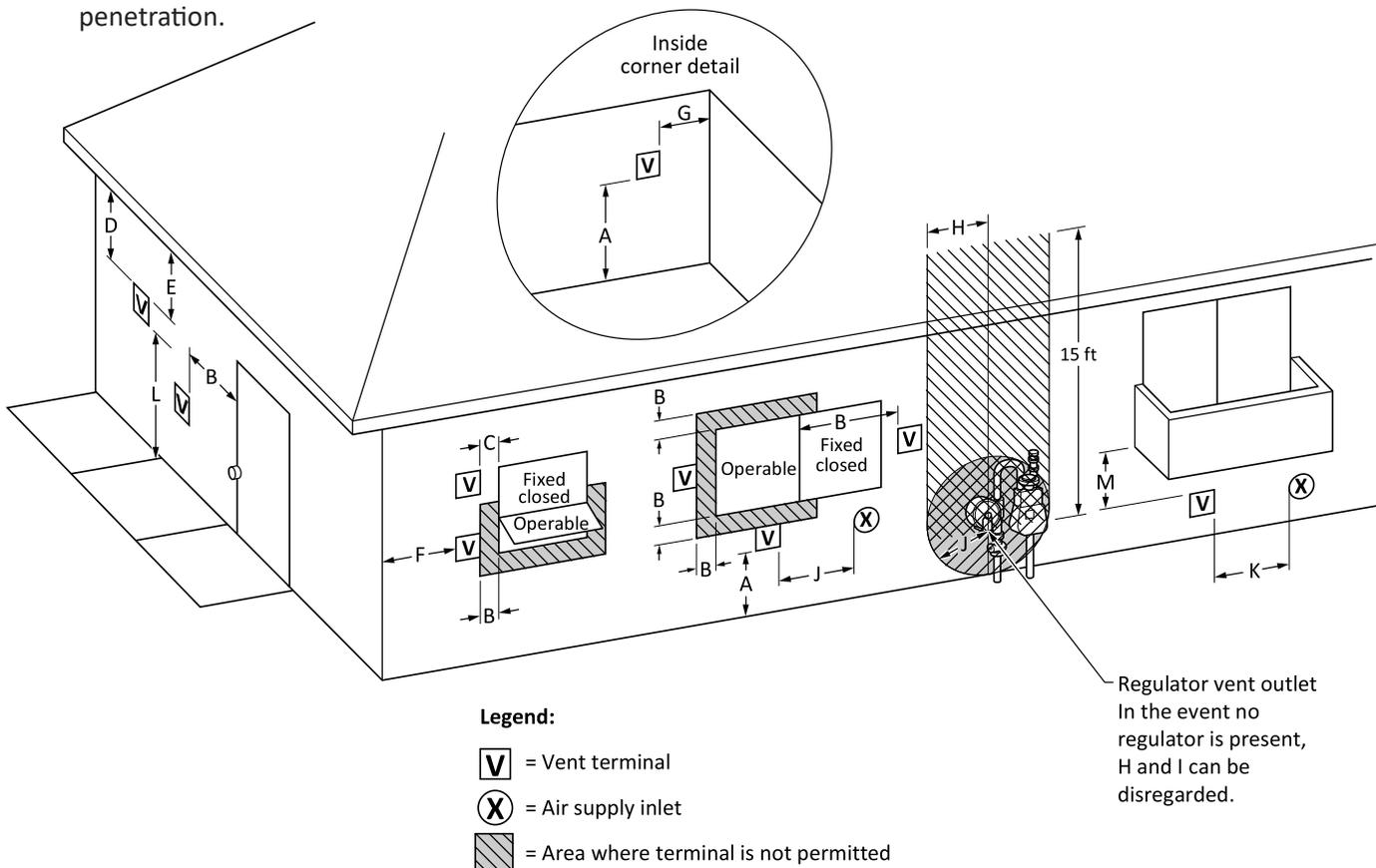


Figure 10: Vent Terminal Clearances

VII. Venting (continued)

Table 14: Direct Vent Terminal Clearances

		Canadian Installations ¹	US Installations ²
A	Clearance above grade, veranda, porch, deck, or balcony	18 in. (46 cm)	12 in (30 cm)
B	Clearance to window or door that may be opened	6 in (15 cm) for appliances ≤ 10,000 Btuh (3 kW), 12 in (30 cm) for appliances > 10,000 Btuh (3 kW) and ≤ 100,000 Btuh (30 kW), 36 in (91 cm) for appliances >100,000 Btuh (30 kW)	6 in (15 cm) for appliances ≤ 10,000 Btuh (3 kW), 9 in (23 cm) for appliances > 10,000 Btuh (3 kW) and ≤ 50,000 Btuh (15 kW), 12 in (30 cm) for appliances > 50,000 Btuh (15 kW)
C	Clearance to permanently closed window	*	*
D	Vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 2 ft (61 cm) from the center line of the terminal.	*	*
E	Clearance to unventilated soffit	*	*
F	Clearance to outside corner	*	*
G	Clearance to inside corner	*	*
H	Clearance to each side of center line extended above meter/regulator assembly	3 ft (91 cm) within a height of 15 ft (4.6 m)	*
I	Clearance to service regulator vent outlet	3 ft (91 cm)	*
J	Clearance to non-mechanical air supply inlet to building or the combustion air inlet to any other appliance	6 in (15 cm) for appliances ≤ 10,000 Btuh (3 kW), 12 in (30 cm) for appliances > 10,000 Btuh (3 kW) and ≤ 100,000 Btuh (30 kW), 36 in (91 cm) for appliances >100,000 Btuh (30 kW)	6 in (15 cm) for appliances ≤ 10,000 Btuh (3 kW), 9 in (23 cm) for appliances > 10,000 Btuh (3 kW) and ≤ 50,000 Btuh (15 kW), 12 in (30 cm) for appliances > 50,000 Btuh (15 kW)
K	Clearance to a mechanical air supply inlet	6 ft (1.83 m)	3 ft (91 cm) above if within 10 ft (3 m) horizontally
L	Clearance above paved sidewalk or paved driveway located on public property	7 ft (2.13 m) †	7 ft (2.13 m) for mechanical draft systems (Category I appliances). Vents for Category II and IV appliances cannot be located above public walkways or other areas where condensate or vapor can cause a nuisance or hazard*
M	Clearance under veranda, porch deck, or balcony	12 in (30 cm) ‡	*

NOTICE:

* Clearance in accordance with local codes and the requirements of the gas supplier.

† A vent shall not terminate directly above a sidewalk or paved driveway that is located between two single family dwellings and serves both dwellings.

‡ Permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor.

Notes:

1) In accordance with the current CSA B149.1, Natural Gas and Propane Installation Code

2) In accordance with the current ANSI Z223.1/NFPA 54, National Fuel Gas Code

3) If locally adopted installation codes specify clearances different than those illustrated, then the most stringent clearance shall prevail.

VII. Venting (continued)

Table 15: Other than Direct Vent Terminal Clearances

		Canadian Installations ¹	US Installations ²
A	Clearance above grade, veranda, porch, deck, or balcony	18 in (46 cm)	12 in (30 cm)
B	Clearance to window or door that may be opened	6 in (15 cm) for appliances ≤ 10,000 Btuh (3 kW), 12 in (30 cm) for appliances > 10,000 Btuh (3 kW) and ≤ 100,000 Btuh (30 kW), 36 in (91 cm) for appliances >100,000 Btuh (30 kW)	4 ft (1.2 m) below or to side of opening; 1 ft (300 mm) above opening
C	Clearance to permanently closed window	*	*
D	Vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 2 ft (61 cm) from the center line of the terminal.	*	*
E	Clearance to unventilated soffit	*	*
F	Clearance to outside corner	*	*
G	Clearance to inside corner	*	*
H	Clearance to each side of center line extended above meter/regulator assembly	3 ft (91 cm) within a height 15 ft (4.6 m)	*
I	Clearance to service regulator vent outlet	3 ft (91 cm)	*
J	Clearance to non-mechanical air supply inlet to building or the combustion air inlet to any other appliance	6 in (15 cm) for appliances ≤ 10,000 Btuh (3 kW), 12 in (30 cm) for appliances > 10,000 Btuh (3 kW) and ≤ 100,000 Btuh (30 kW), 36 in (91 cm) for appliances >100,000 Btuh (30 kW)	4 ft (1.2 m) below or to side of opening; 1 ft (300 mm) above opening
K	Clearance to a mechanical air supply inlet	6 ft (1.83 m)	3 ft (91 cm) above if within 10 ft (3 m) horizontally
L	Clearance above paved sidewalk or paved driveway located on public property	7 ft (2.13 m) †	7 ft (2.13 m) for mechanical draft systems (Category I appliances). Vents for Category II and IV appliances cannot be located above public walkways or other areas where condensate or vapor can cause a nuisance or hazard
M	Clearance under veranda, porch deck, or balcony	12 in (30 cm) ‡	*

NOTICE:

* Clearance in accordance with local codes and the requirements of the gas supplier.

† A vent shall not terminate directly above a sidewalk or paved driveway that is located between two single family dwellings and serves both dwellings.

‡ Permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor.

Notes:

1) In accordance with the current CSA B149.1, Natural Gas and Propane Installation Code

2) In accordance with the current ANSI Z223.1/NFPA 54, National Fuel Gas Code

3) If locally adopted installation codes specify clearances different than those illustrated, then the most stringent clearance shall prevail.

VII. Venting (continued)

H. Vent and Combustion Air Terminations

1. Vent Piping
 - a. Install fire stops where vent passes through floors, ceilings or framed walls. The fire stop must close the opening between the vent pipe and the structure.
 - b. Whenever possible, install vent straight through the roof.
 - c. Size roof opening to maintain minimum clearance of 1 in. (25 mm) from combustible materials.
 - d. Extend vent pipe to maintain minimum vertical distance for expected snow accumulation. Provide brace as required.
 - e. Install storm collar on vent pipe immediately above flashing. Apply Dow Corning Silastic 732 RTV Sealant or equivalent between vent pipe and storm collar to provide weather-tight seal.
2. Combustion Air Piping
 - a. If possible, locate combustion air termination in the same roof location as the vent termination to prevent nuisance shutdowns. Alternatively, this appliance may be installed with a vertical roof vent terminal and sidewall combustion air terminal.
 - b. Size roof opening to allow easy insertion of combustion air piping and allow proper installation of flashing and storm collar to prevent moisture from entering the structure.
 - c. Use appropriately designed vent flash when passing through roofs. Follow flashing manufacturers' instructions for installation.
 - d. Extend combustion air pipe to maintain minimum vertical and horizontal distance of 12 in (300 mm) from roof surface or from the maximum snow level.

⚠ CAUTION

Intermittent shutdowns can occur when the vent terminals are subject to winds above 40 mph.

The required spacing between vent and combustion air terminals is to prevent flue gas recirculation. Recirculation of flue gas products into the combustion air supply can cause damage to property or the appliance.

⚠ CAUTION

Methods of securing and sealing terminals to the outside wall must not restrain the thermal expansion of the vent pipe.

Exterior run should be included in equivalent vent/combustion air lengths.

Vertical Venting and combustion air roof penetrations (where applicable) require the use of roof flashing and storm collar, which are not supplied with appliance, to prevent moisture from entering the structure.

Examine all components for possible shipping damage prior to installation.

All condensate that forms in vent must be able to drain back to the heat exchanger or a boot tee with a drain.

The venting system must be free to expand and contract and must be supported in accordance with installation instructions included by the original component manufacturers, whenever applicable. Polypropylene pipe sections must not be fully inserted. Leave 1/4 to 5/8 in. (6 mm to 16 mm) per joint to allow for thermal expansion

⚠ WARNING

Failure to vent this appliance in accordance with these instructions could cause products of combustion to enter the building resulting in severe personal injury, death, or substantial property damage.

Do not locate vent termination under a deck, or where exposed to prevailing winds.

Do not locate combustion air termination where volatile vapors or other chemicals are present. Severe corrosion and failure will result.

Do not interchange vent systems or materials unless otherwise specified.

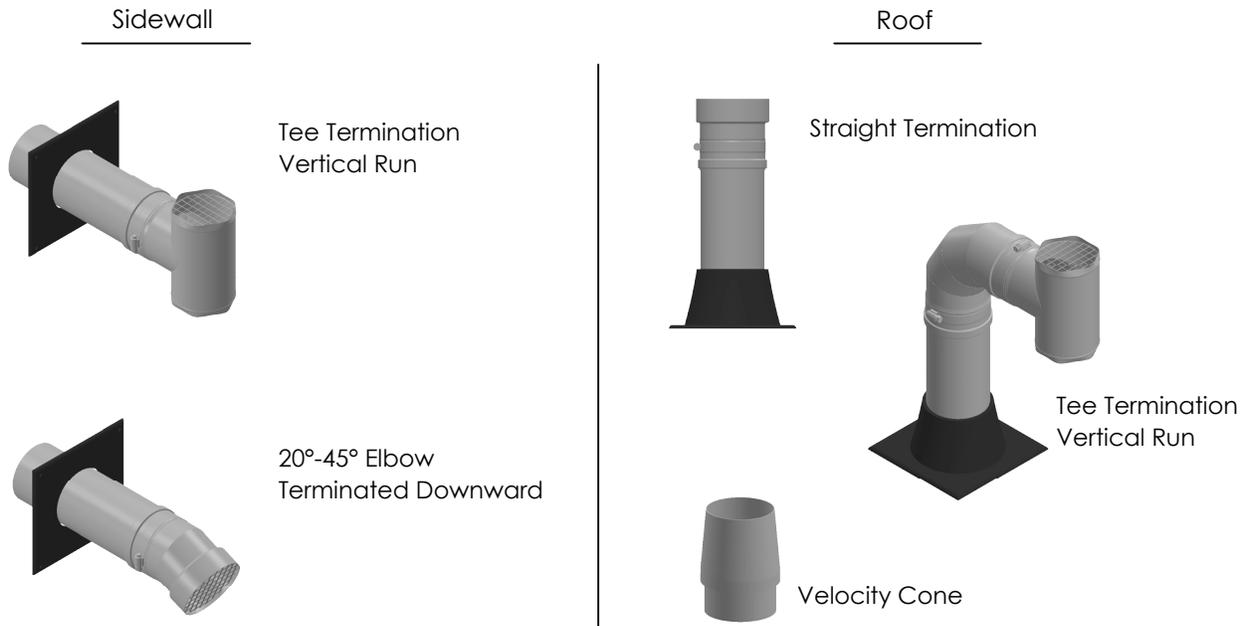
Do not apply thermal insulation to vent pipe or fittings.

Do not use a barometric damper or draft hood with this appliance.

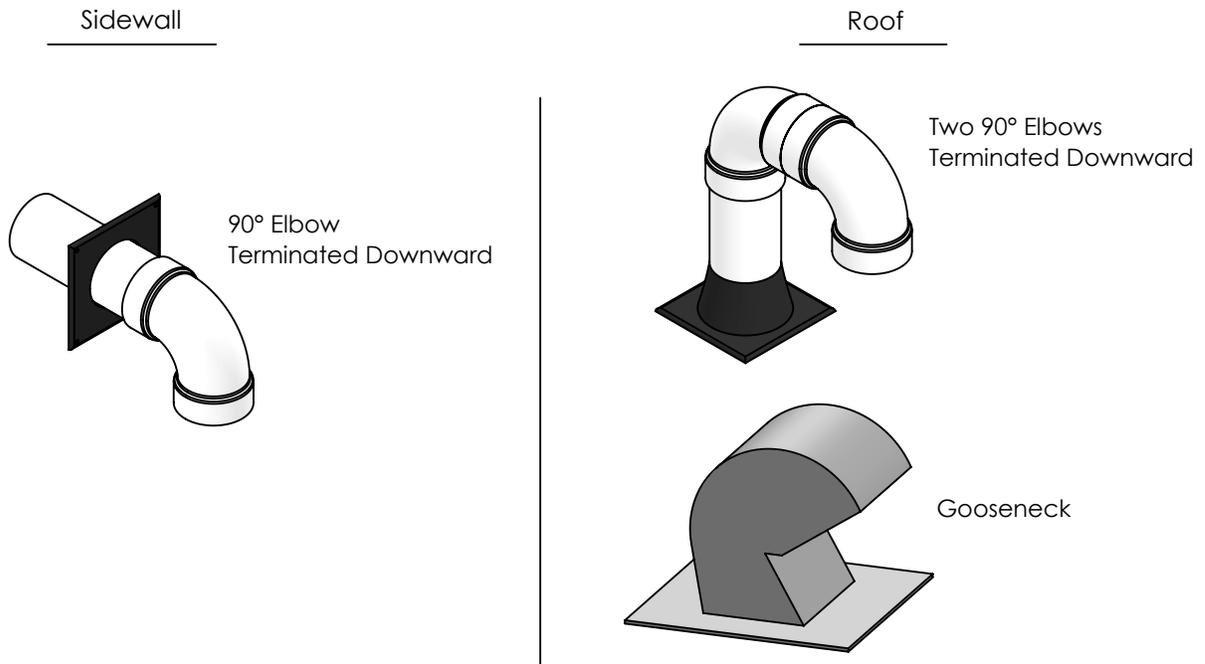
VII. Venting (continued)

Table 16: Table of Acceptable Terminations

Flue Gas Vent Terminations



Combustion Air Intake Terminations



Notes:
 Do not use Louvers for direct vent systems
 One appliance per gooseneck termination
 Vent and intake piping must not share the same gooseneck
 All terminations should have Bird/Rodent Screens
 Do not use rain caps, Rain will drain through boot tee or condensate drain

VII. Venting (continued)

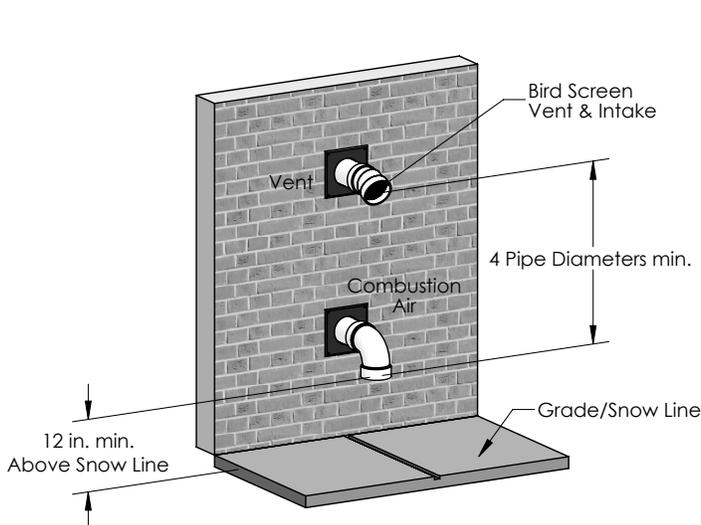


Figure 11: Horizontal Sidewall Termination

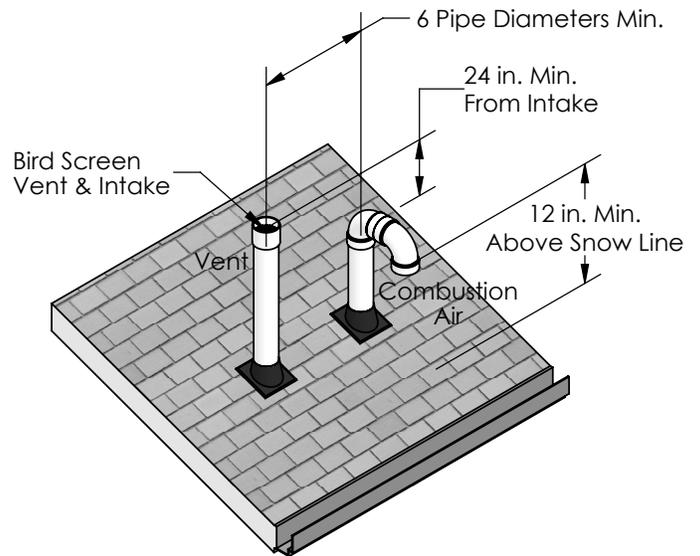


Figure 12: Sloped Roof Termination

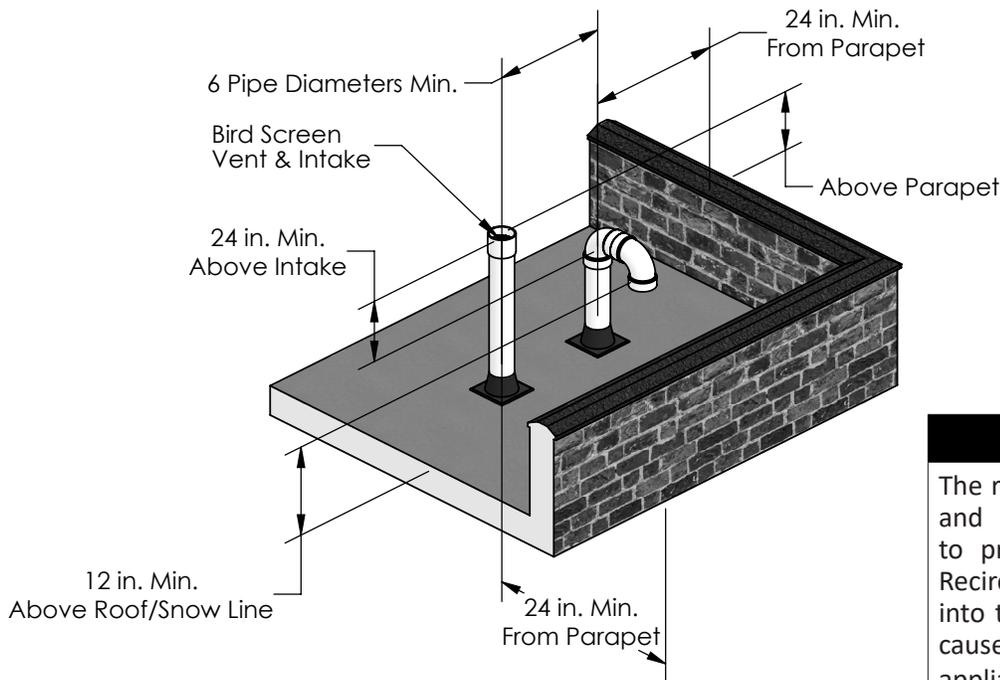


Figure 13: Flat Roof Vent Terminations

⚠ WARNING

The required spacing between vent and combustion air terminals is to prevent flue gas recirculation. Recirculation of flue gas products into the combustion air supply can cause damage to property or the appliance.

Notes:

1. All terminations must have bird/rodent screens.
2. If Possible, Install Sidewall venting on a wall away from prevailing wind.
3. For roof terminations, install vent terminal downstream of prevailing winds relative to intake terminal.
4. It is recommended to use tee terminations with a vertical run in extra windy areas.

⚠ CAUTION

Installing multiple vent terminations too close together may result in combustion product water vapor condensation on building surfaces where vent terminations are placed, causing subsequent frost damage. To avoid/minimize frost damage, extend the distance from building surfaces to vent termination end and increase the horizontal distance between adjacent vent terminations.

VII. Venting (continued)

I. Multiple Appliance Terminations

1. Vent Piping Terminations

- a. Multiple appliance vent terminations are shown in Figure 14.
- b. Each individual appliance must have its own vent pipe and vent terminal unless a common venting system is used following the guidelines of the "Engineered Venting Method" section in this manual.
- c. For horizontal sidewall terminations, maintain at least 6 pipe diameters minimum horizontal distance between any adjacent individual vent terminations. Additional horizontal spacing between any adjacent individual vent terminations as well as extending the distance from building surfaces to vent termination end are recommended to avoid frost damage to building surfaces where vent terminations are placed.
- d. Multiple individual vertical vent pipes may be piped through a common conduit or chase so that one roof penetration may be made.
- e. For vertical roof terminations, maintain at least 6 pipe diameters minimum horizontal distance between adjacent individual appliance vent terminations.

2. Combustion Air Piping

- a. Multiple appliance combustion air terminations are shown in Figure 14.
- b. Each individual appliance must have its own combustion air pipe and terminal when using category IV venting.

⚠ WARNING

Moisture and ice may form on the surface around vent termination.
To prevent deterioration, surface must be in good repair (sealed, painted, etc.).
Do not allow low spots in the vent where condensate may pool.
Use specified vent and combustion air pipe diameters.
All vent and combustion air piping must be sealed and airtight.
Alteration of the appliance vent connection is prohibited.

⚠ WARNING

The joint between the terminal and the last piece of pipe must be outside of the building.

The vent for this appliance shall not terminate:

1. Over public walkways; or
2. Near soffit vents or crawl space vents or other areas where condensate or vapor could create a nuisance or hazard or cause property damage; or
3. Where condensate vapor could cause damage or could be detrimental to the operation of regulators, pressure relief valves, or other equipment.

- c. Individual appliance sidewall terminals must be placed at least 12 in. (300 mm) [18 in. (460 mm) in Canada] above the ground plus the expected snow accumulation.
- d. Do not exceed the maximum combustion air pipe length for an individual appliance as listed in Table 6.
- e. If possible, locate the vent and combustion air terminals for each appliance on the same wall to prevent nuisance shutdowns. If not, each appliance may be installed with a roof vent terminal and sidewall combustion air terminal.

J. Terminal Installation

1. Use the terminal connections supplied by the venting manufacturer. Follow manufacturer's instructions to attach the terminal to the vent system.
2. For PVC/CPVC terminals, apply a heavy bead of silicone to the male end of the terminal before inserting it into the last piece of pipe. Orient the terminal so that the seam in the terminal is at 12:00. Smooth the silicone over the seam between the terminal and the last piece of pipe, applying additional silicone if necessary to ensure a tight seal. Allow the silicone to cure per the silicone manufacturer's instructions before operating the appliance.
3. Install Bird/Rodent screens in the terminals. Use a screen having 1/2 in. x 1/2 in. (13 mm x 13 mm) mesh.
4. Adhere to the minimum and maximum wall thickness specified by the manufacturer of the wall penetration assembly.

VII. Venting (continued)

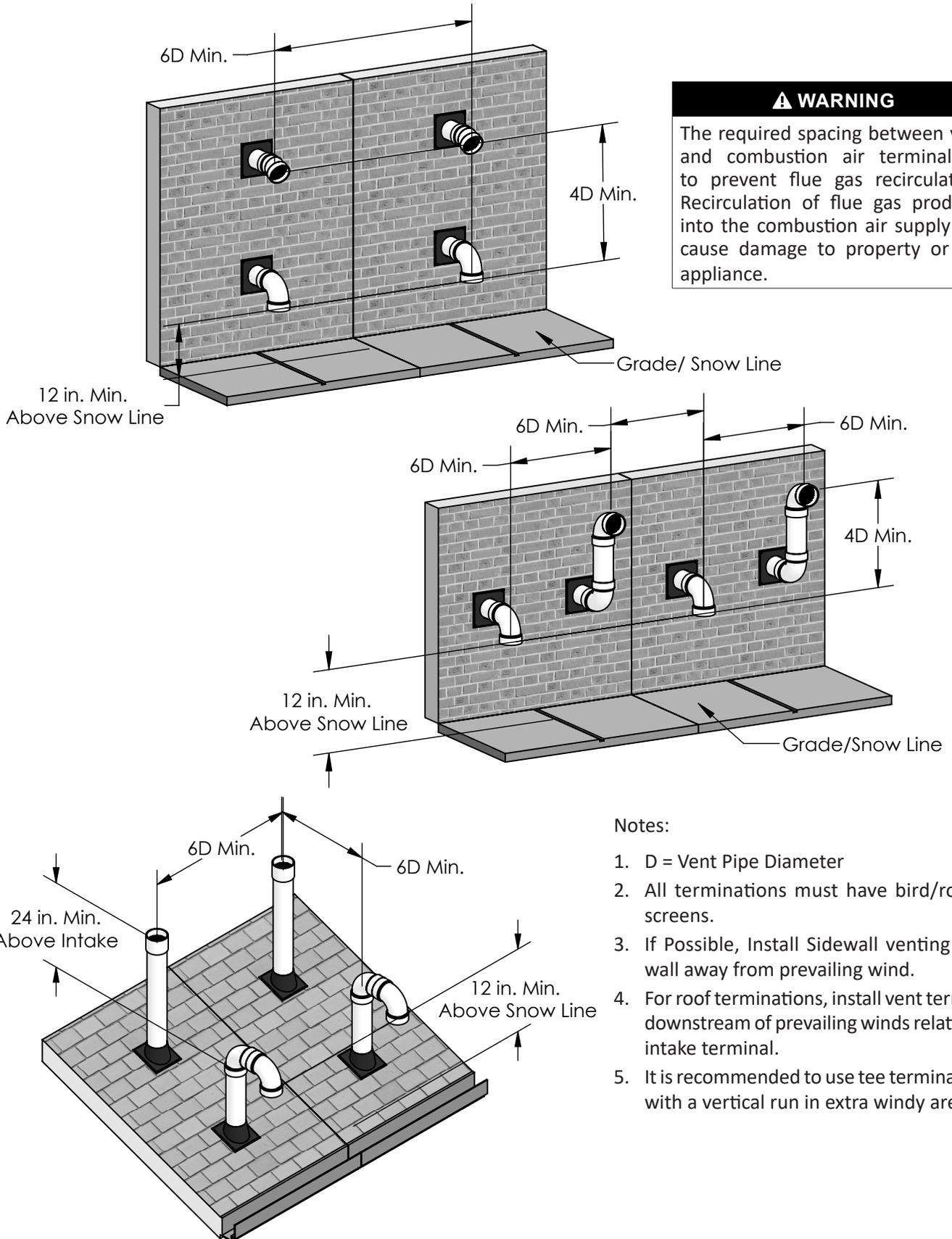


Figure 14: Multiple Appliance Direct Vent Termination

VII. Venting (continued)

K. Polypropylene Venting

1. Running Flexible Polypropylene Vent (Liner) Through Unused Chimney Chase
 - a. It is the responsibility of the installing contractor to procure polypropylene vent system pipe and related components.
 - b. All listed polypropylene vent system manufacturers must comply with the requirements of *ULC-S636-08* 'Standard for Type BH Gas Venting Systems'. For Canadian installation, polypropylene vent must be listed as a *ULC-S636* approved system.
 - c. Flexible polypropylene pipe must be treated carefully and stored at temperatures higher than 41 degrees F.
 - d. When flexible polypropylene pipe (liner) is used for combustion air supply, the pipe (liner) can be installed in a vertical or horizontal position.
 - e. Follow manufacturer instructions regarding application/listing, permits, minimum clearances to combustibles, and installation details (proper joint assembly, pipe support and routing, gasket and fitting installation, optional tooling availability/usage, routing through masonry chimney for combustion product venting or, combination of combustion product venting and combustion air supply).
 - f. When using a masonry chimney as a passageway for flexible polypropylene pipe, the chase must be structurally sound and free of any debris or obstructions.
 - g. To prevent condensate pooling and damage to vent, offsets (bend) cannot exceed 45°. Multiple offsets are allowed in a chase.
2. Pressure drop for flexible polypropylene line is 20 % greater than from rigid pipe. Multiply measured flexible polypropylene liner length by 1.2 to obtain equivalent length.
3. Maximum equivalent vent length of flexible polypropylene liner is 48 ft. (14.6 m).

⚠ WARNING

Asphyxiation Hazard. Vent systems made by listed PP vent system manufacturers rely on gaskets for proper sealing. When this type of vent system is used, take the following precautions:

Make sure that gasket is in position and undamaged in the female end of the pipe.

Make sure that both male and female pipes are free of damage prior to assembly.

Only cut vent pipe as permitted by the vent manufacturer in accordance with their instructions. When pipe is cut, the cut end must be square and carefully deburred prior to assembly.

Use locking band clamps at all vent pipe joints.

Flexible polypropylene vent must be installed only in an unused chimney. A chimney, either single or multiple flue type, is considered unused when one of the flues is being used for any appliance venting, or When one of the multiple flues is being used for appliance venting. The flexible vent installation is not permitted through any of the adjacent flues.

Do not bend or attempt to install flexible pipe if it has been stored at ambient temperature below 41 F. This will cause material to become brittle and will lead to cracks, resulting in flue gas leaks.

Do not install flexible polypropylene pipe at an angle greater than 45 degrees from vertical when used for combustion product venting. Failure to do so will result in improper condensate drainage and possible subsequent vent pipe blockage.

VII. Venting (continued)

NOTICE:

Pressure drop for flexible polypropylene line is 20 % greater than from rigid pipe. Multiply measured flexible polypropylene liner length by 1.2 to obtain equivalent length.

Maximum equivalent vent length of flexible polypropylene liner is 48 ft. (14.6 m).

Installation of a polypropylene vent system should adhere to the vent manufacturer's installation instructions supplied with the vent system.

⚠ WARNING

DO NOT mix vent systems of different types or manufacturers. Failure to comply could result in severe personal injury, death, or substantial property damage.

DO NOT connect venting to a chimney flue that is servicing a separate appliance designed to burn solid fuel.

DO NOT use chimney for Combustion air intake.

DO NOT insulate polypropylene vent pipes. Excessive heat could cause premature vent pipe failure.

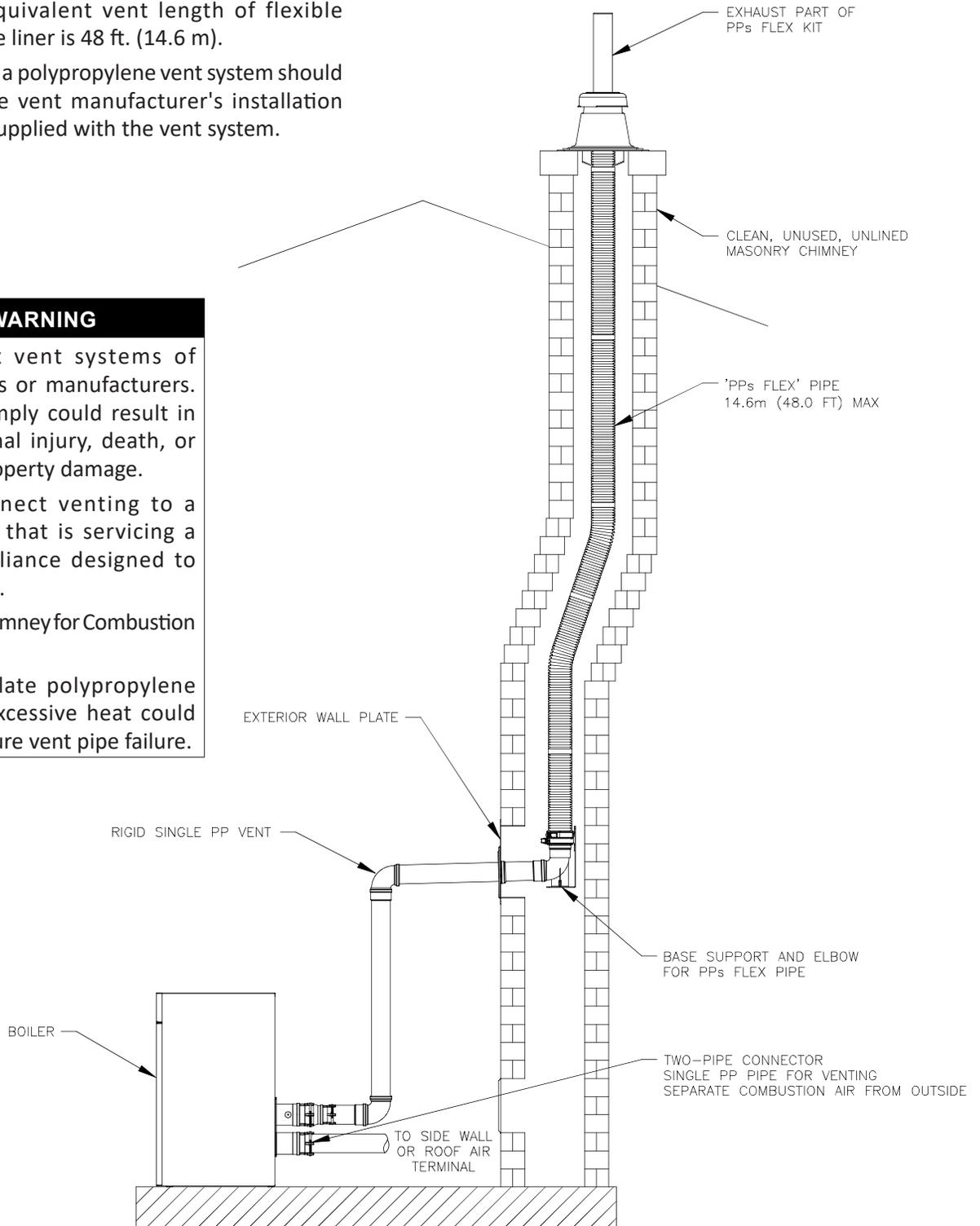


Figure 15: Flexible Vent in Masonry Chimney with Separate Combustion Air Intake

VII. Venting (continued)

L. Optional Room Air for Combustion

1. General Guidelines

- a. Room air is optional for commercial applications. Follow the requirements in this section when air for combustion is supplied from the boiler room.
- b. Avoid combustion air contaminants in the boiler room. Permanently remove any contaminants found in the boiler room. If contaminants cannot be removed, do not use room air for combustion.
- c. Natural gas and propane installation code specifies venting systems and air supply for appliances, air supply shall be provided when either an appliance or a combination of appliances has a total input exceeding 400,000 Btu/h.

⚠ WARNING

This appliance must not be installed in a room under negative pressure. An equipment room under negative pressure could deplete the combustion air supply to the appliance and cause leakage of flue gas from the venting system.

2. Outdoor Openings to Boiler Room

- a. Provide combustion and ventilation air to the boiler room or enclosure. Follow the National fuel Gas Code, *ANSI Z223.1*, or, in Canada, Installation Code for Gas Burning Appliances and Equipment, *CGA Standard B149 Code* as well as all applicable local codes. Use one of the following methods.
- b. Two Permanent Openings Method: Provide two permanent openings, once within 12 in. (300 mm) of the top of the enclosure and one within 12 in. (300 mm) of the bottom of the enclosure. Openings must communicate directly, or by ducts, with the outdoors or spaces that freely communicate with the outdoors, as follows:
 - i. Direct communication or through vertical ducts: minimum free area of each opening shall be 1 in.²/4,000 Btu/hr (550 mm²/kW) of total input rating of all appliances within the enclosure.
 - ii. Horizontal ducts: minimum free area of each opening shall be 1 in.²/2,000 Btu/hr (1,100 mm²/kW) of total input rating of all appliances within the enclosure.
- c. One Permanent Opening Method: Provide one permanent opening, commencing within 12 in. (300 mm) of the top of the enclosure. The opening shall communicate through a vertical or horizontal duct to the outdoors or spaces that freely communicate with the outdoors and shall have a minimum free area of the following:

- i. 1 in.²/3,000 Btu/hr (700 mm²/kW) of total input rating of all appliances located within the enclosure.

- ii. Not less than the sum of the areas of all vent connectors in the space.

3. Louvers and Dampers

- a. Openings in a fixed louver, grille, or screen shall have no dimension smaller than 1/4" (6mm).
- b. No manually operated damper or manually operated adjustable louvers are permitted.
- c. Motorized louvers or dampers must be interlocked with the boiler to allow ignition and firing of the burner only when louvers are in the fully-open position.

4. Mechanical Combustion Air Supply

- a. When combustion air is supplied by mechanical means, an airflow sensing device shall be installed and wired into the safety limit circuit of the primary safety control to shut off the gas in the event of air supply failure.

⚠ WARNING

Sources of combustion air contaminants, including chlorines, chlorofluorocarbons (CFC's), petroleum distillates, detergents, volatile vapors or other chemicals must not be present in the boiler room. If any of these contaminants are present, severe corrosion and failure will result.

Asphyxiation Hazard. Common manifold venting requires special considerations. Follow the instructions in this manual

The manufacturer takes no responsibility for vent systems that create issues and or affect the performance of the appliance.

A flue gas vent or a vent connector shall not be installed inside either a duct or a shaft used for return air, hot air, ventilating air, or combustion air.

An appliance that operates at a positive vent pressure shall not be connected to a venting system serving any other appliance. This appliance operates at a positive vent pressure.

VII. Venting (continued)

M. Removing Existing Appliance

When an existing appliance is removed from a common venting system, the common venting system is likely to be too large for proper venting of the remaining appliances. At the time of removal of an existing appliance, the following steps should be performed with each appliance remaining connected to the common venting system. Make sure the appliances are not in operation while carrying out these steps.

1. Seal any unused openings in the common venting system.
2. Visually inspect the venting system for proper size and horizontal pitch and ensure there is no blockage or restriction, leakage, corrosion, or other deficiencies which could cause an unsafe condition.
3. Insofar as is practical, close all exterior doors and windows, and all doors between the space where the appliances connect to the common venting system and other spaces of the building. Turn on any exhaust fans, such as range-hoods and bathroom exhausts, so they will operate at maximum speed. Do not operate a summer exhaust fan. Close fireplace dampers.
4. Place in operation the appliance being inspected. Follow the Lighting (or Operating) Instructions. Adjust thermostat so appliance will operate continuously.
5. Test for spillage at the draft hood relief opening after 5 minutes of main burner operation. Use the flame of a match or candle, or smoke from a cigarette, cigar or pipe.
6. After it has been determined that each appliance connected to the common venting system properly vents when tested as outlined above, return doors, windows, exhaust fans, fireplace dampers and any other gas burning appliance to their previous conditions of use.
7. Any improper operation of the common venting system should be corrected so the installation conforms with the *National Fuel Gas Code, ANSI Z223.1/NFPA 54* and/or the *Natural Gas and Propane Installation Code, CAN/CSA B149.1*. Resizing of any portion of the common venting system, should be done in accordance with the *National Fuel Gas Code, ANSI Z223.1/NFPA 54* and/or the *Natural Gas and Propane Installation Code, CAN/CSA B149.1*.

NOTICE:

Please note that the information provided in this manual relative to the Canadian Standard is not meant to be all-inclusive. Reading the entire Standard is strongly suggested. The final approval of all system designs must be acceptable to the authority having jurisdiction.

VII. Venting (continued)

N. Special Installation Requirements for Massachusetts

1. For all sidewall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes and where the sidewall exhaust vent termination is less than seven (7) feet above grade, the following requirements shall be satisfied:
 - a. If there is no carbon monoxide detector with an alarm already installed in compliance with the most current edition of NFPA 720, NFPA 70 and the Massachusetts State Building Code in the residential unit served by the sidewall horizontally vented gas fueled equipment, a battery operated carbon monoxide detector with an alarm shall be installed in compliance with the most current edition of NFPA 720, NFPA 70 and the Massachusetts State Building Code.
 - b. In addition to the above requirements, if there is not one already present, a carbon monoxide detector with an alarm and a battery back-up shall be installed and located in accordance with the installation requirements supplied with the detector on the floor level where the gas equipment is installed. The carbon monoxide detector with an alarm shall comply with 527 CMR, ANSI/UL 2034 Standards or CSA 6.19 and the most current edition of NFPA 720. In the event that the requirements of this subdivision can not be met at the time of the completion of the installation of the equipment, the installer shall have a period of thirty (30) days to comply with this requirement; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed in compliance with the most current edition of NFPA 720, NFPA 70 and the Massachusetts State Building Code. In the event that the sidewall horizontally vented gas fueled equipment is installed in a crawl space or an attic, the carbon monoxide detector may be installed on the next adjacent habitable floor level. Such detector may be a battery operated carbon monoxide detector with an alarm and shall be installed in compliance with the most current edition of NFPA 720, NFPA 70 and the Massachusetts State Building Code.
 - c. A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum height of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print size no less than one-half (1/2) inch in size, "GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OBSTRUCTIONS".
 - d. A final inspection by the state or local gas inspector of the sidewall horizontally vented equipment shall not be performed until proof is provided that the state or local electrical inspector having jurisdiction has granted a permit for installation of carbon monoxide detectors and alarms as required above.
2. EXEMPTIONS: The following equipment is exempt from 248 CMR 5.08(2)(a) 1 through 4:
 - a. The equipment listed in Chapter 10 entitled "Equipment Not Required To Be Vented" in the most current edition of NFPA 54 as adopted by the Board; and
 - b. Product Approved sidewall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.
3. When the manufacturer of Product Approved sidewall horizontally vented gas equipment provides a venting system design or venting system components with the equipment, the instructions for installation of the equipment and the venting system shall include:
 - a. A complete parts list for the venting system design or venting system; and
 - b. Detailed instructions for the installation of the venting system design or the venting system components.
4. When the manufacturer of a Product Approved sidewall horizontally vented gas fueled equipment does not provide the parts for venting flue gases, but identifies "special venting systems", the following shall be satisfied:
 - a. The referenced "special venting system" instructions shall be included with the appliance or equipment installation instructions; and
 - b. The "special venting systems" shall be Product Approved by the Board, and the instructions for that system shall include a parts list and detailed installation instructions.
5. A copy of all installation instructions for all Product Approved sidewall horizontally vented gas fueled equipment, all venting instructions, all parts lists for venting instructions, and/or all venting design instructions shall remain with the appliance or equipment at the completion of the installation.

VIII. Condensate Disposal

A. Condensate trap

1. The condensate trap is located inside the appliance jacket behind the front door panel.
 - a. The flue gas trap prevents flue gases from escaping into the boiler room.
 - b. The float switch interrupts the limit string in the event the drainage of the condensate is blocked.

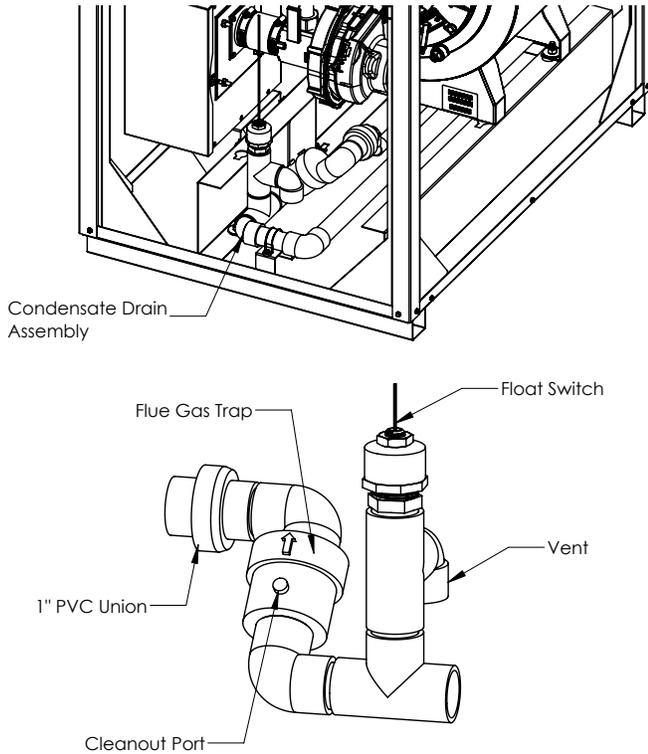


Figure 16: Condensate Drain Assembly

2. The condensate line exits out the back of the appliance through a 1" PVC pipe.
3. Note the following when disposing of the condensate:
 - a. Condensate is slightly acidic, typical pH around 3.5 - 4.5. Do not route the drain line through areas that could be damaged by leaking condensate.
 - b. Do not route or terminate the condensate drain line in areas subject to freezing temperatures.
 - c. If the point of condensate disposal is above the trap, a condensate pump is required to move the condensate to the drain. Select a condensate pump approved for use with condensing appliance—and equipped with an overflow switch.

NOTICE:

Do not crimp condensate drain lines or reduce drain line inner diameter size, unless adapting to a neutralizer kit.

Do not manifold condensate drains and vent drains together.

Consult local authorities regarding disposal of flue gas condensate into the public waste water system.

Do not use metallic pipe or fittings for condensate drain lines.

- d. Do not attempt to substitute another trap for one provided with the appliance.
- e. Slope condensate drain pipe at least 1/8" per foot in the direction of discharge.

B. Condensate Neutralizer Installation

1. Some jurisdictions may require that the condensate be neutralized before being disposed of. Follow local codes pertaining to condensate disposal.
2. A condensate neutralizer kit is available from factory as optional equipment. Refer to Table 17 for size specific part number. Follow local codes and instructions enclosed with the kit for condensate neutralizer installation.
3. Limestone chips will get coated by neutral salts (product of chemical reaction between limestone and acidic condensate) and lose neutralizing effectiveness over time. Therefore, periodic condensate neutralizer maintenance and limestone chip replacement are required for proper neutralization of the condensate.

Table 17: Condensate Neutralizer Kit

Model	Condensate Neutralizer Kit, PN	Condensate Neutralizer, Refill Kits, PN
400	107860-08	107886-09
500	107860-08	107886-09
650	107860-09	107886-10
800	107860-09	107886-10
1000	107860-06	107886-06

VIII. Condensate disposal (continued)

C. Common Condensate pump/Sump

1. A common condensate pump/sump may be used. Run separate piping from each condensate drain to the sump. A common drain may be used to discharge condensate from the sump.
2. If a common sump is used, individual drain lines should be constructed, using material listed above, such that one drain cannot back feed into another drain.
3. Do not manifold condensate and vent drains together.

NOTICE:

Flue gas condensate is corrosive. Route condensate drain line in a manner such that any condensate leakage will not cause property damage.

If the condensate line is obstructed in any way, the float switch will prevent the appliance from firing.

Some jurisdictions may require that condensate be neutralized prior to disposal.

The condensate drain trap should be flushed with clean water as part of the appliance maintenance schedule to remove any debris that might have accumulated.

IX. Water Piping

This appliance is a circulating water heater or hot water supply boiler. This Product will operate most efficiently and reliably when paired with one or more storage tanks.

A. General Piping Guidelines

Suggested piping configurations are shown in diagram form in section "X. Water Piping Diagrams". The following steps are general guidelines for installing the water heater in a hot water supply system. The installer is responsible for complying with local codes.

1. The cold water return lines shall be connected to the inlet of the appliance labeled "cold water connection"
2. The hot water supply line shall be connected to the outlet piping of the appliance shown in Figure 17.
3. The system cold water supply line shall include a backflow preventer/check valve and properly sized expansion tank for the capacity of the system.
4. A drain valve should be installed at the lowest point in the system
5. This is a condensing appliance. The return water and cold water supply should be piped to the primary loop going into the appliance.
6. Circulation pump must be installed in the primary piping between the tank and the water heater.

▲ WARNING

Failure to properly pipe appliance may result in improper operation and damage.

Install the appliance so that the gas ignition system components are protected from water (dripping, spraying, rain, etc.) during appliance operation and service (circulatory replacement, cleaning, etc.).

Contamination of the water by corrosive chemicals will cause corrosion of the steel components, and can lead to appliance failure. The manufacturer's Standard Warranty does not cover problems caused by contamination of supply water.

Installation is not complete unless a temperature and pressure relief valve is installed in the outlet manifold of the appliance or the hot water piping shortly downstream of the appliance.

Failure to maintain the flow through the appliance within the specified limits could result in erratic operation or premature failure.

The circulator shall be sized properly based on the pressure drop of the entire loop and the desired temperature rise.

Maintain 1" (24mm) clearance around all uninsulated hot water pipes. The piping going into the cold water inlet of the appliance can still be hot from circulating the water in the tank.

IX. Water Piping (continued)

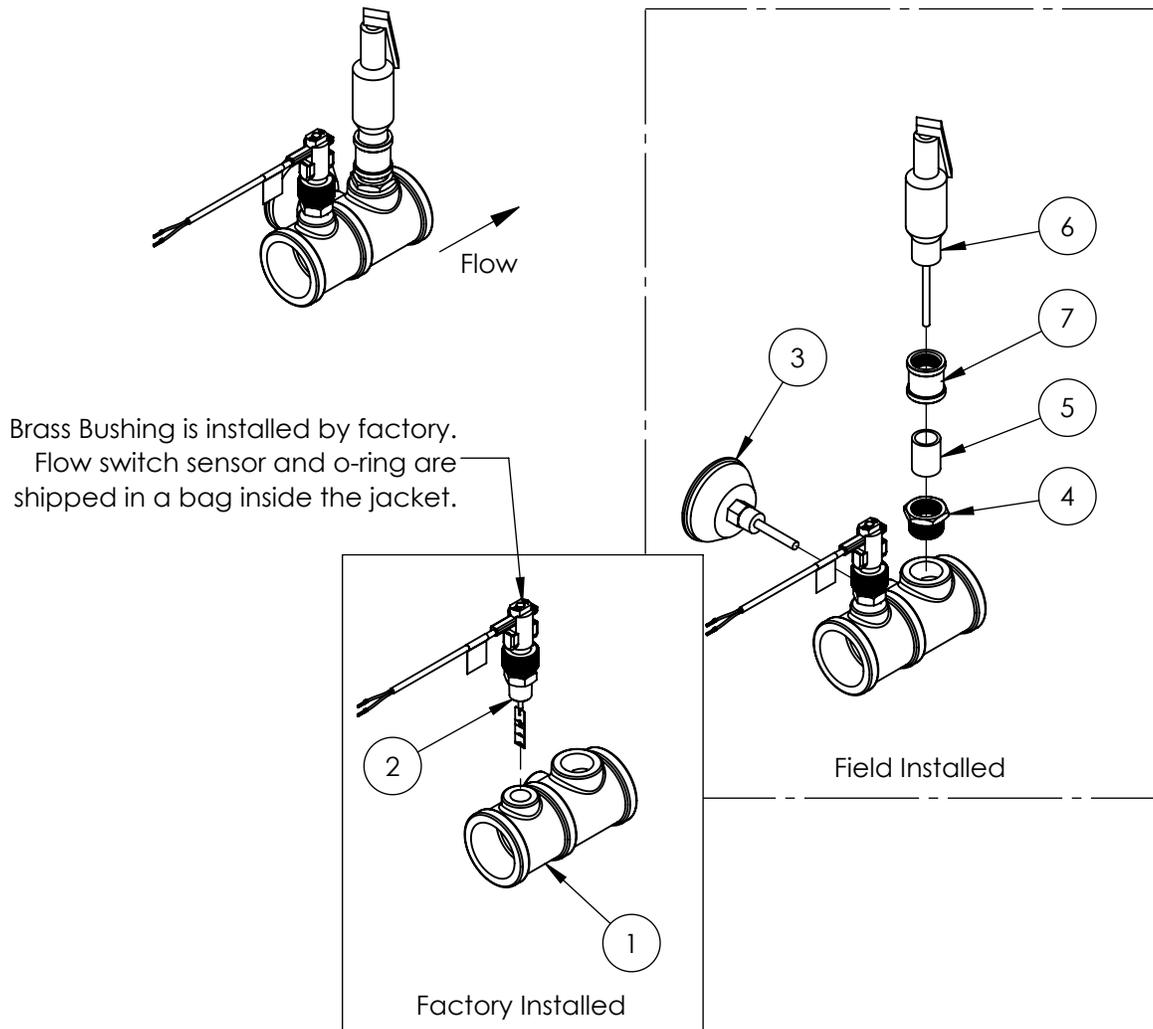


Figure 17: Relief Valve Package Assembly

C. Factory Supplied Relief Valve Package

1. The relief valve, T&P gauge, and required fittings ship loose with the appliance. These parts must be installed to the outlet as shown in Figure 17.
2. When piping the appliance to the system, do not install an elbow closer than 5 pipe diameters from the flow switch.

Table 18: Outlet Piping Parts

Item no.	Description
1	2" cast bronze manifold
2	flow switch assembly
3	T&P gauge
4	1" X 3/4" reducer bushing
5	3/4" nipple
6	T&P relief valve
7	3/4" coupling

IX. Water Piping (continued)

C. Standard Piping Components

1. Circulation/primary Piping

The circulation piping includes both pipelines connecting the appliance to the tank. The pipe diameter for 1 appliance should be sized no smaller than what is recommended in Table W3.

The inlet and outlet connections of the 400-1000L water heaters are 2" male NPT.

2. Temperature and Pressure Relief Valve

- a. This appliance is shipped with a temperature and pressure (T&P) relief valve complying with the standard for relief valves for hot water supply systems ANSI Z21.22 • CSA 4.4. Must be field installed as shown in Figure 17.
- b. The T&P relief valve must be installed with the spindle in a vertical position. Installation of the relief valve must comply with ASME Boiler and Pressure Vessel Code, Section IV.
- c. If the T&P relief valve is to be replaced, the replacement valve must have a relief capacity equal or exceeding the minimum relief valve capacity shown on the heat exchanger ASME plate. Also, when replacing the T&P relief valve, verify the temperature and pressure gauge meets ASME requirements for the replacement T&P relief valve.
- d. Pipe the T&P relief valve discharge to a location where hot water or steam will not create hazard or property damage if the valve discharges. The end of the discharge pipe must terminate in an untreated pipe.
- e. If the T&P relief valve is not piped to a drain, it must terminate at least 6 in. (150mm) above the floor. Do not run T&P relief valve discharge pipe through an area prone to freezing. The termination of discharge piping must be in an area where it will not become plugged by debris.
- f. Storage tanks require their own T&P relief valve installed according to the manufacturers instructions.

3. Drain Valves

A factory installed 3/4" NPT drain valve and connection is provided with the unit.

⚠ WARNING

Scald Hazard. Temperature and pressure relief valve discharge shall be piped in such a way to prevent or eliminate potential burn risk.

DO NOT pipe in any area where freezing could occur.

DO NOT install any shut-off valves, plugs, caps, or reducers in the discharge piping.

Discharge line shall be installed to allow complete drainage of both the valve and the line.

Consult local codes for proper discharge pipe arrangement.

Observe a minimum of 1/2 inch (12 mm) clearance around all uninsulated hot water piping.

4. Flow Switch (Factory Supplied)

This appliance is CSD-1 compliant and equipped with water flow switch and reset low water cut out box. A flow switch is required for forced circulation coil-type water boilers to prevent overheating and the heat exchanger failure in accordance with requirements of ASME Boiler and Pressure Vessel Code, Section IV, and ANSI/ASME CSD-1 "Controls and Safety Devices for Automatically Fired Boilers".

5. Circulator Pump (Required)

A pump is required to circulate the water between the storage tank and the appliance. It is the responsibility of the installer to size and install the circulator for the proper flow rate and temperature rise. Refer to Table 19 and Table W3.

6. Expansion Tank (Required)

If this appliance is replacing an existing appliance with no other changes in the system, the old expansion tank can generally be reused. If the expansion tank must be replaced, consult the expansion tank manufacturer's literature for proper sizing.

7. Y-strainer (Recommended)

A Y-strainer or equivalent strainer removes heating system debris from the hydronic system and protects the heat exchanger. Install the strainer in the primary piping going to the inlet of the appliance.

IX. Water Piping (continued)

8. Isolation Valves (Recommended)

Isolation valves are useful for servicing and stopping water flow in the case of failure. Full port ball valves are required.

9. Mixing Valve/Anti-scald Valve (Recommended)

A mixing valve is recommended when storing water at scalding hot temperatures.

10. Recirculation Filter (Recommended)

A Recirculation filter can capture suspended solids in the system and help prevent the effects of erosion corrosion.

D. Scalding

This water heater can supply water at scalding temperatures to faucets and other fixtures in the system. Mixing valves are recommended to maintain the supply water at safe temperatures.

1. Maintaining the storage tank above 140°F and using a mixing valve can increase the amount of hot water available and help prevent the growth of water borne bacteria like Legionella.
 - a. Mixing valves can be installed at the outlet of storage tank or at other zones or fixtures in the system.
2. When appliances such as dishwashers or clothes washers are used in a domestic hot water system that require increased temperatures, two hot water supply's can be set up as shown in the piping diagrams.
3. Scalding can occur at temperatures above 125°F. Young Children, disabled, and elderly are most at risk of hot water scalding.

Table W1: Approximate Time for Scalding

Temperature (°F)	Time
120	More than 5 minutes
125	1-1/2 to 2 minutes
130	About 30 seconds
135	About 10 seconds
140	Less than 5 seconds
145	Less than 3 seconds
150	About 1-1/2 seconds
155	About 1 second

⚠ DANGER



- **Water temperatures over 125 °F can cause severe burns instantly or death from scalds.**
- **Children, disabled, and elderly are at highest risk of scalding.**
- **Feel water before bathing or showering.**
- **For domestic hot water supply, adjust the high limit control on the appliance or use tempering (mixing) valves to limit the supply temperature below 125 °F.**

NOTICE:

The heat exchanger is made from stainless steel tubular double coil having relatively narrow waterways. Once filled with water, it will be subject to the effects of corrosion. Failure to take the following precautions to minimize corrosion, and overheating could result in severe product damage.

Before connecting the appliance, insure the system is free of impurities, grease, sediment, construction dust, sand copper dust, and flux. Flush the system thoroughly and repeatedly, if needed.

Scale deposit is made up of lime scale contained in most distributed water and settles over the warmest surfaces of the heat exchanger causing subsequent overheating and eventual failure.

Scale can form from high water hardness and slow water velocities. Failure to maintain the recommended water hardness and flow rate will result in a buildup of scale inside the heat exchanger.

IX. Water Piping (continued)

E. Water Quality Requirements

1. The water directly in contact with the appliance must meet the requirements in Table W2. Failure to adhere to the water treatment requirements in this manual can cause damage not covered by warranty to the appliance, pumps, or other components in the system.
2. It will be necessary to gain knowledge of the impurities dissolved in the water and consult with a qualified industrial water treatment professional to establish a treatment plan. In addition, a periodic testing/sampling plan should be developed.
3. To minimize corrosion and scale effects, adhere to the water quality requirements in Table W2.
 - a. If the water hardness is higher than 257 ppm (15 gpg), a water softener must be used.
 - b. Water with a hardness of less than 80 ppm (4.7 gpg) can have a pH level that is corrosive.
4. Total Dissolved Solids (TDS) contribute to scale buildup. If the TDS or combined water hardness and TDS exceeds 450 ppm, the water needs to be heated indirectly.
 - a. The TDS (in ppm) is determined by measuring the electrical conductivity ($\mu\text{S}/\text{cm}$) of the water and multiplying by a conversion factor (typically 0.65 for drinking water).
5. Chlorine and Chloride can be very corrosive to stainless steel. Ensure the level of chlorine is less than 5 ppm and the level of chloride is less than 150 ppm.

⚠ WARNING

This appliance is **not** designed for the heating of swimming pool water.

6. Before connecting the appliance, insure the system is free of impurities, grease, sediment, construction dust, and any other contaminants.
 - a. Flush the system thoroughly and repeatedly, if needed.

Table W2: Water Quality Requirements

Quality Parameter	Min.	Max.
Water Hardness (gpg)	3	15
Total Dissolved Solids (ppm)	100	450
Chlorine (ppm)	-	5
Chloride (ppm)	-	150
pH (cold)	6.0	8.5

Notes:

1 grain per gallon = 17.1 ppm

⚠ CAUTION

Water temperatures over 140 °F (60 °C) greatly increase the effects of corrosive chemicals.

Chlorine and Chloride have different levels of corrosion effects on stainless steel. It is recommended for chlorine (Cl_2) levels to be below 5ppm and chloride (Cl^-) levels to be below 150 ppm for 316 stainless steel.

IX. Water Piping (continued)

F. Temperature Rise and Heat Exchanger Head Loss

1. This heat exchanger adds pressure drop to the system which must be accounted for in the design of the piping configuration and pump selection.
2. The system should be designed to maintain the operating water flow rate shown in Table 19. Exceeding the maximum water flow rates can cause pipe erosion, component damage, and decreased performance.
 - a. Maintaining sufficient flow through the heat exchanger will help prevent the buildup of scale.

Table 19: Temperature rise, flow rate, and head loss

Model	Maximum MBH		Recommended Range				Maximum Flow		Minimum Flow	
			20 °F ΔT		30 °F ΔT		15 °F ΔT		35 °F ΔT	
	Input	Output	GPM	Head Loss (ft)	GPM	Head Loss (ft)	GPM	Head Loss (ft)	GPM	Head Loss (ft)
400	399	391	39	12.4	26	6.2	52	20.3	22	4.7
500	500	490	49	13.7	32	6.7	65	22.7	28	5.1
650	650	637	63	11.8	42	6.1	84	18.8	36	4.7
800	800	784	78	12.8	52	7.0	103	19.7	44	5.6
1000L	999	979	97	14.6	65	7.2	129	24	55	5.5

Flow Rate = Output×1000/(500×ΔT), where flow rate is in GPM, output is in MBH, and ΔT is in °F
 Temperature rise (delta) limit of 55 °F

X. Water Piping Diagrams

G. Pump Selection

A Circulation pump is a required component for complete installation of this appliance. Choosing the appropriate pump is critical for the functionality, safe operation, and longevity of the appliance. Pumps should be sized for each particular installation based on the required flow rate, water hardness, and total pressure drop in the primary loop between the tank and the water heater.

1. Sizing a sufficient pump will ensure the desired temperature rise and meet the minimum flow rate requirements. Lower flow rates will allow build up of scale and cause more stress on the heat exchanger.
 - a. If the flow rate is too high and the temperature rise is too low, the flow rate can be decreased by adding a restriction in the loop.
 - i. Install a ball valve or globe valve (recommended) in the outlet side of the primary piping.
 - ii. With the water heater at its maximum input rate (high fire), slowly adjust the globe valve until the temperature rise is within the recommended range shown in Table 19.
 - iii. Water velocities too high may cause erosion within the tubes of the heat exchanger or the primary piping. Failure to adjust the flow rate to the specified values or use the appropriate pipe size can cause non-warrantable damage.
2. The wetted materials of the pump must be suitable for potable water. Look for bronze or stainless steel pump housings.

Table W3: Pumps, Pipe Size, and Total Head Loss

Water Heater Model	Nominal Pipe Size (in.)	Water Hardness (gpg)	Flow Rate (GPM)	Heat Ex. loss (ft of head)	Total Loss (ft of head)	Pump (TS Part #)	Temp. Rise (°F)
400	2.0	4-12	26	6	7	111626-01	30
		12-15	39	12	15	111355-04	20
500	2.0	4-12	32	7	9	111355-04	30
		12-15	49	14	18	111355-03	20
650	2.5	4-12	42	6	8	111355-03	30
		12-15	63	12	15	111355-03	20
800	2.5	4-12	52	7	9	111355-03	30
		12-15	78	13	18	111355-03	20
1000L	3.0	4-12	65	7	9	111355-03	30
		12-15	97	15	18	109695-02	20

NOTE: The total loss includes 20 ft of pipe, 8 elbows, and 2 Valves.

NOTICE:

It is the installer's or system designer's responsibility to account for differences in the circulation loop. Length, pipe diameter, elbows, and valves all contribute to the total pressure drop in the loop.

X. Water Piping Diagrams (continued)

Figure 19: One Water Heater, One Tank, Two Temperatures

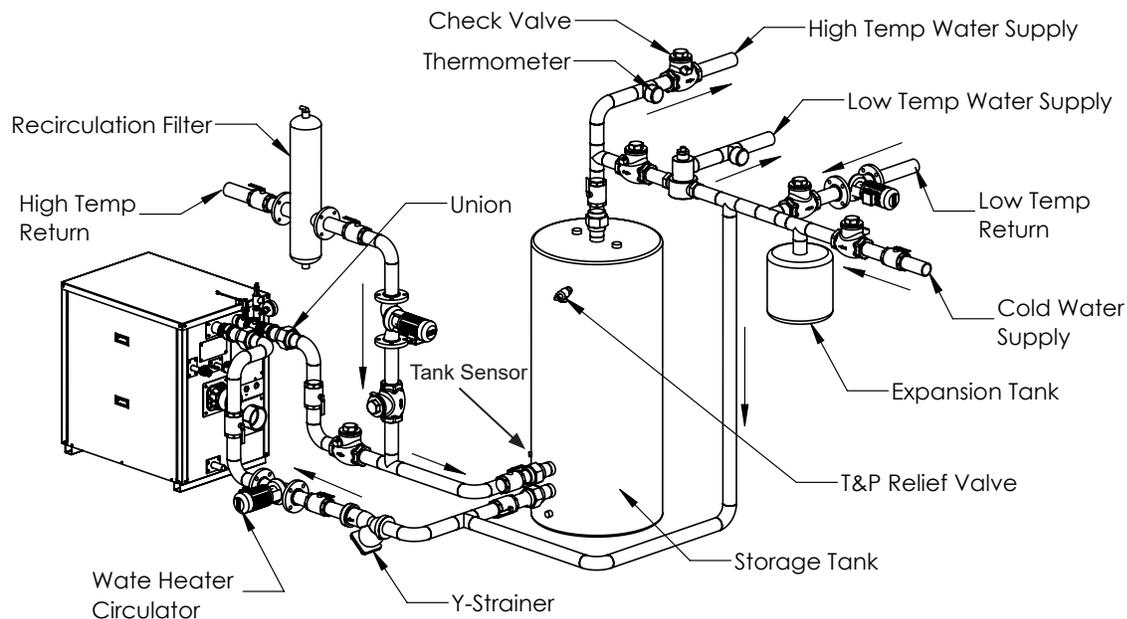
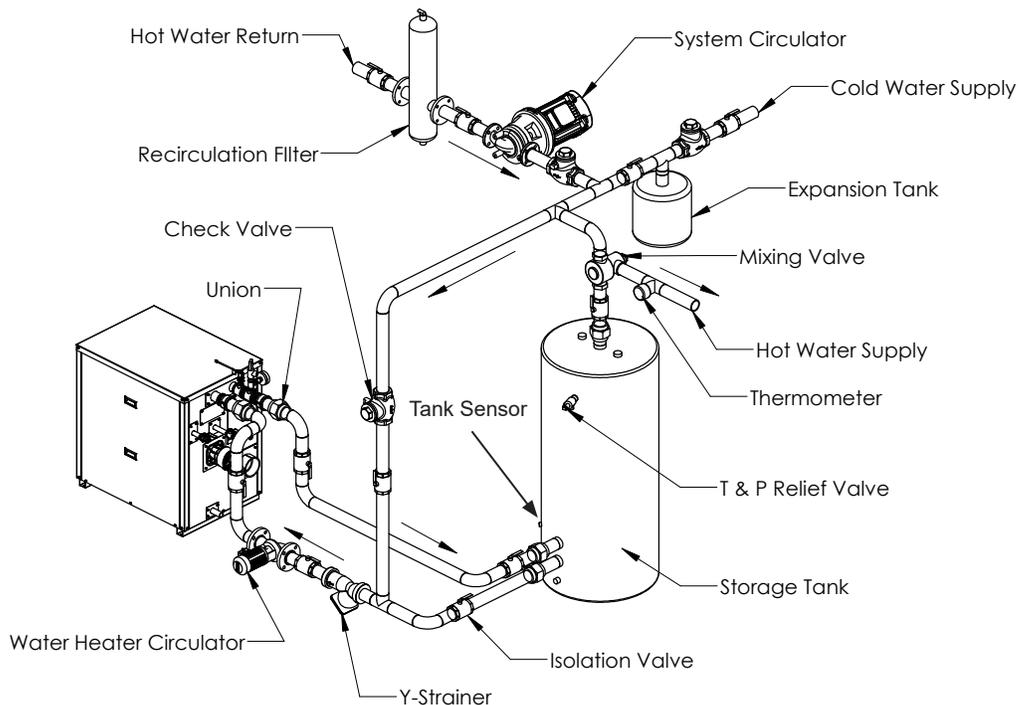


Figure 18: Single Water Heater, Single Tank

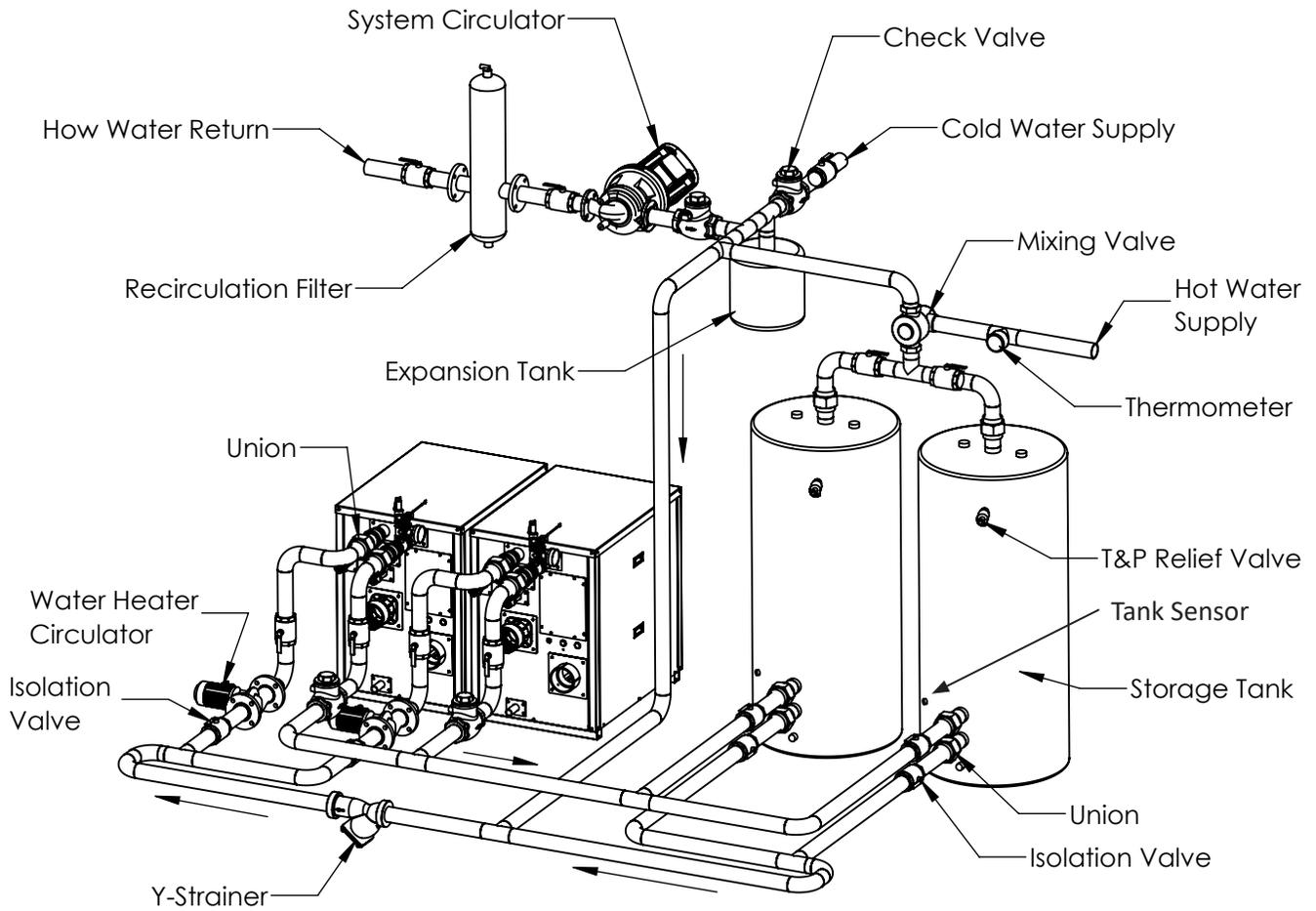


CAUTION

1. These are suggested piping configurations. It is the installer's responsibility to conform to local codes and ordinances for additional requirements.
2. Pressure relief valve rating shall not exceed pressure rating of any component in the system.
3. Some piping components cannot be supported by the piping. Refer to the manufacturers' installation instructions.
4. It is the installer's responsibility to select piping configurations that provide the proper flow rates and performance.
5. Erosion could occur if common piping is undersized.

X. Water Piping Diagrams (continued)

Figure 20: Two Water Heaters, Two Tanks



Required Common Piping Sizes for Multiple Appliances

Model	Number of Appliances				
	2	3	4	5	6
400	2.5	4	4	5	5
500	3	4	5	5	6
650	4	5	5	6	6
800	4	5	6	6	8
1000	4	5	6	8	8

Note: Nominal (NPS) pipe sizes are noted. Based on 20°F temperature rise.



1. These are suggested piping configurations. It is the installer's responsibility to conform to local codes and ordinances for additional requirements.
2. Pressure relief valve rating shall not exceed pressure rating of any component in the system.
3. Some piping components cannot be supported by the piping. Refer to the manufacturers' installation instructions.
4. It is the installer's responsibility to select piping configurations that provide the proper flow rates and performance.
5. Erosion could occur if common piping is undersized.

X. Water Piping Diagrams (continued)

Figure 21: Two Water Heaters Stacked, Two Tanks

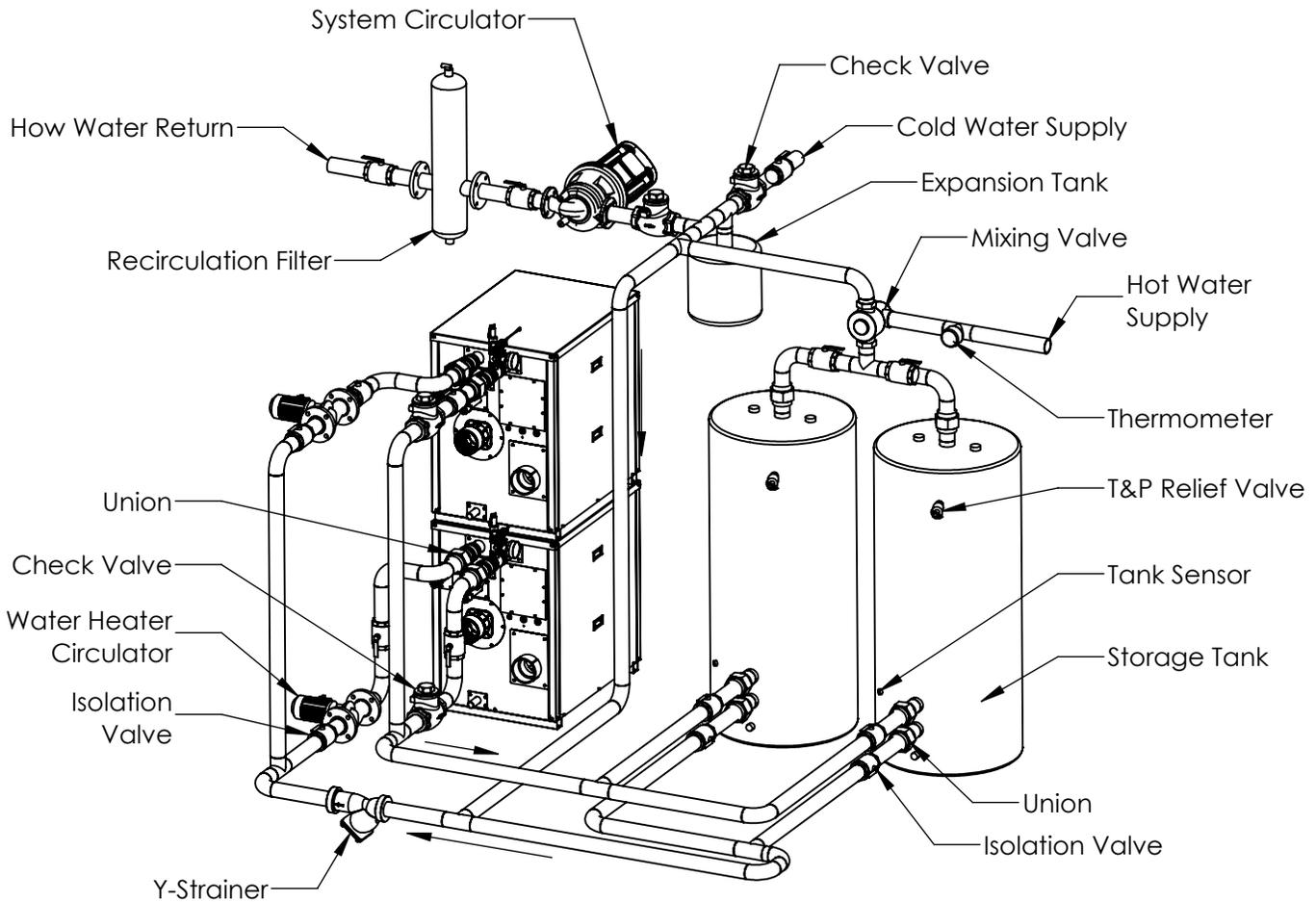


Table 20: Required Common Piping Sizes for Multiple Appliances

Model	Number of Appliances				
	2	3	4	5	6
400	2.5	4	4	5	5
500	3	4	5	5	6
650	4	5	5	6	6
800	4	5	6	6	8
1000	4	5	6	8	8

Note: Nominal (NPS) pipe sizes are noted. Based on 20°F temperature rise.

CAUTION

1. These are suggested piping configurations. It is the installer's responsibility to conform to local codes and ordinances for additional requirements.
2. Pressure relief valve rating shall not exceed pressure rating of any component in the system.
3. Some piping components cannot be supported by the piping. Refer to the manufacturers' installation instructions.
4. It is the installer's responsibility to select piping configurations that provide the proper flow rates and performance.

XI. Gas Piping

A. Guidelines and Requirements

All installation must conform to the *National Fuel Gas Code ANSI Z223.1/NFPA54*, and/or local codes. In Canada, installation must conform to the latest edition of *CSA B149.1 National Gas and Propane Gas Installation Code*, and/or local codes.

Safe operation of the appliance requires properly sized gas supply piping. Design gas piping system to provide adequate gas supply to the appliance. Account for existing and expected future gas utilization equipments such as boilers and cooking equipment.

1. First verify that the appliance is supplied with the type of gas specified on the rating plate.
2. Account for pressure drop from the point of delivery to the appliance. The maximum allowable system pressure is ½ psig (14 in. wc). Refer to Table 24 for model specific gas pressures and gas connection sizes.
3. If the gas supply pressure is higher than 14 in. wc, An additional field supplied pressure regulator will be required.
4. For length of piping and number of fittings refer to and Table 21 for maximum capacity of Schedule 40 pipe. Table 22 lists equivalent pipe length for standard fittings.
 - a. For materials or conditions other than those listed, refer to National Fuel Gas Code, ANSI Z223.1/NFPA 54 or Natural Gas and Propane Installation Code, CAN/CSA B149.1, or size system using standard engineering methods acceptable to authority having jurisdiction.
5. Gas piping systems for gas specific gravity of 0.60 can be sized directly from Table 21 unless authority having jurisdiction specifies a gravity factor be applied. For other specific gravities, apply gravity factor from Table 23. If exact specific gravity is not shown choose next higher value.
6. The appliance and its gas connection must be leak tested before placing it in operation.
7. To protect the gas valve when testing over 1/2 psig (3.4 kPa), the appliance and its individual shutoff valve must be disconnected from gas supply piping. For testing at 1/2 psig (3.4 kPa) or less, isolate the appliance from gas supply piping by closing the manual shutoff valve on the appliance.
8. Locate leaks using approved combustible gas non-corrosive leak detector solution.
9. The incoming gas pressure can be measured at the pressure tapping on the manual ball valve.

10. If the high or low gas pressure switch tripped, it must be manually reset before the appliance can be restarted. (See Figure 23)
11. Gas piping shall be supported by fixed hangers or stands and not by the appliance.
12. Purge all air from gas lines.
13. Install manual shutoff valve in accordance with state and local requirements.
14. All threaded joints should be coated with piping compound resistant to action of liquefied petroleum gas.

B. Field Connecting Gas Supply

1. A manual shutoff valve is shipped loose with the appliance and should be installed as shown in Figure 22 with a sediment trap.
 - a. The manual shutoff valve includes tappings for testing supply gas pressure to the appliance.

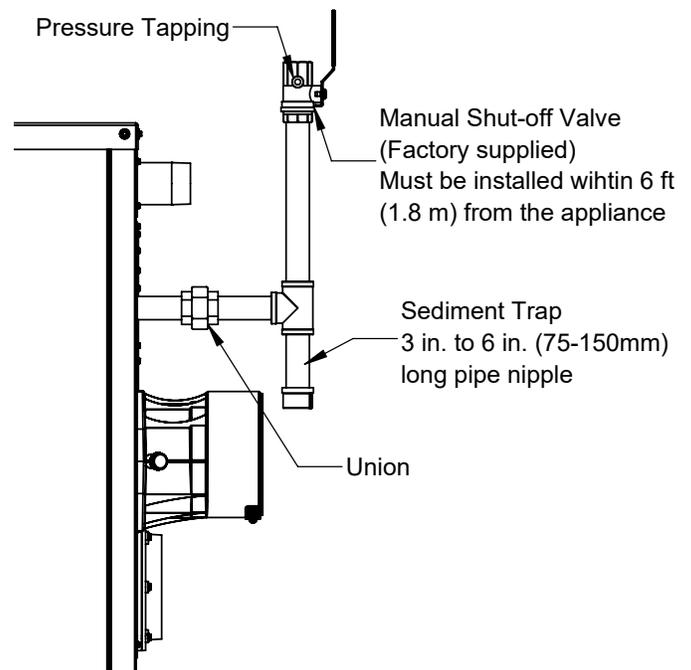


Figure 22: 400-1000 Gas Connection

NOTICE:

The high and low gas pressure switches incorporate a vent limiter as per UL 353 and limits the escape of gas to less than 1.0 CFH at 7 PSI if the internal diaphragm ruptures.

Locate the field supplied gas pressure regulator a minimum of 10 ft from the appliance with no more than 1 elbow in-between.

XI. Gas Piping (continued)

Table 21: Maximum capacity of schedule 40 black pipe in CFH*

Natural Gas, Inlet Pressure 14.0 in wc (3.4 kPa) or less; 0.5 in wc (0.12 kPa) Pressure Drop											
Nominal Pipe Size (In)	Inside Diameter (In)	Length of Pipe (Ft)									
		10	20	30	40	50	60	70	80	90	100
½	0.622	172	118	95	81	72	65	60	56	52	50
¾	0.824	360	247	199	170	151	137	126	117	110	104
1	1.049	678	466	374	320	284	257	237	220	207	195
1¼	1.380	1390	957	768	657	583	528	486	452	424	400
1½	1.610	2090	1430	1150	985	873	791	728	677	635	600
2	2.067	4020	2760	2220	1900	1680	1520	1400	1300	1220	1160
2½	2.469	6400	4400	3530	3020	2680	2430	2230	2080	1950	1840
3	3.068	11300	7780	6250	5350	4740	4290	3950	3674	3450	3260

*1 CFH of Natural Gas is approximately equal to 1 MBH; contact your gas suppliers for the actual heating value of your gas.

Natural Gas, Inlet Pressure 11.0 in wc (2.7 kPa); 0.5 in wc (0.12 kPa) Pressure Drop											
Nominal Pipe Size (In)	Inside Diameter (In)	Length of Pipe (Ft)									
		10	20	30	40	50	60	70	80	90	100
½	0.622	116	80	64	55	48	44	40	38	35	33
¾	0.824	242	166	134	114	101	92	85	79	74	70
1	1.049	456	314	252	215	191	173	159	148	139	131
1¼	1.380	937	644	517	442	392	355	327	304	285	269
1½	1.610	1403	964	775	663	588	532	490	456	427	404
2	2.067	2703	1858	1492	1277	1131	1025	943	877	823	778
2½	2.469	4308	2961	2377	2035	1803	1634	1503	1399	1312	1239
3	3.068	7615	5234	4203	3567	3188	2889	2658	2472	2320	2191

*1 CFH of LP gas is approximately equal to 2.5 MBH; contact your gas supplier for the actual heating value of your gas.

Table 22: Equivalent Lengths of Standard Pipe Fittings & Valves (ft)

Nominal Pipe Size	Inside Diameter (in)	Valves (Screwed) - Fully Open				Screwed Fittings				
		Gate	Globe	Angle	Swing Check	45° Elbow	90° Elbow	180 Close Return Bend	90 Tee Flow Through Run	90 Tee, Flow Through Branch
½	0.622	0.4	17.3	8.7	4.3	0.7	1.6	3.5	1.6	3.1
¾	0.824	0.5	22.9	11.4	5.7	1.0	2.1	4.6	2.1	4.1
1	1.049	0.6	29.1	14.6	7.3	1.2	2.6	5.8	2.6	5.2
1¼	1.38	0.8	38.3	19.1	9.6	1.6	3.5	7.7	3.5	6.9
1½	1.61	0.9	44.7	22.4	11.2	1.9	4.0	9.0	4.0	8.0
2	2.067	1.2	57.4	28.7	14.4	2.4	5.2	11.5	5.2	10.3
2½	2.469	1.4	68.5	34.3	17.1	2.9	6.2	13.7	6.2	12.3
3	3.068	1.8	85.2	42.6	21.3	3.6	7.7	17.1	7.7	15.3

XI. Gas Piping (continued)

Table 23: Specific Gravity Correction Factors

Specific Gravity	Correction Factor	Specific Gravity	Correction Factor
0.60	1.00	0.90	0.82
0.65	0.96	1.0	0.78
0.70	0.93	1.10	0.74
0.75	0.90	1.20	0.71
0.80	0.87	1.30	0.68
0.85	0.81	1.40	0.66

C. Gas Pressure Switches

1. This appliance is equipped with a high and low gas pressure switch to comply with CSD-1 standards.
 - a. The gas pressure switches will trip if the incoming gas pressure passes the switches' set point. A tripped switch is indicated on the appliance display. A Manual reset is required to reset the switch and resume operation.

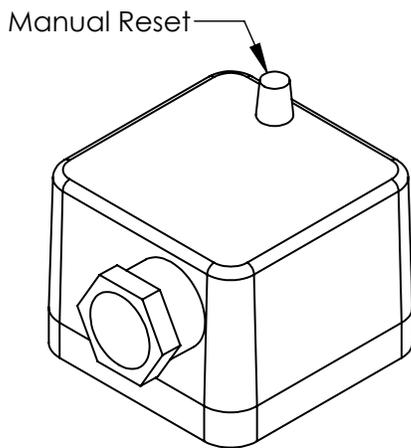


Figure 23: High/Low Gas Pressure Switch

Table 24: Inlet Gas Pressures, Pipe Size, and Pressure Switch

Model	Inlet Size (In.)	Min. Gas Pres. (In. W.C.)		Max. Gas Pres. (In. W.C.)		High Gas Pressure Switch ¹ (In. W.C.)	Low Gas Pressure Switch ¹ (In. W.C.)
		Natural	Propane	Natural	Propane		
400	3/4	4	8	14	14	1	Natural: 3 LP: 7
500	3/4						
650	1						
800	1						
1000	1						

¹ Factory default high and low gas pressure switch setpoint.

⚠ WARNING

Failure to properly pipe gas supply to appliance may result in improper operation and damage. Always assure gas piping is absolutely leak free and of the proper size and type for the connected load.

An additional gas pressure regulator may be needed. Consult gas supplier.

Failure to use proper thread compounds on all gas connections may result in leaks of flammable gas.

Gas supply to appliance and system must be completely shut off prior to installing or servicing the gas piping.

Do not use matches, candles, or other open flame ignition source to check for leaks.

Use two wrenches when tightening gas piping at the appliance, use one wrench to prevent the gas train from turning.

Failure to support the connection pipe could damage safety components.

Ensure that the high gas pressure regulator is at least 10 feet (3 m) upstream of the appliance.

NOTICE:

Use lock-up type gas pressure regulator when low and high gas pressure switches are installed. Older or non-lock-up type regulators may result in nuisance lockouts on gas pressure drops or spikes.

This appliance and all other appliances must be firing at maximum capacity to properly measure the inlet gas pressure.

XII. Electrical

A. General.

Install wiring and electrically ground the appliance in accordance with authority having jurisdiction or, in the absence of such requirements, follow the *National Electrical Code*, NFPA 70, and/or *Canadian Electrical Code Part 1*, CSA C22.1.

1. A separate electrical circuit must be run from the main electrical service with an over-current device/disconnect in the circuit. A service switch is recommended and may be required by some local jurisdictions. Install the service switch in the line voltage "Hot" leg of the power supply. Locate the service switch such that the appliance can be shut-off without exposing personnel to danger in the event of an emergency.

B. Power Requirements

1. Nominal appliance current draw is provided in Table 25. These values are for planning purposes only and represent the appliance's maximum power consumption.

Table 25: Electrical Ratings

Model	Voltage	Phase	Hz	Appliance Amperage
400	120	1	60	7
500				7
650				8
800				8
1000				8

C. Appliance Wiring

1. Connect to the field wiring PCB's inside the rear control box.
 - a. Low voltage PCB has connections for the tank sensor, external limits, Alarm, 4-20 mA, etc. One 24V fuse and spare are provided. See Figure 25.
 - b. 120 VAC PCB (Figure 24) has connections for line voltage and pumps. Do not exceed 5.6A total pump current draw (system + DHW + boiler pumps). One 6.3A slow-blow pump fuse and spare are provided.

⚠ DANGER

Electrical Shock Hazard: Ensure all electrical connections are disconnected before attempting installation or service of electrical components or connections of the appliance or building. Lockout all electrical boxes with padlock once power is turned off.

⚠ WARNING

Electrical Shock Hazard: Failure to properly wire electrical connections on the appliance may result in serious physical harm.

Electrical power may be from more than one source. Make sure all power is off before attempting any electrical work.

Each appliance must be protected with a properly sized over-current device.

Never jump out or make inoperative any safety or operating controls.

The wiring diagrams contained in this manual are for reference purposes only. Each appliance is shipped with a wiring diagram attached to the front door. Refer to this diagram and the wiring diagram of any controls used. Read, understand and follow all wiring instructions supplied with the control.

NOTICE:

All wires, wire nuts, controls etc. are installer supplied unless otherwise noted.

When making low voltage connections, make sure that no external power source is present in the thermostat or limit circuits. If such a power source is present, it could destroy the microprocessor control. One example of an external power source that could be inadvertently connected to the low voltage connections is a transformer with old thermostat wiring.

To obtain total system power consumption add all selected circulator and component current draws. Label all wires prior to servicing controls. Wiring errors can cause improper and dangerous operation. Verify Proper operation after servicing.

XII. Electrical (continued)

D. Routing Field Connections

1. Route all field connections through conduits into the rear control box.
2. Wire the tank sensor to the terminals labeled "Tank Sensor" (or "Header Sensor") on the low voltage PCB. Do not use the "DHW Sensor" terminals for the tank sensor as these terminals are used for indirect water heating with boiler models.
 - a. Avoid placing the sensor near potential sources of electrical noise such as transformers, power lines, and fluorescent lighting. Wire the sensor to the appliance using 22 gauge or larger wire. As with the sensor, the sensor wiring should be routed away from sources of electrical noise. Where it is impossible to avoid such noise sources, wire the sensor using a 2 conductor, *UL Type CM, AWM Style 2092, 300 Volt 60 C* shielded.
3. Wire Thermostat to the terminals labeled "Enable Disable" on the low voltage PCB. DHW demand is used for indirect water heating with boiler models.

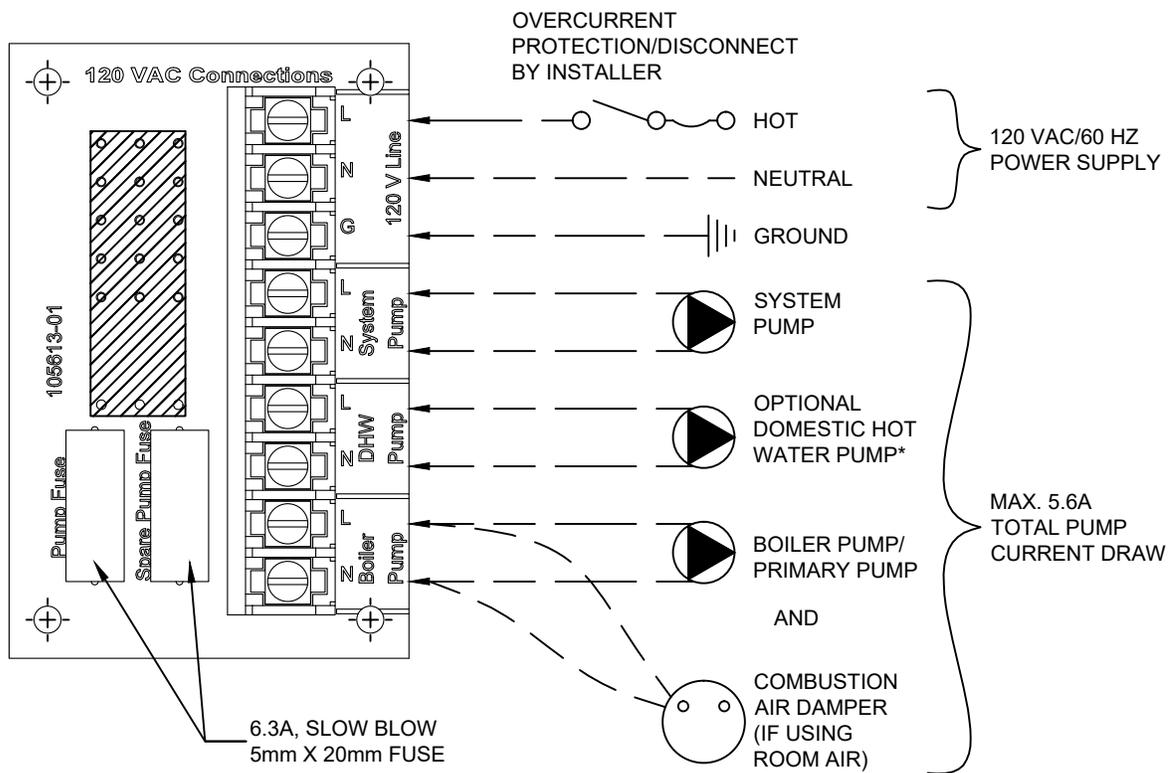
⚠ WARNING

Appliance must be electrically grounded as required by National Electrical Code ANSI/NFPA 70-latest edition.

Caution: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

E. System and Circulation Pump Wiring

1. Do not exceed 5.6A total pump current draw (System + Primary). One 6.3A slow-blow pump fuse and spare are provided. Use relays to power pumps and avoid overcurrent on the PCB.
 - a. The system pump (or relay) can be wired to "System Pump" on the 120 VAC PCB.
 - b. The water heater (Tank) circulation pump (or relay) can be wired to "Boiler Pump" on the 120 VAC PCB. Do not use the "DHW Pump" terminals for the tank circulator as these terminals are used for indirect water heating with boiler models.



* For indirect water heating with boiler models. Use Primary Pump for direct water heating with water heater models.

Figure 24: 120 VAC Connections PCB

XII. Electrical (continued)

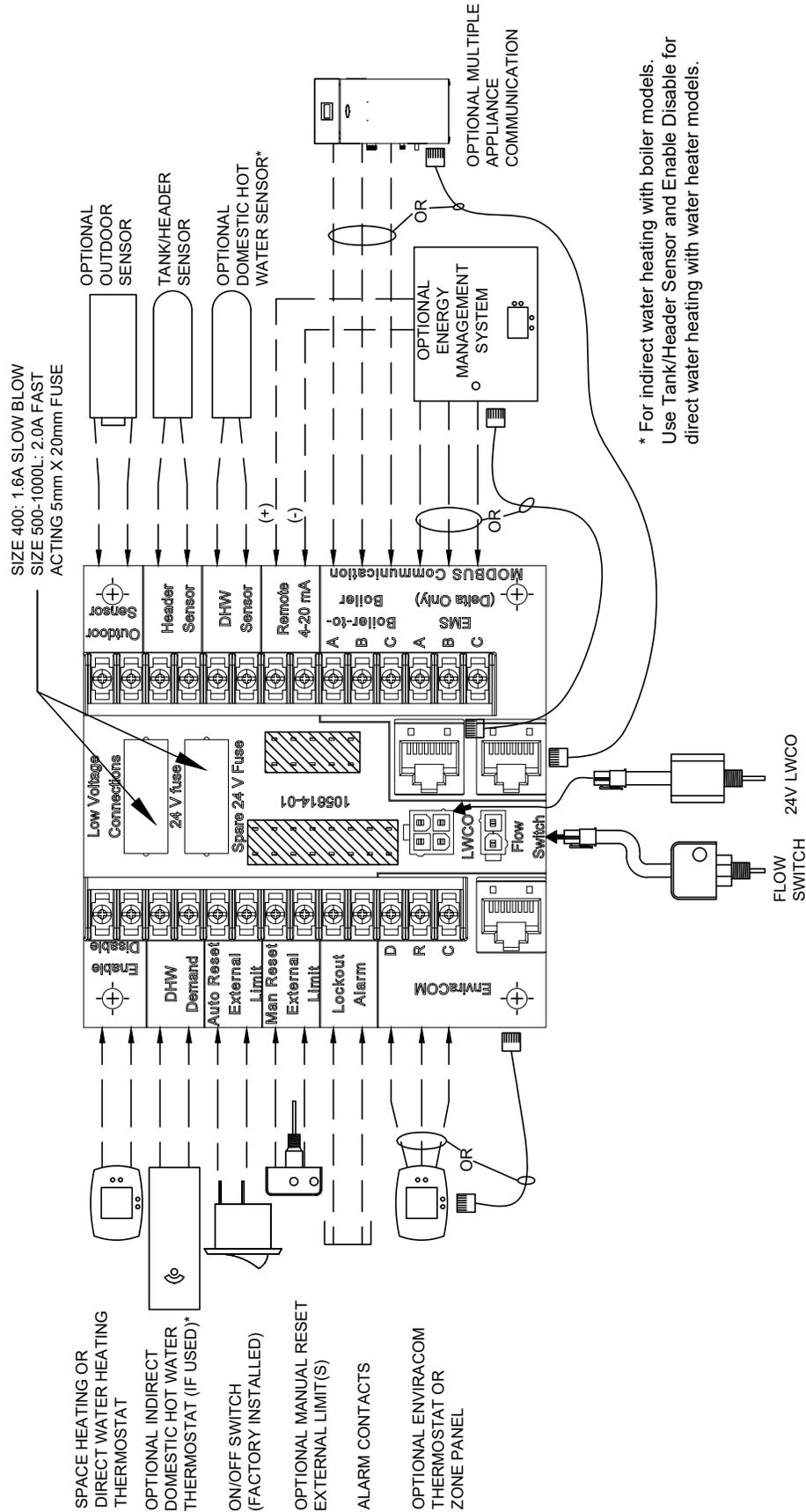


Figure 25: Low Voltage Connections PCB

XII. Electrical (continued)

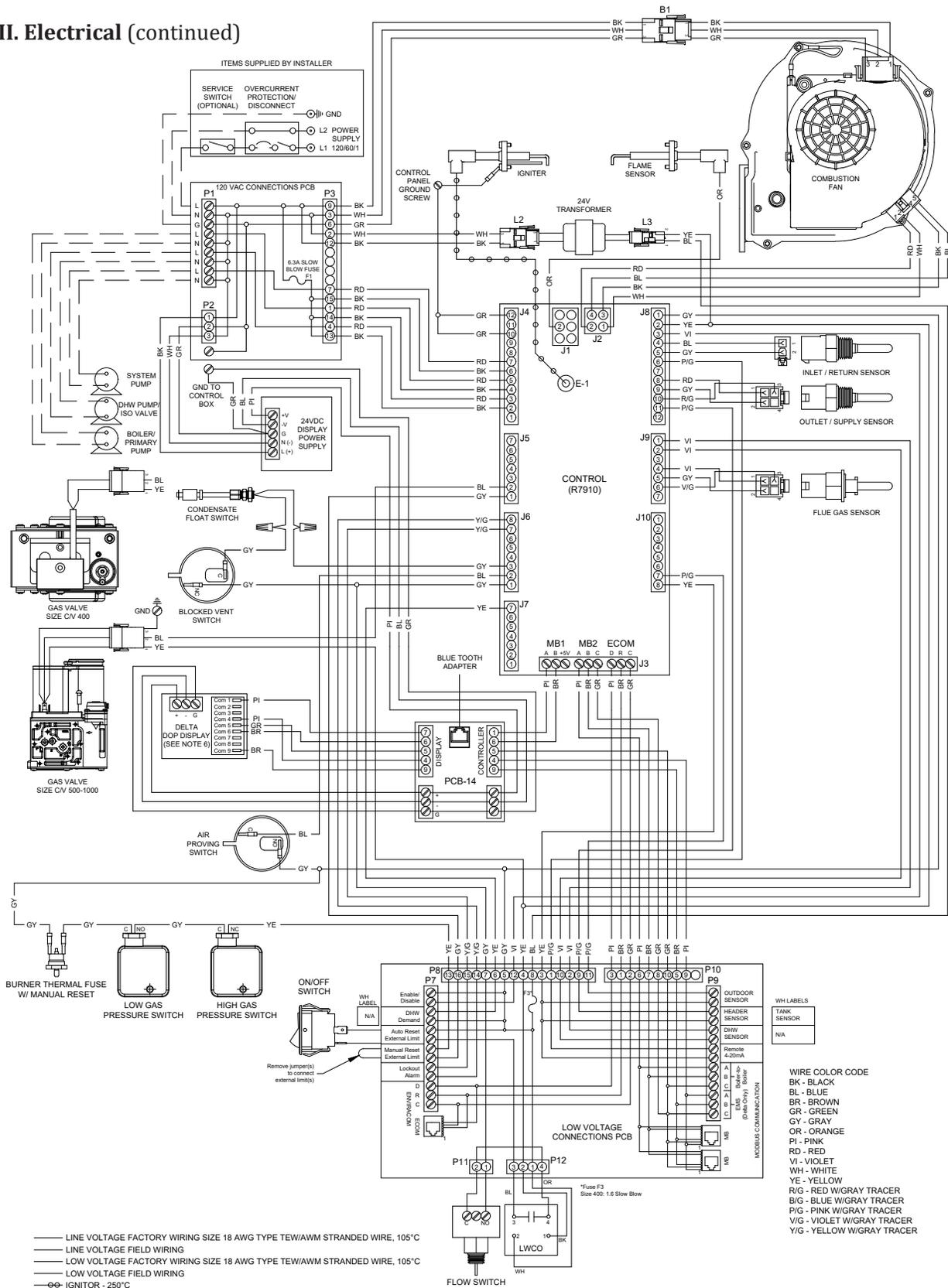


Figure 26: 400-1000 Wire Schematic

XII. Electrical (continued)

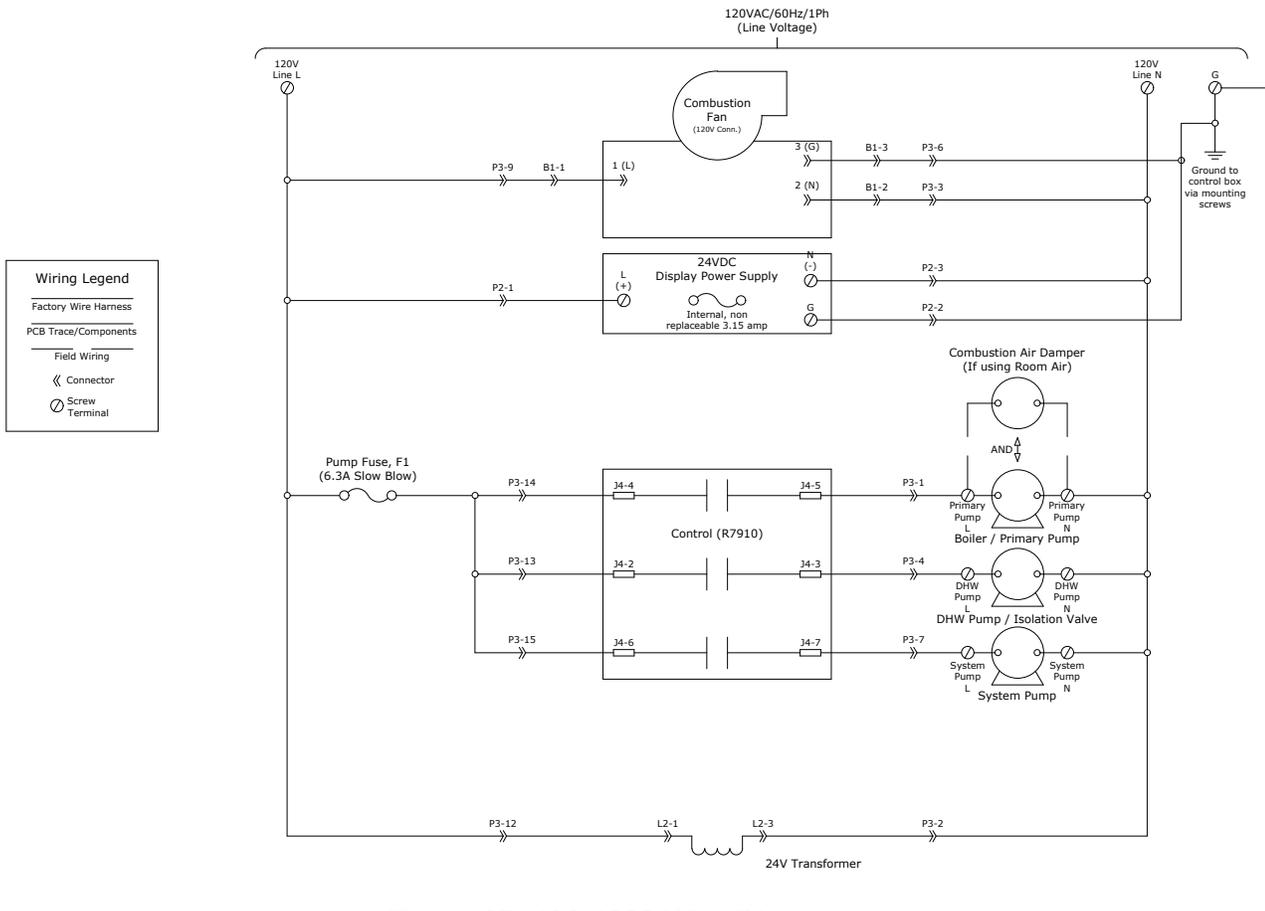
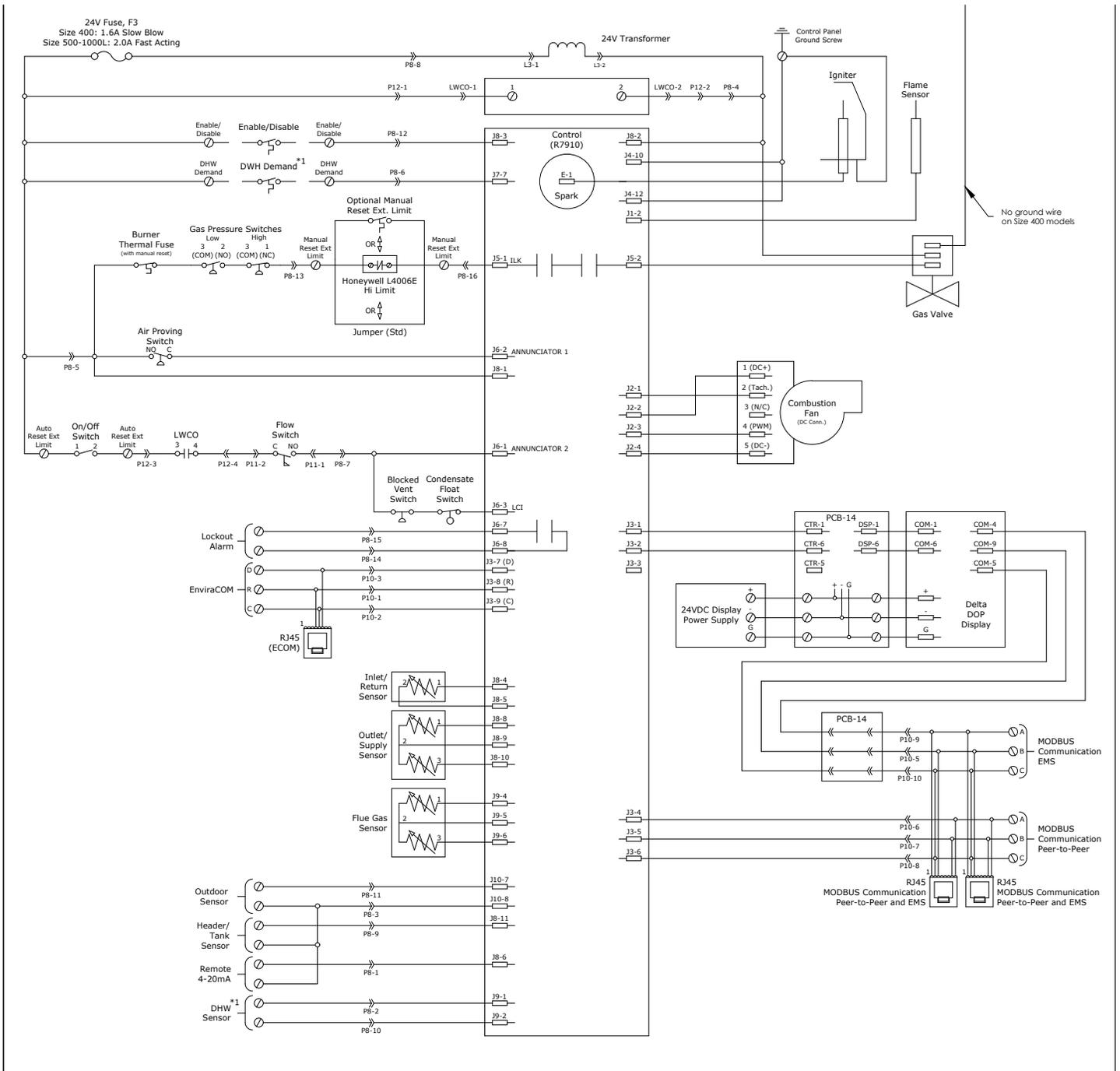


Figure 27: 400-1000 Wire Diagram

XII. Electrical (continued)



Wire Diagram (continued)

XIII. System Start-up

A. Check System Setup

1. Fill out start-up form.
 - a. Start-up forms for print or digital fill out can be found on factory website.
2. Verify that the venting, water piping, gas piping and electrical system are installed properly. Refer to installation instructions contained in this manual.
3. Confirm all electrical, water, and gas supplies are turned off at the source and that venting is clear of obstructions.
4. Flush the system to remove sediment, flux, and other contaminants. This must be done with the appliance isolated from the system.
5. Fill the hot water system with treated water as specified in the water quality section of this manual.
 - a. Maintain at least 15 psi primary loop pressure.
6. Power the appliance. Turn on the electrical supply to the appliance and circulator at the fuse disconnect switch.
7. Power the circulator(s). Turn system circulator(s) on and purge air from the system.
8. Pressurize the fuel line.
 - a. Open the manual gas shut-off valves located upstream of the field supplied gas regulator.
 - b. Check gas piping for leaks and purge gas line of air.
 - c. Ensure the incoming gas pressure is within the min and max on the rating label. Also, ensure the setting for the high and low gas pressure switches are within the limits given in Table 24.
 - d. Reset high and low gas pressure switches by pressing the reset button.

B. Start-up

Start the appliance using "Operating Instructions" in Figure 28.

1. Allow the appliance to complete its standard startup sequence: pre-purge, pre-ignition, and drive light-off.
2. Refer to the Concert Control manual to select the desired control mode.
3. It may take a couple of ignition attempts before a flame is established. After the first ignition failure, the appliance goes into a hard lockout and a manual reset using the Concert Control is required to restart. If ignition is not achieved in three consecutive attempts, contact factory or a qualified heating service technician.

⚠ DANGER

Do not use matches, candles, or other open flame ignition sources to check for leaks.

Make sure that the area around the appliance is clear and free from combustible materials, gasoline and other flammable vapors and liquids.

⚠ WARNING

Start-up of this appliance should be undertaken only by trained and skilled personnel from a qualified service agency. Follow these instructions exactly. Improper installation, adjustment, service or maintenance can cause severe personal injury, death, or substantial property damage.

The maximum operating pressure of this appliance is 150psi (1034 kPa) with the factory installed temperature and pressure relief valve. Never exceed the maximum allowable working pressure on the heat exchanger ASME plate.

The outlet pressure for the gas valve has been factory set and requires no field adjustment. Attempting to adjust the outlet pressure may result in damage to the gas valve and cause severe personal injury, death, or substantial property damage.

Each appliance is tested at the factory and adjustments to the air fuel mixture are normally not necessary. Improper gas valve or mixture adjustments could result in severe personal injury, death, or substantial property damage.

Any gas valve adjustments (throttle and/or offset) specified herein and subsequent combustion data (%O₂, %CO₂, CO air free ppm) collection must be performed using a calibrated combustion analyzer. Failure to use combustion analyzer could result in personal injury, death, or substantial property damage.

⚠ WARNING

Failure to install the condensate drain in accordance with the instructions in this manual could cause flue gas to enter the building, resulting in severe personal injury, death, or substantial property damage.

XIII. System Start-up(continued)

FOR YOUR SAFETY READ BEFORE OPERATING/P OUR VOTRE SECURITE LISEZ AVANT DE METTRE EN MARCHÉ

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

AVERTISSEMENT: Quiconque ne respecte pas à la lettre les instructions dans la présente noticé risque de déclencher un incendie ou une explosion entraînant des dommages, des blessures ou la mort.

- A. This appliance does not have a pilot. It is equipped with an ignition device which automatically lights the burner. Do **not** try to light the burner by hand.
- B. BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS:

- Do not try to light any appliance.
- Do not touch any electric switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

- C. Use only your hand to turn the gas control knob. Never use tools. If the knob will not turn by hand, don't try to repair it, call a qualified service technician. Force or attempted repair may result in a fire or explosion.
- D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

- A. Cet appareil ne comporte pas de veilleuse. Il est muni d'un dispositif d'allumage qui allume automatiquement le brûleur. Ne tentez pas d'allumer le brûleur manuellement.

- B. AVANT DE FAIRE FONCTIONNER, reniflez tout autour de l'appareil pour déceler une odeur de gaz. Reniflez près du plancher, car certains gaz sont plus lourds que l'air et peuvent s'accumuler au niveau du sol.

QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ:

- Ne pas tenter d'allumer d'appareil.
- Ne touchez à aucun interrupteur ; ne pas vous servir des téléphones se trouvant dans le bâtiment.
- Appelez immédiatement votre fournisseur de gaz depuis un voisin. Suivez les instructions du fournisseur.
- Si vous ne pouvez rejoindre le fournisseur, appelez le service des incendies.

- C. Ne poussez ou tournez la manette d'admission du gaz qu'à la main ; ne jamais utiliser d'outil. Si la manette reste coincée, ne pas tenter de la réparer ; appelez un technicien qualifié. Le fait de forcer la manette ou de la réparer peut déclencher une explosion ou un incendie.
- D. N'utilisez pas cet appareil s'il a été plongé dans l'eau, même partiellement. Faites inspecter l'appareil par un technicien qualifié et remplacez toute partie du système de contrôle et toute commande qui ont été plongés dans l'eau.

OPERATING INSTRUCTIONS/ INSTRUCTIONS DE FONCTIONNEMENT

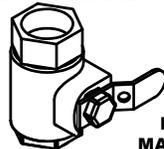
1. STOP! Read safety information above on this label.
2. Set the thermostat to lowest setting.
3. Turn off all electric power to the appliance.
4. This appliance is equipped with an ignition device which automatically lights the burner. Do **not** try to light the burner by hand.
5. Turn the external boiler manual gas valve handle clockwise ↻ to close the gas supply.
6. Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, STOP! Follow "B" in the safety information above on this label. If you don't smell gas, go to the next step.
7. Turn the external boiler manual gas valve handle counterclockwise ↺ to open the gas supply.
8. Turn on all electric power to the appliance.
9. Set the thermostat to the desired setting.
10. If the appliance will not operate, follow the instructions "To Turn Off Gas To Appliance" and call your service technician or gas supplier.

1. ARRÊTEZ ! Lisez les instructions de sécurité sur la portion supérieure cette étiquette.
2. Réglez le thermostat à la température la plus basse.
3. Coupez l'alimentation électrique de l'appareil.
4. Cet appareil est équipé de l' dispositif d'allumage qui automobile allume maticallyle brûleur. Ne tentez pas d'allumer le brûleur manuellement.
5. Tourner la chaudière externe manuelle poignée ↻ en clapet à gaz dans le sens des aiguilles d'une montre pour fermer l'offre de gaz.
6. Attendre cinq (5) minutes pour laisser échapper tout le gaz. Reniflez tout autour de l'appareil, y compris près du plancher, pour déceler une odeur de gaz. Si vous seutez une odeur de gaz, ARRÊTEZ ! Passez à l'étape B des instructions de sécurité sur la portion supérieure de cette étiquette. S'il n'y a pas d'odeur de gaz, passez à l'étape suivante.
7. Tourner la chaudière externe manuelle compteur de poignée ↺ en clapet à gaz ouvrir dans le sens des aiguilles d'une montre le gaz approvisionnement.
8. Mettez l'appareil sous tension.
9. Réglez le thermostat à la température désirée.
10. Si l'appareil ne se met pas en marche, suivez les instructions intitulées « Comment couper l'admission de gaz de l'appareil » et appelez un technicien qualifié ou le fournisseur de gaz.

OPEN/OUVERT



CLOSED/FERMÉ



EXTERNAL BOILER
MANUAL GAS VALVE
LA CHAUDIÈRE EXTERNE
MANUELLE DE CLAPET À GAZ

TO TURN OFF GAS TO APPLIANCE/ COMMENT COUPER L'ADMISSION DE GAZ DE L'APPAREIL

1. Set the thermostat to lowest setting.
2. Turn off all electric power to the appliance if service is to be performed.
3. Turn the external boiler manual gas valve handle clockwise ↻ to close gas supply.

1. Réglez le thermostat à la température la plus basse.
2. Coupez l'alimentation électrique de l'appareil s'il faut procéder à l'entretien.
3. Tourner la chaudière externe manuelle poignée ↻ en clapet à gaz dans le sens des aiguilles d'une montre pour fermer l'offre de gaz.

101607-03

Figure 28: Operating Instructions

XIII. System Start-up(continued)

4. Begin commissioning the appliance. Visually inspect flame via sight glass window. On high fire the flame should be stable and mostly blue. Intermittent flecks of yellow and orange in the flame are normal.
5. Test any other external limits or other controls in accordance with the manufacturer's instructions.
6. Verify O_2 (or CO_2) and CO concentration are within limits specified in Table 26. Note: the values in this table are for sea level only. For high altitude installation, above 2000 ft. consult factory.

C. Combustion Air/Fuel Adjustment

1. For high fire adjustment

- a. Lock the appliance in high fire and allow fan speed and combustion analyzer reading to stabilize before taking combustion readings. To lock in high fire, select MAIN MENU >> OPERATION. Select lock symbol, type password and select ENTER. From the Operation screen, select Automatic / Manual Firing Rate Control >> Manual Modulation. Go back to Operation screen. Then select High Low >> High.
- b. Once high fire rate is reached, adjust the O_2 level at high fire with all the jackets, including the front cabinet door, closed.
- c. For appliances specified to be less than 20 ppm NOx adjust O_2 level to approximately 6.0% (Natural gas).
- d. If high fire O_2 is too high (CO_2 is too low), decrease O_2 (increase CO_2) by turning the throttle screw counter-clockwise in 1/4 turn increments and checking the O_2 (or CO_2) after each adjustment. Refer to Figure 29 or for location of throttle screw. Verify CO air free is less than 200 ppm.

- e. If high fire O_2 is too low (CO_2 is too high), increase O_2 (decrease CO_2) by turning the throttle screw clockwise in 1/4 turn increments and checking the O_2 (or CO_2) after each adjustment. Refer to Figure 29 for location of throttle screw. Verify CO air free is less than 200 ppm.
- ##### 2. For low fire adjustment
- a. Lock appliance in low fire and allow fan speed and combustion analyzer reading to stabilize before taking combustion readings. To lock in low fire, select High Low >> Low.
 - b. If low fire O_2 is too low (CO_2 is too high), increase O_2 (decrease CO_2) by turning the offset screw counter-clockwise in less than 1/8 turn increments and checking the O_2 (or CO_2) after each adjustment. Verify CO concentration is less than 200 ppm.
 - c. If low fire O_2 is too high (CO_2 is too low), decrease O_2 (increase CO_2) by turning the offset screw clockwise in 1/4 turn increments and check O_2 (or CO_2) after each adjustment. Verify CO air free is less than 200 ppm.

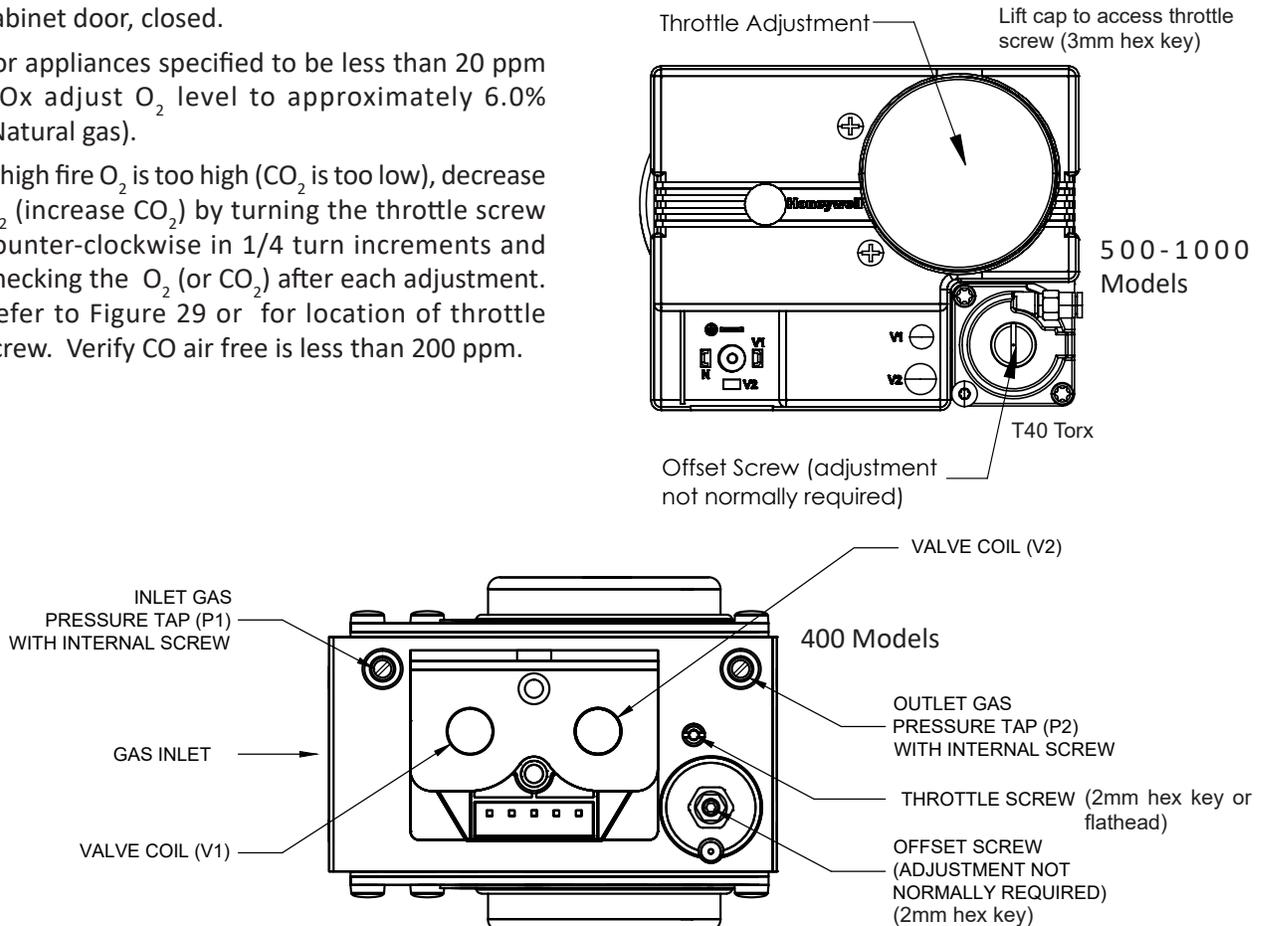


Figure 29: Gas Valve Adjustment

XIII. System Start-up(continued)

- d. Verify O₂ repeatability by modulating to high and low fire three times.
 - e. Once the appliance is operating within the specified high and low fire ranges, record emissions, flue draft, and other important data.
 - f. Compare emission data to the factory emissions report posted on the back of the front jacket panel.
3. Return the appliance to Automatic Mode. From Operation screen, select Automatic / Manual Firing Rate Control >> Automatic Modulation. Select HOME to return to the Home Screen.

⚠ WARNING

Do not operate this appliance without air filter installed and front panel secured with latches and screws. Failure to comply could result in unreliable operation, minor personal injury, or property damage.

E. Field Conversion of Gas Type

This appliance is factory tested and set up for the gas type selected but can be field converted with the following steps.

⚠ WARNING

Changing gas type requires adjustment to the gas valve. Not following these instructions may result in personal injury, death, or substantial property damage.

1. Order a gas conversion kit for the model size being converted.
 - a. Gas conversion kits include a mixer and label. See Table 29 for part numbers.
 - b. Replace the old mixer with the new one.
2. Connect the new gas supply to the appliance, check for leaks, and purge the gas line in accordance with the *National Fuel Gas Code*, ANSI Z223.1/NFPA 54 and/or *Natural Gas and Propane Installation Code*, CAN/CSA B149.1 or the requirements of the authority having jurisdiction.
3. Adjust the throttle screw towards negative (-) (clockwise) all the way to the closed position. Then, open the throttle with the number of turns for the gas type and model as given in Table 28.

4. Start the appliance using the System Start-up section of these instructions. Even if the gas line has been completely purged of air, the burner may fail to ignite. If burner does not light, turn the throttle towards positive (+) counter-clockwise in 1/4 turn increments, allowing at least three tries for ignition at each setting, until ignition is achieved.
5. Use a combustion analyzer and follow the Air/Fuel adjustment instructions to set up high fire and low fire.
6. Fill out the gas conversion labels included with the appliance (Order part number 110301-01 if not included). Follow the instructions included with the label for placement.

⚠ WARNING

Asphyxiation Hazard. These instructions include a procedure for adjusting the air-fuel mixture on this boiler. This procedure requires a combustion analyzer to measure the O₂ (or CO₂) and Carbon Monoxide (CO air free) levels in flue gas. Adjusting the air-fuel mixture without a proper combustion analyzer could result in unreliable boiler operation, personal injury, or death due to carbon monoxide poisoning.

⚠ WARNING

Improper Gas valve adjustment may cause air deficiency. Operating in this condition causes dangerous levels of CO and potentially flashback. Make sure that all adjustments at high fire are made with the throttle, not offset screw. The throttle adjustment values shown are approximate. The final throttle setting must be found using a combustion analyzer

Table 26: Typical Combustion O₂/CO₂ Readings (Sea Level)

Model	Natural Gas		LP Gas	
	CO ₂ %	O ₂ %	CO ₂ %	O ₂ %
400	8.8-9.1	5.0-5.5	10.0-10.3	5.3-5.8
500	8.8-9.1	5.0-5.5	9.8-10.1	5.6-6.0
650	8.8-9.1	5.0-5.5	9.8-10.1	5.6-6.0
800	8.8-9.1	5.0-5.5	9.8-10.1	5.6-6.0
1000	8.8-9.1	5.0-5.5	9.8-10.1	5.6-6.0

XIII. System Start-up(continued)

Table 28: Throttle Screw Starting Position

Model	Number of turns from closed
	Natural Gas/Propane Gas
400	2
500	2
650	1
800	1
1000	1

Note: Adjust as instructed in the air/fuel commissioning (start-up) section.

Table 29: Gas Conversion Kits

Model	Part Number	
	To Natural Gas	To LP Gas
400	111545-01	111544-01
500	111545-02	111544-02
650	111545-03	111544-03
800	111545-04	111544-04
1000	111545-05	111544-05

Table 27: Safety Device Test

Component	Test Method(s)	After Lockout Annunciation	Actual Alarm Message
High Gas Pressure Switch	Close the manual gas valve between the gas valve and the blower. Cycle the power.	Manually reset the = Control and switch. Adjust the switch to its normal setting.	Hard Lockout. Gas Pressure Switch
Low Gas Pressure Switch	Increase the setting of the switch until the switch trips.	Manually reset the Concert Control and switch. Adjust the switch to its normal setting.	Hard Lockout. Gas Pressure Switch
Vestibule Thermal Fuse	Disconnect one wire of the thermal fuse. Cycle the power.	Re-connect wiring to the thermal fuse. Reset thermal fuse lockout.	Hard Lockout. Thermal Fuse
Blocked Condensate Switch	Disconnect one wire of the blocked condensate switch. Cycle the power.	Re-connect wire to the blocked condensate switch. Reset the blocked condensate switch lockout.	Hard Lockout. Blocked Condensate switch
Low Water Cutoff	While the appliance is running push and hold the LWCO test button until the control shuts down the main burner.	Manually reset the Concert Control and reset the LWCO by pressing the reset button.	Hard Lockout. Low Water Level.
Water Flow Switch	Reduce the water flow rate with a manual shutoff valve until the appliance shuts down.	Adjust manual valve to normal position.	Low Water Flow

F. Pump Control

Ensure the appropriate pump parameters are selected in the Pumps menu of the Concert control. Refer to the Concert Control manual for more information.

G. Check Thermostat Operation

Verify that the appliance starts and stops in response to calls for hot water. Make sure that the appropriate circulator(s) start and stop.

H. Adjust Supply Water Temperature

As shipped, the central heat and DHW setpoint is 180°F (82.2°C). If necessary, adjust this to the appropriate settings for the system to which this appliance is connected. For information on how to adjust the set point, refer to the “Setup and Tuning” section of the Concert™ Control manual.

1. For a hot water supply boiler supplying domestic hot water, at the factory setting, a mixing valve is required to control the supply water at a temperature that will not cause scalding.

I. Testing of Controls and Safety Devices

Prior to placing the appliance in operation, the installing contractor or other responsible personnel must perform safety and control device limit tests to ensure proper operation of the appliance. Refer to Table 27 for recommended method(s) of carrying out these safety limit devices tests.

**IMPORTANT PRODUCT SAFETY INFORMATION
REFRACTORY CERAMIC FIBER PRODUCT**

⚠ WARNING

The Repair Parts list designates parts that contain refractory ceramic fibers (RCF). RCF has been classified as a possible human carcinogen. When exposed to temperature above 1805 °F, such as during direct flame contact, RCF changes into crystalline silica, a known carcinogen. When disturbed as a result of servicing or repair, these substances become airborne and, if inhaled, may be hazardous to your health.

AVOID Breathing Fiber Particulates and Dust

Precautionary Measures:

Do not remove or replace RCF parts or attempt any service or repair work involving RCF without wearing the following protective gears:

1. A National Institute for Occupational Safety and Health (NIOSH) approved respirator
2. Long sleeved, loose fitting clothing
3. Gloves
4. Eye Protection

- **Take steps to assure adequate ventilation**
- **Wash all exposed body area gently with soap and water after contact.**
- **Wash work clothes separately from other laundry and rinse washing machine after use to avoid contaminating other clothing.**
- **Discard used RCF components by sealing in an airtight plastic bag. RCF and crystalline silica are not classified as hazardous wastes in the United State and Canada.**

First Aid Procedures:

- **If contact with eyes: Flush with water for at least 15 minutes. Seek immediate medical attention if irritation persists.**
- **If contact with skin: Wash affected area gently with soap and water. Seek immediate medical attention if irritation persists.**
- **If breathing difficulty develops: Leave the area and move to a location with clean fresh air. Seek immediate medical attention if breathing difficulties persist.**
- **Ingestion: Do NOT induce vomiting. Drink plenty of water. Seek immediate medical attention.**

XIV. Service and Maintenance

A. General Maintenance

1. Keep the area around the appliance free from combustible materials. (Gasoline and other flammable vapors and liquids)
2. Keep the area around the combustion air inlet terminal free from contaminants.
3. Keep the boiler room ventilation orifices open and unobstructed.
4. Remove front jacket panel and check minimum and blocked vent switches for cracks and check pressure sensing line connections.
5. Vacuum any sediment and dust from the interior and components.

B. Monthly Inspection

1. Inspect the vent piping and outside air intake piping to verify they are open, unobstructed, and free of leakage or deterioration. Check screens in vent and air intake terminations to verify they are clean and free of debris.
2. Inspect the condensate drain system to verify it is leak proof, open and unobstructed. Call the service technician if the condensate drain system requires maintenance.
3. Inspect water and gas lines to verify they are free of leaks.

C. Annual Inspections and Service

In addition to the inspection listed above the following should be performed by a service technician once every year.

1. Check O₂% or CO₂% and CO using a combustion analyzer and ensure the readings are within the ranges in the System Start-up section of this manual. Adjust if necessary.
2. Water flow switch
 - a. Test the flow switch by disabling the appliance's primary loop circulator. The appliance must not start when there is no flow of water.
 - b. Remove flow switch and visually inspect paddle for deterioration or buildup.
 - c. If replacing flow switch, ensure paddle is cut to correct length. Some paddles have cut locations marked with the model sizes. If not marked, use Table 30.
3. Condensate tubing
 - a. Inspect flexible tubing connecting heat exchanger and PVC condensate line. Check for tears/deterioration of the tubing or corrosion on the clamps. Replace if damaged.

⚠ WARNING

Read and understand the entire manual before attempting installation, start-up, operation, or service. Installation and service must be performed only by an experienced and skilled installer or service agency.

This appliance requires regular maintenance and service to operate safely. Follow the instructions contained in this manual. Improper installation, adjustment, alteration, service, or maintenance can cause personal injury, death, or substantial property damage.

A clean and unobstructed venting system is necessary to allow noxious fumes that could cause injury or loss of life to vent safely, and will contribute toward maintaining the appliance's efficiency.

Installation is not complete unless a temperature and pressure relief valve is installed in the tapping located on the water manifold or supply piping. Refer to piping section of the manual.

If damage due to frozen pipes is a possibility, the piping system should be not left unattended in cold weather; or appropriate safeguards and alarms should be installed on the heating system to prevent damage if the appliance is inoperative.

Do not unscrew any pipe fittings nor attempt to disconnect any components on this appliance without positively assuring the water is cool and has no pressure. Always wear protective clothing and equipment when installing, starting up, or servicing this appliance to prevent scald injuries.

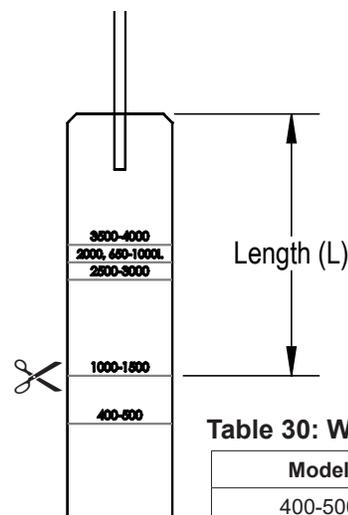


Table 30: Water Flow Switch lengths

Model	Length (L)
400-500	1-7/16 in. (36mm)
650-1000	13/16 in. (20mm)

XIV. Service and Maintenance (continued)

4. Igniter Electrode
 - a. Disconnect power to the unit and remove ignition electrode from the burner door.
 - b. Visually inspect igniter assembly (ceramic insulators, bracket, and graphite gasket) for damage. Replace igniter assembly if the electrodes are deformed or ceramic insulators are cracked.
 - c. Igniter spark gap should be within 4.0mm - 5.0mm (5/32 in. - 3/16 in.)

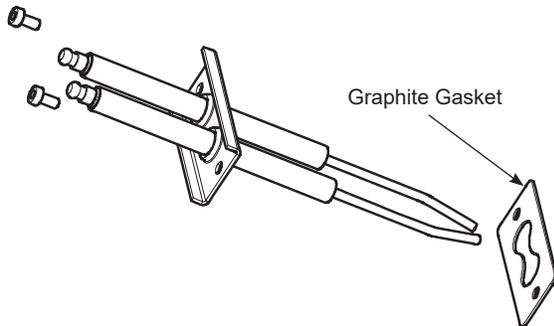


Figure 30: Ignition Electrode Assembly

- d. Remove any excess oxide deposits from the surface of the igniter with steel wool or emery cloth. Do not use sandpaper.
 - e. Install igniter as shown in Figure 30.
5. Ionization Electrode (Flame Rod)
 - a. Disconnect power to the unit and remove flame rod from the burner door.
 - b. Visually inspect electrode assembly (ceramic insulator, bracket, and graphite gasket) for damage. Replace the assembly if the electrode is deformed or the ceramic insulator is cracked.
 - c. Remove any excess oxide deposits from the surface with steel wool or emery cloth. Do not use sandpaper.
 - d. Install flame rod as shown in Figure 31.

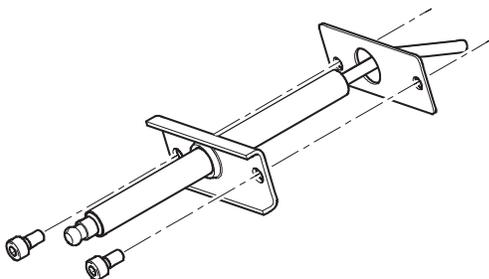


Figure 31: Flame Rod Assembly

⚠ DANGER

This appliance uses flammable gas, high voltage electricity, moving parts, and very hot water under high pressure. Ensure that all gas and electric power supplies are off and that the water temperature is cool before attempting any disassembly or service.

Do not attempt any service work if gas is present in the air around the appliance. Never modify, remove or tamper with any control device.

⚠ WARNING

This appliance contains components that become very hot when the operating. Do not touch any components unless they are cool.

This appliance contains materials of construction, products of combustion and the fuel contain alumina, silica, heavy metals, carbon monoxide, nitrogen oxides, aldehyde and/or other toxic or harmful substances which can cause death or serious injury and which are known to the state of California to cause cancer, birth defects and other reproductive harm. Always use proper safety clothing, respirators, and other safety equipment when servicing or working near the appliance.

Failure to follow all instructions in the proper order can cause personal injury or death. Read all instructions, including all those contained in component manufacturers manuals which are provided with the appliance before installing, starting up, operating, maintaining, or servicing.

All cover plates, enclosures and guards must be in place at all times.

If any controls are replaced, they must be replaced with identical models.

If any electrical wires are disconnected during service, clearly label the wires and assure that the wires are reconnected properly.

Never jump out or bypass any safety or operating control or component.

Interior of the venting system must be inspected and clean before the initial startup and should be inspected periodically for any obstructions.

⚠ CAUTION

Caution: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

Verify proper operation after servicing.

XIV. Service and Maintenance (continued)

6. Flue outlet connection
 - a. Visually inspect flue outlet gasket for damage or deterioration, replace if necessary.
 - b. Any accumulation of soot or debris should be thoroughly cleaned out.
7. Combustion air filter with air box
 - a. Undo the latches on the filter box to lift the lid and access the filter.
 - b. Clean the filter of dust and debris using compressed air or water.
 - c. Replace filter if it appears damaged or deteriorated.
 - d. Reinstall filter and lid.
8. Insulations and gaskets
 - a. Visually inspect the following gaskets: flue outlet, blower, burner, and burner door.
9. Burner and Combustion Chamber
 - a. See heat exchanger cleaning instructions included with service kit 112267-01 for more detail on removing burner door.
 - b. To gain access to burner and combustion chamber, first remove front jacket panel and then disconnect the gas train assembly at the union connection and the mixer connection.
 - c. Remove the filter box from the mixer.
 - d. Remove all six bolts used to fasten the burner door to the heat exchanger.
 - e. Slide the control box out.
 - f. The burner door, blower, and mixer assembly can be pulled out of the appliance jacket together.
 - g. Gently blow compressed air over the burner surface and door insulation to remove lint and debris. Replace burner if the surface shows any signs of damage due to improper handling or gas valve combustion settings.
 - i. Minor blue, yellow, and brown coloring is normal for burners recently installed.
 - ii. Some white and/or red residue is normal.
 - iii. Burners with any cracks or dents must be replaced immediately. Inspect weld seams and end cap thoroughly.
 - h. Do not use acid or alkali products or metallic brush to clean the heat exchanger coils. Follow these guidelines to clean the heat exchanger:
 - i. See heat exchanger cleaning instructions included with service kit 112267-01.

⚠ WARNING

Failure to properly secure the burner/blower/gas valve assembly to the heat exchanger could lead to personal injury, death, or substantial property damage.

Read, understand and follow all the instructions and warnings contained in ALL of the component instruction manuals.

Assure that all limits and operating controls and components are operating properly before placing the appliance back in service.

Annually inspect all vent gaskets and replace any exhibiting damage or deterioration.

NOTICE:

This appliance has a limited warranty, a copy of which is included in shipping. It is the responsibility of the installing contractor to see that all controls are correctly installed and are operating properly when the installation is complete.

Warranty does not cover damage or malfunction if the steps mentioned in this manual are not performed at the intervals specified.

Water leaks can cause severe corrosion damage immediately repair any leaks found.

- ii. Spray the heat exchanger coils with white vinegar (acetic acid) and then flush it with clean water after 20 minutes.
 - iii. Do not spray burner, combustion chamber divider, or burner door insulation.
 - i. When reinstalling burner door, tighten M10 burner door screws in a star pattern to 37 ft-lb (50 nm) using 8mm hex bit.
10. To reduce lime scale buildup and prolong the life of the appliance, closely monitor pH, chloride, total dissolved solids, and water hardness levels.

⚠ WARNING

Operating this appliance with a cracked, dented, or otherwise damaged burner may cause flashback or further damage to the pressure vessel. Replace damaged burners immediately.

XIV. Service and Maintenance (continued)

D. Restarting after Prolong Shutdown

After prolonged shutdown, it is recommended that the steps in "System Start-up" and "Service and Maintenance" in this manual be performed.

E. Troubleshooting

1. Refer to the troubleshooting section in the Concert™ Control manual on how to navigate the Limit String Status screen which shows an active safety limit status and for an in-depth guide to all the possible lockouts as well as recommended corrective actions to restore operation.
2. A service tool app that connects via Bluetooth is available to help with troubleshooting. Contact factory for parts and instructions.

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APPENDIX C: High Altitude Installations Above 2000 ft

A. Percent Derate For Altitudes Above 2000 ft.

1. Use the derate table below for calculating the approximate input rate at the installation altitude.

Derate per 1,000 ft. of Altitude

Model	Altitude (ft)	2,001-6,000	6,001-8,000	8,001-10,100		
400	NG	2.5%	No Application			
	LP	2.5%				
500	NG	2.6%				
	LP	2.6%				
650	NG	0.0%			2.0%	2.1%
	LP	0.0%			2.0%	2.7%
800	NG	2.7%	3.4%	3.4%		
	LP	3.1%	3.8%	3.5%		
1000	NG	3.8%	3.4%	3.4%		
	LP	3.4%	4.1%	4.1%		

Notes:

1. Percentages are per 1000 ft. above sea level.
2. Venting Derate should be applied after the altitude derate.
3. Installations of 400 and 500 models above 6000 ft is not recommended.

B. Adjusting Parameters Using Display

1. Press Adjust, Modulation, then Lock.
2. Type password 86 and enter.
3. Press Unit Model and select Adjust.
4. Use the up and down arrows to scroll between different unit models. Use table below to determine correct unit model suffix for the application's altitude.

Unit Model Suffix	Altitude (ft)
-02	0-2000
-26	2001-6000
-68	6001-8000
-80	8001-10100

5. Ensure selected model has the correct fuel type. The model name will contain 'N' after the size for natural gas or 'P' for propane. Some models need no fuel specifications.
6. Confirm selection and return to the home screen. Reference the 'Setup and Tuning' section of the Concert™ Control Manual for more detail.

⚠ DANGER

These instructions include a procedure for adjusting the air-fuel mixture on this appliance. This procedure requires a combustion analyzer to measure the CO₂ (or Oxygen) and Carbon Monoxide (CO air free) levels in flue gas. Adjusting the air-fuel mixture without a proper combustion analyzer could result in unreliable operation, personal injury, or death due to carbon monoxide poisoning.

⚠ WARNING

Failure to set up the appliance in accordance with these instructions could result in high amount of Carbon Monoxide to be produced which could result in severe personal injury, death, or substantial property damage.

C. Start-up instructions

1. Follow Instructions in the Start-up section of this manual using Air-Fuel ratio ranges in this appendix.

Air-Fuel Adjustment for High Altitude Installations

Model	Altitude (ft)	High Fire O2% Range			Low Fire O2% Range			
		2,001-6,000	6,001-8,000	8,001-10,100	2,001-6,000	6,001-8,000	8,001-10,100	
400	NG	5.0-5.5	No Application		5.0-5.5	No Application		
	LP	5.7-6.1			5.5-6.0			
500	NG	5.0-5.5			5.0-5.5			5.5-6.0
	LP	5.7-6.1			5.8-6.2			5.9-6.3
650	NG	5.0-5.5	5.0-5.5	5.9-6.3	5.0-5.5	5.0-5.5	5.5-6.0	
	LP	5.8-6.1	5.8-6.2	5.8-6.1	5.7-6.1	5.5-6.0	5.5-6.0	
800	NG	5.0-5.5	5.2-5.7	5.2-5.7	5.0-5.5	5.0-5.5	5.5-6.0	
	LP	5.8-6.1	5.2-5.7	5.2-5.7	5.7-6.1	5.4-5.8	5.5-6.0	
1000	NG	5.2-5.7	5.6-6.0	5.8-6.2	5.0-5.5	5.0-5.5	5.0-5.5	
	LP	5.7-6.1	5.6-6.0	5.8-6.2	5.7-6.1	5.5-6.0	5.5-6.0	

APPENDIX D: Default Light-off and Modulation Rates

Parameter	Model						
	400	500	650 NG	650 LP	800 NG	800 LP	1000
Max Power MBH	399	500	650	650	800	800	999
CH/DHW Max. Modulation Rate (RPM) ¹	8000	7800	5550	5700	6400	6400	6800
Minimum Modulation Rate (RPM)	1400	1300	1050	1100	1200	1200	1300
Light-off (RPM) ¹	3400	2200	2400	2000	2400	1900	2400
Maximum Light-off (RPM)	3600	3600	2600	2600	2600	2600	2600
Minimum Light-off (RPM)	3000	1900	1700	1700	1700	1700	2200

High Altitude Modulation Rates

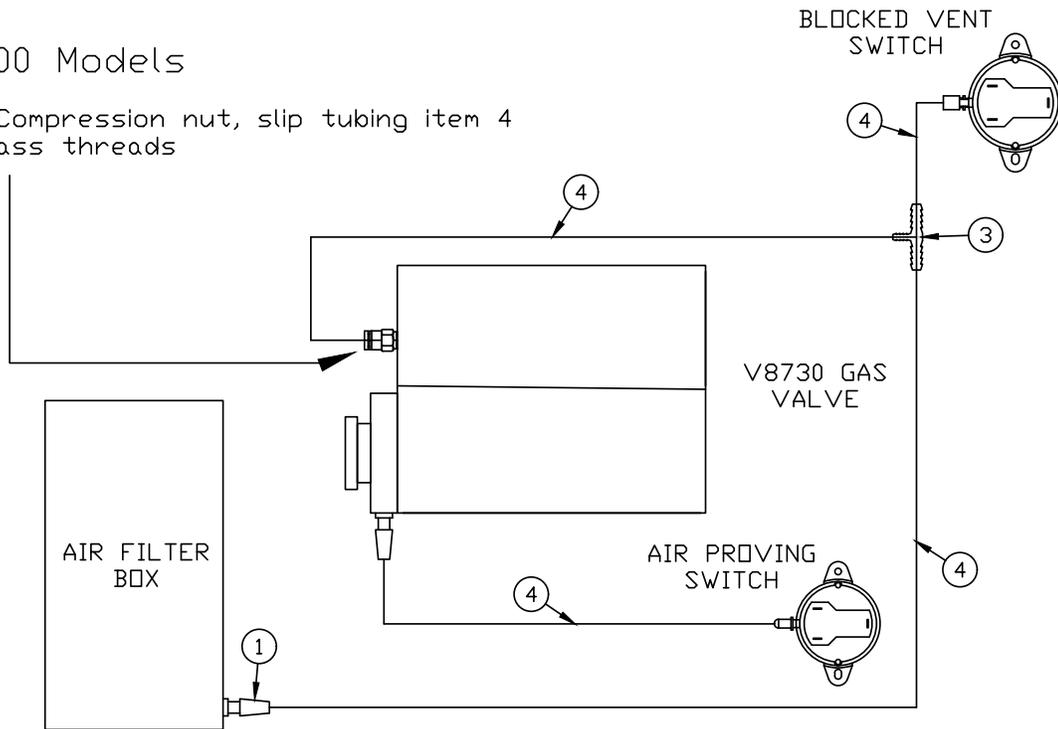
Model	Altitude (ft)	Max. Modulation Rate (RPM)			Min. Modulation Rate (RPM)							
		2,001-6,000	6,001-8,000	8,001-10,100	2,001-6,000	6,001-8,000	8,001-10,100					
400	NG	8250	No Application		1700	No Application						
	LP							1600				
500	NG				8500				6400	6400	1350	1400
	LP							8400				
650	NG	6800	6300	6300	1550	1450	1600					
	LP							6800	6000			
800	NG	6700	6500	6000	1550	1550	1700					
	LP							6700	5100			

APPENDIX E: Gas Valve and Pressure Switch Tubing Schematics

ITEM	PART NO.	DESCRIPTION
1	111010-01	TUBE FITTING, BULKHEAD, $\frac{1}{4}$ " NPT \times $\frac{3}{16}$ " TUBE
2	108452-01	$\frac{1}{8}$ " NPT X BARB FITTING, BRASS
3	102490-01	$\frac{5}{32}$ " BARB TEE
4	9016007	$\frac{3}{16}$ " SILICONE TUBING

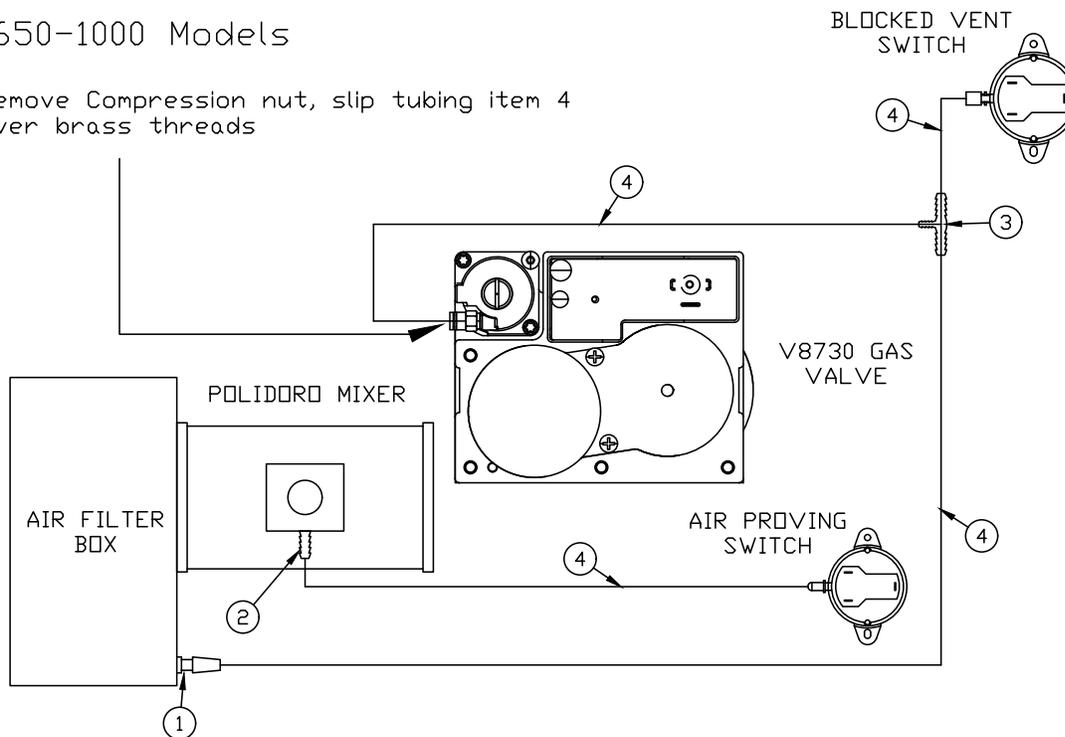
500 Models

Remove Compression nut, slip tubing item 4 over brass threads

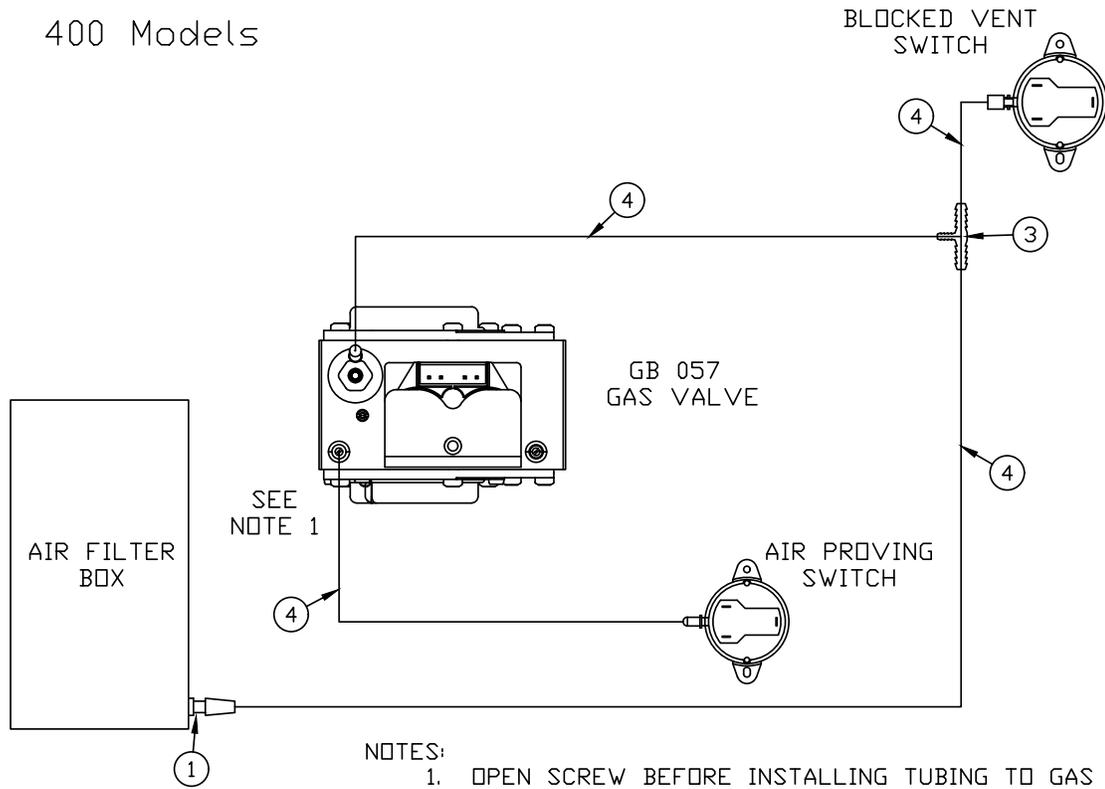


650-1000 Models

Remove Compression nut, slip tubing item 4 over brass threads



400 Models



Notes

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**LIMITED WARRANTY FOR PHANTOM-XL COMMERCIAL CONDENSING WATER HEATERS
Stainless Steel Heat Exchangers and Parts/Accessories**

Subject to the terms and conditions set forth below, Velocity Boiler Works, Philadelphia, Pennsylvania hereby extends the following limited warranties to the original owner of a commercial grade water heater or Velocity Boiler Works supplied parts and/or accessories manufactured and shipped on or after June 1, 2019:

One Year Limited Warranty On Commercial Water Heaters and Parts / Accessories Supplied by Velocity Boiler Works

Velocity Boiler Works warrants to the original owner that its commercial grade stainless steel water heaters and parts/accessories comply at the time of manufacture with recognized hydronic industry standards and requirements then in effect and will be free of defects in material and workmanship under normal usage for a period of one year from the date shipment. If any part of a commercial grade heater or any part or accessory provided by Velocity Boiler Works is found to be defective in material or workmanship during this one year period, Velocity Boiler Works will, at its option, repair or replace the defective part (not including labor).

Ten Year Heat Exchanger Warranty

Velocity Boiler Works warrants to the original owner that the heat exchanger of its commercial grade stainless steel water heaters will remain free from defects in material, workmanship and thermal shock under normal usage per the product’s installation and operation manual for the time period specified in the chart below to the original owner at the original place of installation. If a claim is made under this warranty during the “No Charge” period from the date of shipment, Velocity Boiler Works will, at its option, repair or replace the heat exchanger (not including labor). If a claim is made under this warranty after the expiration of the “No Charge” period from the date of shipment, Velocity Boiler Works will, at its option and upon payment of the pro-rated service charge set forth below, repair or replace the heat exchanger. The service charge applicable to a heat exchanger warranty claim is based upon the number of years the heat exchanger has been in service and will be determined as a percentage of the retail price of the heat exchanger model involved at the time the warranty claim is made as follows:

NOTE: If the heat exchanger involved is no longer available due to product obsolescence or redesign, the value used to establish the retail price will be the published price as set forth in Velocity Boiler Works Repair Parts Pricing where the heat exchanger last appeared or the current retail price of the then nearest equivalent heat exchanger, whichever is greater.

Ten Year Pressure Vessel Shell Warranty

Velocity Boiler Works warrants to the original owner that the pressure vessel shell assembly of its commercial grade stainless steel water heaters will remain free from defects in material and workmanship under normal usage for the time period specified in the chart below to the original owner at the original place of installation. If a claim is made under this warranty during the “No Charge” period from the date of shipment, Velocity Boiler Works will, at its option, repair or replace the pressure vessel (not including labor). If a claim is made under this warranty after the expiration of the “No Charge” period from the date of shipment, Velocity Boiler Works will, at its option, repair or replace the pressure vessel.

NOTE: If the pressure vessel involved is no longer available due to product obsolescence or redesign, the value used to establish the retail price will be the published price as set forth in Velocity Boiler Works Repair Parts Pricing where the heat exchanger last appeared or the current retail price of the then nearest equivalent heat exchanger, whichever is greater.

Service Charge as a % of Retail Price										
Years of Service	1	2	3	4	5	6	7	8	9	10
Heat Exchanger	NO CHARGE					20	40	60	80	100
Pressure Vessel Shell	NO CHARGE									

ADDITIONAL TERMS AND CONDITIONS

1. Applicability: The limited warranties set forth above are extended only to the original owner at the original place of installation within the United States and Canada. These warranties are applicable only to water heaters, parts, or accessories designated as commercial grade by Velocity Boiler Works and installed and used exclusively for purposes of commercial space heating or domestic hot water generation through a heat exchanger (or a combination for such purposes) and do not apply to residential grade products or industrial uses.
2. Components Manufactured by Others: Upon expiration of the one year limited warranty on commercial grade water heaters, all water heater components other than heat exchangers manufactured by others but furnished by Velocity Boiler Works (such as circulator and controls) will be subject only to the manufacturer’s warranty, if any.
3. Proper Installation: The warranties extended by Velocity Boiler Works are conditioned upon the installation of the commercial grade water heater, parts, and accessories in strict compliance with Velocity Boiler Works installation instructions. Velocity Boiler Works specifically disclaims liability of any kind caused by or relating to improper installation.
4. Proper Use and Maintenance: The warranties extended by Velocity Boiler Works conditioned upon the use of the commercial grade water heater, parts, and accessories for its intended purposes and its maintenance accordance with Velocity Boiler Works recommendations and hydronics industry standards. For proper installation, use and maintenance, see all applicable sections of the Installation and Operating, and Service Instructions Manual furnished with the unit.
5. This warranty does not cover the following:
 - a. Expenses for removal or re-installation. The owner will be responsible for the cost of removing and reinstalling the alleged defective part or its replacement and all labor and material connected therewith.
 - a. Expenses for shipping and handling. The owner will be responsible for the cost of transportation and handling to and from Velocity Boiler Works. Alleged defective part must be returned to factory for warranty determination unless authorized in writing otherwise.
 - b. Components that are part of the heating system but were not furnished by Velocity Boiler Works as part of the commercial water heater.
 - c. Improper burner set-up or adjustment, control settings, care or maintenance.
 - d. This warranty cannot be considered as a guarantee of workmanship of an installer connected with the installation of the Velocity Boiler Works water heater, or as imposing on Velocity Boiler Works liability of any nature for unsatisfactory performance as a result of faulty workmanship in the installation, which liability is expressly disclaimed.
 - e. Water heaters, parts, or accessories installed outside the 48 contiguous United States, the State of Alaska and Canada.
 - f. Damage to the water heater and/or property due to installation or operation of the water heater that is not in accordance with the water heater installation and operating instruction manual.
 - i. Any damage or failure of the water heater resulting from hard water, scale buildup or corrosion the heat exchanger. Any damage caused by improper fuels, fuel additives or contaminated combustion air that may cause fireside corrosion and/or c logging of the burner or heat exchanger.
 - j. Any damage resulting from combustion air contaminated with particulate which cause clogging of the burner or combustion chamber including but not limited to sheetrock or plasterboard particles, dirt, and dust particulate. Any damage, defects or malfunctions resulting from improper operation, maintenance, misuse, abuse, accident, negligence including but not limited to operation with insufficient water flow, improper water level, improper water chemistry, or damage from freezing.
 - k. Any damage caused by water side clogging due to dirty systems, corrosion products from the system, or improperly maintained water conditions.



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